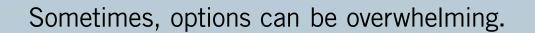


**2011 ANNUAL REPORT** 



A leader in bringing specialized automobile insurance programs to the marketplace, Infinity Property and Casualty Corporation delivers innovative products and services that are designed to meet the diverse and evolving insurance needs of consumers.

Financial Highlights	2011	2010	2009	2008	2007
Gross Written Premium Growth	13.7%	12.2%	(5.4%)	(12.0%)	3.3%
GAAP Combined Ratio	98.0%	89.6%	88.5%	92.5%	93.5%
Earnings per Share	\$ 3.39	\$ 6.95	\$ 5.09	\$ 1.23	\$ 3.87
Operating Earnings per Share <sup>(1)</sup>	\$ 2.44	\$ 6.12	\$ 6.10	\$ 4.53	\$ 4.06
Return on Average Equity	6.3%	14.3%	12.3%	3.4%	11.4%
Operating Return on Average Equity(1)	4.6%	12.6%	14.8%	12.6%	11.9%
Book Value per Share	\$56.59	\$53.03	\$45.80	\$37.14	\$37.11
Cash Dividend per Common Share	\$ 0.72	\$ 0.56	\$ 0.48	\$ 0.44	\$ 0.36
(1) Excludes after-tax realized gains (losses) on investm	nents				



Today's drivers have plenty of options to choose from when selecting an auto insurance company.

However, as they research further, they find their options within each company dwindle.



Proud Soccer Mom.

My mini-van is called "Mom's Taxi."

Grocery runs are my workout.

Infinity understands my lifestyle.



At Infinity, our objective is to fit the right policy around the customer, not force the customer into a policy like other companies. It seems the industry has forgotten that people's situations and driving habits are unique and that we do not live in a "one size fits all" world. However, their lack of this concept is what makes Infinity the company people turn to when they are looking for more than just a policy. They turn to us when they are looking for individual solutions. We can let the other guys fight over who has the best mascot, we would rather spend our time with what is really important to us...

...our customers.

Contractor by day, dad all day.

My truck cab is my office.

Daughter's license just arrived.



School parking lot, here I come!

Full-time student, part-time waitress.

Ready for weekend road trips!

Infinity has both of us covered.



## To Our Shareholders

In challenging times, resourceful companies find and exploit opportunities. Last year, in a soft insurance marketplace and sputtering economy, we continued to enhance shareholder value and grow our business profitably. Consistent with our commitment to long-term shareholder value, we raised our dividend 28.6%, and repurchased 6.3% of outstanding shares in 2011. Our book value per share increased 6.7%. The year ended with Infinity shares trading above book value at a higher multiple than that of many public competitors. From an operations standpoint, we grew premiums by 13.7% in 2011, building upon the 12.2% growth we delivered in 2010. Annual premiums topped \$1 billion for the first time since 2007. Our growth came with a slightly improved accident year combined ratio, another positive sign of the vitality of our business.

#### The Path to Growth

Our 2009 decision to embark on a path of growth was a daring one. However, we had confidence in a plan that would deliver meaningful, sustained growth while minimizing negative impacts on combined ratios and returns. When we delivered the outlook for 2011, we foretold that our growth would come with a short-term penalty of a combined ratio above long-term targets, and lower returns on shareholder equity.

Such are the growing pains of building a more prosperous business. Nevertheless, we expect our growth to manifest rewards in the years ahead. Certainly, a large renewal book with mid-to-low eighties expected combined ratios enhances returns. Growth permits greater investments in technology and marketing, which enhances our ability to compete. Growth gives us greater credibility in pricing and leverage to negotiate discounts on parts and labor from repair shops. Growth allows us to spread fixed costs over a larger premium base, which drives down expense ratios and permits us to offer more competitive rates to customers. And finally, growth attracts better talent, boosting our performance even more. We think of it as setting a flywheel in motion, where effectively managed growth enhances profits and improves efficiency and rate accuracy, allowing us to compete more effectively and deliver even more growth in the future.

#### **Long-Term Shareholder Value**

As we enjoy the benefits of a growing business, continued success hinges on the prudent identification and exploitation of opportunities that have a high probability of generating excess returns over time. This is precisely what we have done across three quarters of our book, from our personal auto insurance businesses in California and Florida to our countrywide commercial vehicle program. California business continued to perform very well in 2011, delivering strong premium growth of 12.0% and a combined ratio several points below the company's average of 97.6%. We also made remarkable progress in Florida, our second largest state, where the accident year combined ratio improved over 13 points while premiums grew 25.2%. Our commercial vehicle book of business also showed significant improvement where the accident year combined ratio fell almost 10 points alongside growth of 12.7%. All together, these three businesses made up 73.2% of 2011 premiums, generated 15.0% growth, and delivered an accident year combined ratio of 93.5%. In a period when investment returns of any sort were hard to come by, these businesses delivered excellent results. This is quite a remarkable achievement.

We are committed to bringing the financial results of the remaining states more in line with that of California, Florida and commercial vehicle over the next several quarters. In fact, we have already laid the foundation in 2011 to make this a reality.

# Still love to go cruisin' A 427 engine is my playground.

Mufflers make my favorite type of music.

Infinity protects what's dear to me.



#### **Opportunities Ahead**

We grew our business over the past two years despite weak macro-economic and industry conditions. During these challenging years, we refused to surrender to our circumstances and accept the status quo. Rather, we boldly invested in technology and talent, innovated around pricing methodologies and nurtured existing agency relationships, all with a goal of growing our business. Our efforts appear to be paying off and have secured for us a solid foundation from which to support future growth, regardless of the economic environment.

Of course, we prefer more favorable business conditions. And now, we are finally seeing signs of such conditions returning. After several years of recession and soft insurance markets, business conditions are improving. The general macro-economy continues to advance slowly with unemployment rates falling and the insurance market showing signs of a hardening in our Focus States. Further, the latest census information confirms continued high rates of population growth and increasing affluence in our key U.S. Hispanic population segment. All these factors give our growth strategy added impetus. We are in a good position where timely investments in the business and an improving business environment position us for profitable growth in the years ahead.

#### Choice

There is no greater freedom than the power to choose. We design our own success by making Infinity the right choice for customers, agents, communities and investors.

We believe that consumers deserve the freedom to select from real options. Our unique product offerings provide the widest possible array of features and pricing options, including new services like our DriverClub® free membership for roadside assistance. No other company can match Infinity's state-of-the-art multi-product approach with buy-up/buy-down options and the flexibility to precisely match each customer's lifestyle and budget needs. We make Infinity the safe choice by empowering consumers.

We believe in nurturing productive relationships with our agents and brokers. Our commitment to producers goes beyond compelling products and competitive pricing. We invest in agency productivity, lead generation and training. We make it easy for agents to do business with Infinity by

introducing innovations like proprietary data prefill matching algorithms. Infinity is the first and only company to put the relationship-building power of DriverClub® free memberships into the hands of independent agents. Infinity is the best choice for agents and brokers thanks to our financial strength, consistency in the market, and unflagging commitment to the channel.

We believe in supporting the communities we serve. Read Conmigo, our one-of-a-kind, parent-focused bilingual literacy program, helps disadvantaged children realize the educational and financial advantages of being bilingual in today's modern society. The program has garnered broad support from education and research organizations, teacher groups, government and community leaders. In 2011, we made a \$1 million investment in a scholarship funding organization. In addition to Read Conmigo, we regularly support independent agent philanthropies and respond to urgent local needs such as natural disasters. Infinity is the caring choice for communities because giving back is part of our culture.

Our nine-year weighted average operating return on share-holders' equity of 12.6% stands as proof-positive of our commitment to building long-term shareholder value. We have repurchased \$403 million, or about 46.3%, of the shares issued since our IPO. We have increased dividends by an astonishing 309.1% over the same period for a total compound annual return to shareholders (dividends and capital appreciation) of 16.1%. Our laser focus on delivering shareholder value makes Infinity the right choice for investors.

While I cannot guarantee extending these outstanding results for the next nine years, I can state unequivocally that we continue to focus on providing customers outstanding products and services at fair prices while striving to achieve double digit long term returns on equity for our shareholders.

I am proud of our many employees and agents who make all this possible and I am thankful for your continued support.

ames R. Sohen

James R. Gober

Chairman, President and Chief Executive Officer





## UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

		FORM 10-K		
(Mark	COne)			
×	ANNUAL REPORT PURSUANT TO SECTION 13 For the fiscal year ended December 31, 2011	OR 15(d) OF THE SECURITIES EXCHANGE	E ACT OF 1934	
		OR		
	TRANSITION REPORT PURSUANT TO SECTION For the transition period from to Comment Comments (Comments).	ON 13 OR 15(d) OF THE SECURITIES EXCHA	NGE ACT OF 1934	
		Y AND CASUALTY CORPORAT	ΓΙΟΝ	
	оню	03-04	183872	
	(State or other jurisdiction of incorporation or organization)		Employer ation No.)	
	3700 COLONNADE PARKWAY SUITE 600 BIRMINGHAM, ALABAMA	35.	243	
	(Address of principal executive offices)	(Zip	Code)	
	(Registrant's	(205) 870-4000 telephone number, including area code)		
	Securities registered pursuant to Section 12(b) of the Act:	Name of each exchang	ge on which registered:	
	Common Stock, no par value	NASDAQ Glob	al Select Market	
	Securities registered	pursuant to Section 12(g) of the Act: None		
Indicate	e by check mark whether the registrant is a well-known seasoned	(Title of class)	Ves	
	e by check mark whether the registrant is not required to file repo			
	Checking the box above will not relieve any registrant required t			
Indicate precedi	e by check mark whether the registrant (1) has filed all reports re ng 12 months (or for such shorter period that the Registrant was s.   Yes  No	quired to be filed by Section 13 or 15(d) of the Securities required to file such reports), and (2) has been subject to s	Exchange Act of 1934 during the such filing requirements for the past	t
and pos	e by check mark whether the registrant has submitted electronical sted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chait and post such files).   Yes  No		-	
	e by check mark if disclosure of delinquent filers pursuant to Iter int's knowledge, in definitive proxy or information statements in	· · · · · · · · · · · · · · · · · · ·		×
	e by check mark whether the registrant is a large accelerated filer accelerated filer," "accelerated filer" and "smaller reporting comp		reporting company. See the definition	ons of
Large	accelerated filer	Acc	celerated filer	×
Non-a	ccelerated filer	ing company) Sm	aller reporting company	
Indicate	e by check mark whether the registrant is a shell company (as det	ined in Rule 12b-2 of the Act). ☐ Yes 🗷 No		
	une 30, 2011, the aggregate market value of the voting Common on Stock on that date as reported by The NASDAQ Global Selection		5,463 based on the last sale price of	f
As of F	ebruary 10, 2012, there were 11,798,366 shares of the registrant?	s Common Stock outstanding.		

DOCUMENTS INCORPORATED BY REFERENCE

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#### CAUTIONARY STATEMENT REGARDING FORWARD-LOOKING STATEMENTS

This Annual Report on Form 10-K contains certain "forward-looking statements" which anticipate results based on our estimates, assumptions and plans that are subject to uncertainty. These statements are made subject to the safe-harbor provisions of the Private Securities Litigation Reform Act of 1995. All statements in this report not dealing with historical results or current facts are forward-looking and are based on estimates, assumptions and projections. Statements which include the words "assumes," "believes," "seeks," "expects," "may," "should," "intends," "likely," "targets," "plans," "anticipates," "estimates" or the negative version of those words and similar statements of a future or forward-looking nature identify forward-looking statements. Examples of such forward-looking statements include statements relating to expectations concerning market conditions, premium growth, earnings, investment performance, expected losses, rate changes and loss experience.

The primary events or circumstances that could cause actual results to differ materially from what we expect include determinations with respect to reserve adequacy, realized gains or losses on the investment portfolio (including other-than-temporary impairments for credit losses), bodily injury loss cost trends, undesired business mix or risk profile for new business, elevated unemployment rates and the proliferation of illegal immigration legislation in key Focus States. We undertake no obligation to publicly update or revise any of the forward-looking statements. For a more detailed discussion of some of the foregoing risks and uncertainties that could cause actual results to differ from those contained in the forward-looking statements, see "Risk Factors" contained in Item 1A.

#### **PART I**

## ITEM 1 Business

#### Introduction

We are a holding company that, through subsidiaries, provides personal automobile insurance with a concentration on nonstandard auto insurance. Our headquarters is located in Birmingham, Alabama. We employed approximately 2,100 persons at December 31, 2011.

We file our Annual Reports on Form 10-K, Quarterly Reports on Form 10-Q, Current Reports on Form 8-K and other reports as required with the United States Securities and Exchange Commission ("SEC"). Any of these documents may be read and copied at the SEC's Public Reference Room at 100 F Street NE, Washington, D.C. 20549. Information regarding the operation of the SEC Public Reference Room may be obtained by calling 1-800-SEC-0330. Our filed documents may also be accessed via the SEC Internet site at http://www.sec.gov. All of our SEC filings, news releases and other information may also be accessed free of charge on our Internet site at http://www.infinityauto.com. Information on our website is not part of this Form 10-K.

Please see Note 1 to the Consolidated Financial Statements for additional information regarding our history and organization. References to "we" or "us", unless the context requires otherwise, include the combined operations of our subsidiaries (collectively the "NSA Group") and the in-force personal insurance business assumed through a reinsurance contract ("the Assumed Agency Business") from Great American Insurance Company ("GAI"). Unless indicated otherwise, the financial information we present in this report is on a GAAP basis. Schedules may not foot due to rounding.

#### The Personal Automobile Market

Personal auto insurance is the largest line of property and casualty insurance, accounting for approximately 37%, or \$163 billion, of the estimated \$439 billion of annual industry premium. Personal auto insurance is comprised of preferred, standard and nonstandard risks. Nonstandard auto insurance is intended for drivers who, due to factors such as their driving record, age or vehicle type, represent a higher than normal risk. As a result, customers who purchase nonstandard auto insurance generally pay a higher premium for similar coverage than the drivers qualifying for standard or preferred policies. While there is no established industry-recognized distinction between nonstandard risks and all other personal auto risks, we believe that nonstandard auto risks constitute approximately 20% of the personal automobile insurance market, with this percentage fluctuating according to competitive conditions in the market. Independent agents sell approximately 29% of all personal automobile insurance. The remainder is sold by captive agents or directly by insurance companies to their customers. We believe that, relative to the standard and preferred auto insurance market, independent agents sell a disproportionately larger portion of nonstandard auto insurance.

The personal auto insurance industry is cyclical, characterized by periods of price competition and excess capacity followed by

periods of higher premium rates and shortages of underwriting capacity. We believe that the current competitive environment differs by state. In some states, underwriting results are favorable and competitors are taking rate decreases, while in other states, underwriting results are poor and competitors are increasing rates. In our largest state by premium volume, California, we believe the market is "soft," marked by aggressive competition for independent agents' business through increased sales and commission incentives.

Industry-wide, rates increased 4.7% during 2009, 4.4% in 2010 and 3.4% in 2011. Our filed average rate adjustments on our personal auto business were (0.3)%, 1.2% and 2.2% for 2009, 2010 and 2011, respectively.

The personal auto insurance industry is highly competitive and, except for regulatory considerations, there are relatively few barriers to entry. We generally compete with other insurers based on price, coverage offered, claims handling, customer service, agent commission, geographic coverage and financial strength ratings. We compete with both large national writers and smaller regional companies. In 2010, the five largest automobile insurance companies accounted for approximately 50% of the industry's net written premium and the largest ten accounted for approximately 68% (2011 industry data is not yet available). Approximately 452 insurance groups and unaffiliated insurance companies compete in the personal auto insurance industry according to SNL Financial. Some of these groups specialize in nonstandard auto insurance while others insure a broad spectrum of personal auto insurance risks.

#### **Operations**

We are organized along functional responsibilities with the following centralized departments: product management, marketing, claims, customer service, accounting, treasury, human resources and information technology resources. Frequent executive team meetings, which include the Chief Executive Officer, the Chief Financial Officer, the Chief Legal Officer, the Chief Marketing Officer, the Chief Product Management Officer and the Chief Claims Officer, allow for sharing of information among functional departments and for setting policies and making key strategic decisions.

In recent years, we have made efforts to improve service levels and more consistently and cost effectively manage our operations. We consolidated certain customer service, centralized claims and information technology back-office operations and opened a bilingual call center to improve our service capabilities.

We estimate that approximately 76% of our personal auto business in 2011 was nonstandard auto insurance. Based on data published by A.M. Best, we believe that we are the third largest provider of nonstandard auto coverage through independent agents in the United States. We also write standard and preferred personal auto insurance, mono-line commercial auto insurance and classic collector automobile insurance.

Presented below is our summarized historical financial data (in thousands):

	Twelve months ended December 31,								
	2011				2009				
Gross written premium	\$	1,082,466	\$	952,426	\$	848,812			
Net written premium		1,075,976		946,869		843,869			
Net earnings		42,063		91,523		70,594			

	As of December 51,			
	 2011		2010	
Total assets	\$ 1,936,758	\$	1,852,357	
Total liabilities	1,268,582		1,191,173	
Total shareholders' equity	668,176		661,184	

As of December 31.

We have a history of underwriting results that outperform the industry. The following table compares our statutory combined ratio, net of fees, in past years with those of the private passenger auto industry. The statutory combined ratio is the sum of the loss ratio (the ratio of losses and loss adjustment expenses ("LAE") to net earned premium) and the expense ratio (when calculated on a statutory accounting basis, the ratio of underwriting expenses, net of fees, to net written premium). Underwriting results are generally considered profitable when the combined ratio is under 100%; when the ratio is over 100%, underwriting results are generally considered unprofitable. We have consistently performed better than the industry as shown below:

	2011	2010	2009	2008	2007	2007-2011	2002-2011
Infinity	95.9%	88.4%	87.2%	91.2%	91.8%	91.1%	91.1%
Industry (a)	103.4%	101.0%	101.3%	100.3%	98.3%	100.9%	99.1%
Percentage point difference from industry	7.5%	12.6%	14.1%	9.1%	6.5%	9.8%	8.0%

<sup>(</sup>a) We obtained the private passenger auto industry combined ratios for 2002 through 2010 from A.M. Best. A.M. Best data were not available for 2011. The industry combined ratio for 2011 is an estimate based on data obtained from Conning Research and Consulting.

#### **Products**

Personal Automobile is our primary insurance product. It provides coverage to individuals for liability to others for bodily injury and property damage and for physical damage to an insured's own vehicle from collision and various other perils. In addition, many states require policies to provide for first party personal injury protection, frequently referred to as no-fault coverage. We offer three primary products to individual drivers: the Low Cost product, which offers the most restrictive coverage, the Value Added product, which offers broader coverage and higher limits, and the Premier product, which we designed to offer the broadest coverage for standard and preferred risk drivers. For the year ended December 31, 2011, our mix of personal automobile written premium was 40% Low Cost, 51% Value Added and 8% Premier.

Commercial Vehicle provides coverage to businesses for liability to others for bodily injury and property damage and for physical damage to vehicles from collision and various other perils. We offer mono-line commercial automobile insurance to businesses with fleets of 20 or fewer vehicles. We avoid businesses that are involved in what we consider hazardous operations or interstate commerce.

*Classic Collector* provides protection for classic collectible automobiles. Our Classic Collector program provides coverage to individuals with classic or antique automobiles for liability to others for bodily injury and property damage and for physical damage to an insured's own vehicle from collision and various other perils.

Our three product groups contributed the following percentages of total gross written premium:

	Twelve months ended December 31,						
	2011	2010	2009				
Personal Automobile	93%	93%	92%				
Commercial Vehicle	6%	6%	6%				
Classic Collector	1%	1%	2%				
Total	100%	100%	100%				

#### Distribution and Marketing

We distribute our products primarily through a network of approximately 12,900 independent agencies and brokers (with approximately 16,200 locations). In 2011, three independent agencies each accounted for between 2.2% and 5.4% of our gross written premium, three other agencies each accounted for between 1.2% and 1.9% of our gross written premium and 13% of the agency force produced 80% of our gross written premium. Countrywide, our top 10 independent agents and brokers produced 18% of our gross written premium. In California, Infinity's largest state by premium volume, 35 independent agents and brokers produced 45% of gross written premium (which represents 22% countrywide).

We also foster agent relationships by providing them with access to our Internet web-based software applications along with programs and services designed to strengthen and expand their marketing, sales and service capabilities. Our Internet-based software applications provide many of our agents with real-time underwriting, claims and policy information. We believe the array of services that it offers to our agents adds significant value to the agents' businesses. For example, "Providing Agents Service and Support Program" is our incentive-based program through which agents receive assistance in critical areas such as training, advertising and promotion. In 2011, we spent \$10.1 million on co-op advertising and promotions.

We are licensed to write insurance in all 50 states and the District of Columbia, but we are committed to growth in targeted urban areas ("Urban Zones") identified within select Focus States that we believe offer the greatest opportunity for premium growth and profitability. We classify the states in which we operate into three categories:

- "Focus States" We have identified Urban Zones in these states, which include Arizona, California, Florida, Georgia, Illinois, Nevada, Pennsylvania and Texas.
- "Maintenance States" We maintain our writings in these states, which include Alabama, Colorado, Connecticut, South Carolina and Tennessee. We believe each state offers us an opportunity for underwriting profit.
- "Other States" Includes 9 states where we maintain a renewal book of personal auto business.

We further classify the Focus States into two categories:

- "Urban Zones" include the following urban areas:
  - Arizona Phoenix and Tucson
  - California Bay Area, Los Angeles, Sacramento, San Diego and San Joaquin Valley
  - Florida Jacksonville, Miami, Orlando, Sarasota and Tampa
  - Georgia Atlanta
  - Illinois Chicago
  - Nevada Las Vegas
  - Pennsylvania Allentown and Philadelphia
  - Texas Dallas, Fort Worth, Houston and San Antonio
- "Non-urban Zones" include all remaining areas in the Focus States outside of a designated Urban Zone.

We continually evaluate our market opportunities; thus, the Focus States, Urban Zones, Maintenance States and Other States may change over time. In the table below, we have restated 2010 and 2009 premium to be consistent with the 2011 classification of Urban Zones, Focus States, Maintenance States and Other States.

Total gross written premium among the three state categories were as follows:

	Twelve months ended December, 31									
Personal Auto Insurance	2011	2010	2009							
Focus States:										
California	49.0%	49.8%	54.1%							
Florida	18.3%	16.6%	12.4%							
Texas	6.8%	6.7%	5.7%							
Pennsylvania	5.5%	6.0%	5.5%							
Georgia	4.6%	4.2%	4.2%							
Arizona	3.7%	3.4%	2.8%							
Nevada	1.9%	2.2%	2.7%							
Illinois	1.1%	1.4%	0.9%							
Total Focus States	90.8%	90.3%	88.3%							
Maintenance States	1.6%	1.8%	2.2%							
Other States	0.7%	0.9%	1.6%							
Subtotal	93.1%	92.9%	92.1%							
Commercial Vehicle	6.0%	6.0%	6.3%							
Classic Collector	1.0%	1.1%	1.5%							
Other	0.0%	0.0%	0.0%							
Total all states and all lines	100.0%	100.0%	100.0%							
Total \$ (in thousands) - all states and all lines <sup>(1)</sup>	\$ 1,082,466 \$	952,426 \$	848,816							

<sup>(1) 2009</sup> excludes less than \$(0.1) million of premium written on behalf of other companies.

We implement our distribution and marketing efforts with a focus on maintaining a low cost structure. Controlling expenses allows us to price competitively and achieve better underwriting returns. Over the five years ended 2010, years for which industry data are available from A.M. Best, our statutory ratio of underwriting expenses to premium written has averaged 21.2%, which is 6.2 points better than the independent agency segment of the private passenger automobile industry average of 27.4% for the same period.

#### Claims Handling

We strive for accuracy, consistency and fairness in our claim resolutions. Our claims organization employs approximately 1,100 people, has 27 field locations and provides a 24-hour, seven days per week toll-free service for our customers to report claims. We predominantly use our own local adjusters and appraisers, who typically respond to claims within 24 hours of a report. Included in the 27 field locations are 9 claims service centers, which allow customers to bring in their vehicles for damage appraisal.

We are committed to the field handling of claims in Urban Zones and we believe that it provides, when compared to alternative methods, better service to our customers and better control of the claim resolution process. We open claims branch offices in the Urban Zones where the volume of business will support them. Customer interactions can occur with generalists (initial and continuing adjusters) and specialists (staff appraisers, field casualty representatives and special investigators) based on local market volume, density and performance.

In addition to the use of field claims handling, we use two centralized claims call centers, one in Birmingham, Alabama and another in McAllen, Texas, to receive initial reports of losses and to adjust simple property damage claims.

#### Ratings

A.M. Best has assigned our insurance company subsidiaries a group financial strength rating of "A" (Excellent). A.M. Best assigns "A" ratings to insurers that, in A.M. Best's opinion, "have an excellent ability to meet their ongoing insurance obligations." A.M. Best bases our rating on factors that concern policyholders and not upon factors concerning investor protection.

#### Regulatory Environment

Our insurance company subsidiaries are subject to regulation and supervision by insurance departments of the jurisdictions in which they are domiciled or licensed to transact business. State insurance departments have broad administrative power relating to licensing insurers and agents, regulating premium rates and policy forms, establishing reserve and investment requirements, prescribing statutory accounting methods and the form and content of statutory financial reports, and regulating methods and processes of how an insurer conducts its business. Examples of the latter include the establishment in California of auto rating factor and rate approval regulations, proscription on credit based insurance scoring, prohibition of certain business practices with auto body repair shops, and attempts to set uniform auto body repair shop parts and labor rates.

Under state insolvency and guaranty laws, regulated insurers can be assessed or required to contribute to state guaranty funds to cover policyholder losses resulting from insurer insolvencies. Many states also require insurers, as a condition of doing business in the state, to participate in various assigned risk pools, reinsurance facilities or underwriting associations, which provide insurance coverage to individuals who otherwise are unable to purchase that coverage in the voluntary market. Participation in these involuntary plans is generally in proportion to voluntary writings of related lines of business in that state. The underwriting results of these plans traditionally have been unprofitable. The amount of premium we might be required to assume in a given state in connection with an involuntary plan may be reduced because of credit we may receive for nonstandard policies that we voluntarily write. Many states also have laws and regulations that limit an insurer's ability to exit a market. For example, certain states limit an automobile insurer's ability to cancel and non-renew policies.

State insurance departments that have jurisdiction over our insurance subsidiaries may conduct routine, on-site visits and examinations of our subsidiaries' affairs. At December 31, 2011, our insurance subsidiaries were involved in claims practices examinations in California, our largest state by premium volume, and market conduct examinations in Arizona. As of February 28, 2012, these examinations have not been completed. These examinations have from time to time given rise to, and are likely to give rise to in the future, regulatory orders requiring remedial, injunctive or other action on the part of an insurance subsidiary or the assessment of substantial fines or other penalties against our insurance subsidiaries. Every five years, our insurance subsidiaries are subject to a financial examination by the states in which the subsidiaries are domiciled.

The insurance laws of the states of domicile of our insurance subsidiaries contain provisions to the effect that the acquisition or change of control of a domestic insurer or of any entity that controls a domestic insurer cannot be consummated without the prior approval of the relevant insurance regulator. In addition, certain state insurance laws contain provisions that require preacquisition notification to state agencies of a change in control with respect to a non-domestic insurance company licensed to do business in that state. Such approval requirements may deter, delay or prevent certain transactions affecting the ownership of our common stock.

We are a holding company with no business operations of our own. Consequently, our ability to pay dividends to shareholders and meet our debt payment obligations is largely dependent on dividends or other distributions from our insurance company subsidiaries, current investments and cash held. State insurance laws restrict the ability of our insurance company subsidiaries to declare shareholder dividends. These subsidiaries may not make an "extraordinary dividend" until thirty days after the applicable commissioner of insurance has received notice of the intended dividend and has either not objected or has approved the payment of the extraordinary dividend within the 30-day period. An extraordinary dividend is defined as any dividend or distribution that, together with other distributions made within the preceding twelve months, exceeds the greater of 10% of the insurer's surplus as of the preceding December 31st, or the insurer's net income for the twelve-month period ending the preceding December 31st, in each case determined in accordance with statutory accounting practices. In addition, an insurer's remaining surplus after payment of a cash dividend to shareholder affiliates must be both reasonable in relation to our outstanding liabilities and adequate to our financial needs.

If a shareholder dividend does not rise to the statutory level of an extraordinary dividend, then it is an "ordinary dividend." While an insurance company's ability to pay an ordinary dividend does not require the approval of a state insurance department, we must file a 10-day notice of ordinary dividend with the appropriate insurance departments. Insurance companies that fail to notify an insurance department of the payment of an ordinary dividend are assessed administrative fines.

State insurance laws require our subsidiaries to maintain specified levels of statutory capital and surplus. Generally, the net admitted assets of insurance companies that, subject to other applicable insurance laws and regulations, are available for transfer to the parent company cannot include the net admitted assets required to meet the minimum statutory surplus requirements of the states where the companies are licensed. In addition, for competitive reasons, our insurance company subsidiaries need to maintain adequate financial strength ratings from independent rating agencies. Both of these factors may limit the ability of our insurance subsidiaries to declare and pay dividends.

#### ITEM 1A Risk Factors

Our business operations face a number of risks. The risks below should be read and considered with other information provided in this report and in other reports and materials we have filed with the SEC. In addition to these risks, other risks and uncertainties not presently known to us or that we currently believe to be immaterial may also adversely affect our business.

#### If we fail to price accurately the risks we underwrite, profitability may be affected.

Our profitability depends on our ability to set premium rates accurately. Inflationary pressures on medical care, auto parts and repair services costs complicate pricing with accuracy. Accurate pricing is also dependent on the availability of sufficient, reliable data on which to project both severity and frequency trends and timely recognition of changes in loss cost trends. This process poses more of a challenge in markets where we have less pricing experience. We could under-price risks, which could negatively affect our profit margins, or overprice risks, which could reduce sales volume and competitiveness. Either scenario could adversely affect profitability. Additionally, we have implemented a new pricing methodology in our Focus States which could affect our ability to attract new customers and retain current customers as well as our ability to maintain or improve underwriting margins.

#### Our growth initiative may adversely affect our future profitability.

We intend to pursue further premium growth in our Focus States. Increased uncertainty stemming from an increase in new business might result in inaccurate pricing for the business or failure to adequately reserve for losses associated with it. Our new business combined ratios typically run 20 to 30 points higher than renewal business combined ratios due to higher commission and acquisition expenses as well as typically higher loss ratios. Because of these factors, our future profitability may be negatively impacted.

## Sustained elevated levels of unemployment may disproportionately affect our target consumers and could adversely affect our premium revenue and profitability.

Continued elevated unemployment levels and low consumer confidence could negatively affect insurance buying behavior. We believe that these economic factors disproportionately affect consumers of nonstandard automobile insurance. Customers may choose not to purchase coverage, to let coverage lapse on renewal or to opt for liability coverage only. These factors may adversely affect our premium revenue and profitability.

## Because of the significant concentration of our business in California, negative developments in the California insurance market and economic environment may adversely affect our profitability.

California, our largest market, generated approximately 52% of our gross written premium in 2011. Our California business also generates substantial underwriting profit. Consequently, the dynamic nature of regulatory, legal, competitive and economic conditions in that state affects our revenues and profitability. Examples of potentially adverse regulatory or judicial developments or proposed legislation in California include laws aimed at curtailing unlawful immigration, altering the amount of damages a claimant may recover from an insured for medical treatment, restricting the use of territory as a rate factor and limiting the aftertax rate of return allowed an insurer. These developments could negatively affect premium revenue and make it more expensive or less profitable for us to conduct business in the state.

# We rely upon a limited number of independent agents to generate a substantial portion of our business. If we were unable to retain or increase the level of business that these independent agents place with us or increase the level of business generated by other agents, our revenues would be negatively affected.

Approximately 13% of our 12,900 independent agencies accounted for approximately 80% of our gross written premium in 2011. We must compete with other insurance carriers for the business of these agents in an increasingly competitive marketplace. Some competitors offer more advanced systems to quote and process business, a larger variety of products, lower prices for insurance coverage, higher commissions or more attractive cash and non-cash incentives. Further, in California, our most profitable state, 35 agencies and brokers produce 45% of our premium in the state, which is 22% of our premium nationwide.

#### We are vulnerable to a reduction in business written through the independent agent distribution channel.

Reliance on the independent agency as our primary distribution channel makes us vulnerable to the growing popularity of direct to the consumer distribution channels, particularly the Internet. Approximately 71% of all personal automobile insurance sold in the United States is sold direct or through captive agents (agents employed by one company or selling only one company's products) and approximately 29% is sold by independent agents. A material reduction in business generated through the independent agency channel could negatively affect our revenues and growth opportunities.

Judicial, regulatory and legislative changes or challenges to prevailing insurance industry practices are ongoing, some of which could adversely affect our operating results.

Political, judicial, economic and financial developments occasionally lead to challenges or changes to established industry practices. Recent examples include challenges to (i) the use of credit and other rating factors in making risk selection and pricing decisions; and (ii) the use of automated databases in the adjustment of claims. Some result in class action litigation, regulatory sanctions and substantial fines or penalties. It is difficult to predict the outcome or impact of current challenges or to identify others that might be brought in the future.

## The failure to maintain or to develop further reliable and efficient information technology systems would be disruptive to our operations and diminish our ability to compete successfully.

We are highly dependent on efficient and uninterrupted performance of our information technology and business systems. These systems quote, process and service our business, and perform actuarial functions necessary for pricing and product development. These systems must also be able to undergo periodic modifications and improvements without interruptions or untimely delays in service. This capability is crucial to meeting growing customer demands for user friendly, online capabilities and convenient, quality service. We are undergoing fundamental changes and improvements to our claims and policy services platform. A failure or delay to achieve these improvements could interrupt certain processes or degrade business operations and would place us at a competitive disadvantage.

## The inability to recruit, develop and retain key personnel could prevent us from executing our key business and financial objectives.

Successful execution of our key business and financial objectives will depend, in part, upon the continued services of our Chief Executive Officer, James Gober, along with our ability to retain and develop key personnel and to attract new talent. The highly competitive nature of the industry, along with the advantages that larger, better-known firms possess in the recruiting process, poses a challenge. The loss of any of the executive officers or key personnel, or the inability to attract and retain new talent, could hinder us in meeting or exceeding our business and financial objectives.

#### If we fail to establish accurate loss reserves, our financial position and results of operations may be affected.

Our loss reserves are our best estimate of the amounts that will be paid for losses incurred as well as losses incurred but not reported. The accuracy of these estimates depends on a number of factors, including but not limited to the availability of sufficient and reliable historical data, inflationary pressures on medical and auto repair costs, changes in frequency and severity trends and changes in our claims settlement practices. Because of the inherent uncertainty involved in the practice of establishing loss reserves, ultimate losses paid could vary materially from recorded reserves and may adversely affect our operating results.

#### Extra-contractual losses arising from bad faith claims could materially reduce our profitability.

In California, Florida, and other states where we have substantial operations, the judicial climate, case law or statutory framework are often viewed as unfavorable toward an insurer in litigation brought against it by policyholders and third-party claimants. This tends to increase our exposure to extra-contractual losses, or monetary damages beyond policy limit, in what are known as "bad faith" claims, for which reinsurance may be unavailable. Such claims have in the past, and may in the future, result in losses to us that materially reduce our profitability.

#### Our goodwill may be at risk for impairment if actual results regarding growth and profitability vary from our estimates.

At December 31, 2011, we had \$75.3 million, or approximately \$6.38 per share, of goodwill. In accordance with the Goodwill topic of the FASB Accounting Standards Codification, we perform impairment test procedures for goodwill on an annual basis. These procedures require us to calculate the fair value of goodwill, compare the result to our carrying value and record the amount of any shortfall as an impairment charge.

We use a variety of methods to test goodwill for impairment, including estimates of future discounted cash flows and comparisons of our market value to our major competitors. Our cash flow projections rely on assumptions that are subject to uncertainty, including premium growth, loss and loss adjustment expense ratios, interest rates and capital requirements. If actual results differ significantly from these assumptions, the fair value of our goodwill could fall below our carrying value and we could be required to record an impairment charge.

At September 30, 2011, test results indicated that the fair value of our goodwill exceeded our carrying value and no impairment charge was required at that date. Additionally, there was no indication of impairment at December 31, 2011.

## Low and falling market interest rates throughout 2011 and into 2012 will likely materially lower our net investment income and operating income in 2012.

At year-end, the book and market yields for our fixed income portfolio were 3.3% and 2.3%, respectively. For the past twelve months, market interest rates have fallen. For example, the 5-year Treasury note's market yield to maturity fell 118 basis points in 2011. Market rates for other fixed income sectors have fallen by similar amounts. Throughout 2011, as market yields fell

and our fixed income securities matured or were prepaid, we invested those proceeds at falling market yields. Monthly investment income fell from \$3.7 million in January 2011 to \$3.3 million in December 2011. Without consideration for purchases and sales of securities, we expect \$168.5 million of our \$1.2 billion fixed income portfolio to mature in 2012. Because of the drop in interest income in 2011 as well as the expected impact of lower interest rates in 2012, we expect net investment income to fall \$4.0 to \$6.0 million from 2011 to 2012. If we were to sell securities and reinvest the proceeds, we would expect the impact on net investment income and operating income to be even greater.

#### ITEM 1B Unresolved Staff Comments

None.

## ITEM 2 Properties

Our insurance subsidiaries lease 471,642 square feet of office and warehouse space in numerous cities throughout the United States. All of these leases expire within seven years. The most significant leased office spaces are located in Birmingham, Alabama and suburban Los Angeles, California. See Note 14 – Commitments and Contingencies of the Notes to Consolidated Financial Statements for further information about leases. We own a 33,515 square foot building in McAllen, Texas and a 116,433 square foot building in Birmingham, Alabama.

## ITEM 3 Legal Proceedings

See Note 13 – Legal and Regulatory Proceedings of the Notes to Consolidated Financial Statements for a discussion of our material Legal Proceedings.

## ITEM 4 (Removed and Reserved)

Not applicable.

#### PART II

ITEM 5

Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities

We had 62 registered holders of record and an estimated 2,559 total holders at February 10, 2012. Our common stock is listed and traded on the NASDAQ Global Select Market under the symbol IPCC. The stock prices in the following table are over-the-counter market quotations that reflect transactions between dealers; retail markups and commissions are not reflected. These prices may not represent actual transactions. Our closing per-share stock price on February 10, 2012 was \$58.23. See Note 15 – Additional Information of the Notes to Consolidated Financial Statements for information about restriction on transfer of funds and assets of subsidiaries.

#### Infinity Quarterly High and Low Stock Prices and Dividends Paid by Quarter

For the quarter ended:	High	Low	Close	Dividends Declared and Paid Per Share	Return to Shareholders (excluding dividends) (a)	Return to Shareholders (including dividends) (b)
March 31, 2010	\$ 46.3	\$ 36.93	\$ 45.44	\$ 0.14	11.8 %	12.2 %
June 30, 2010	49.6	43.54	46.18	0.14	1.6 %	1.9 %
September 30, 2010	49.80	45.01	48.77	0.14	5.6 %	5.9 %
December 31, 2010	64.60	48.01	61.80	0.14	26.7 %	27.0 %
March 31, 2011	\$ 63.9	\$ 54.71	\$ 59.49	\$ 0.18	(3.7)%	(3.4)%
June 30, 2011	62.2	49.65	54.66	0.18	(8.1)%	(7.8)%
September 30, 2011	57.34	43.64	52.48	0.18	(4.0)%	(3.7)%
December 31, 2011	61.54	51.28	56.74	0.18	8.1 %	8.5 %
For the twelve months ended:						
December 31, 2010	\$ 64.60	\$ 36.93	\$ 61.80	\$ 0.56	52.1 %	53.4 %
December 31, 2011	63.9	43.64	56.74	0.72	(8.2)%	(7.0)%

<sup>(</sup>a) Calculated by dividing the difference between our share price at the end and the beginning of the periods presented by the share price at the beginning of the period presented.

The information required under the heading "Equity Compensation Plan Information" is provided under Item 12 herein.

During the fiscal year ended December 31, 2011, all of our equity securities sold were registered under the Securities Act of 1933, as amended.

The following table presents information with respect to purchases of our common stock made during the three months ended December 31, 2011 by us or any of our "affiliated purchasers" as defined in Rule 10b-18(a)(3) under the Exchange Act.

<sup>(</sup>b) Calculated by dividing the sum of (i) the amount of dividends, assuming dividend reinvestment during the period presented and (ii) the difference between our share price at the end and the beginning of the periods presented by the share price at the beginning of the period presented.

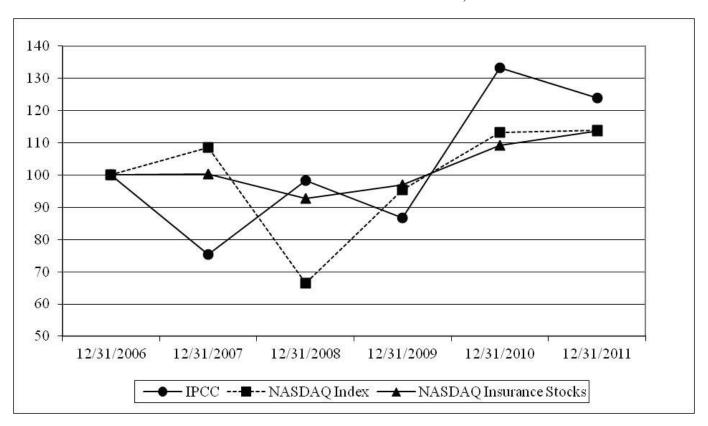
#### **Issuer Purchases of Equity Securities**

<u>Period</u>	Total Number of Shares Purchased	erage Price per Share (a)	Shares Purchased as Part of Publicly Announced Plans or Programs (b)	Approximate Dollar Value that May Yet Be Purchased Under the Plans or Programs (b)		
October 1, 2011 - October 31, 2011	45,000	\$ 55.20	45,000	\$	48,614,999	
November 1, 2011 - November 30, 2011	21,511	\$ 54.59	21,511	\$	47,440,162	
December 1, 2011 - December 31, 2011	7,200	\$ 56.54	7,200	\$	47,032,881	
Total	73,711	\$ 55.15	73,711	\$	47,032,881	

- (a) Average price paid per share excludes commissions.
- (b) On August 2, 2011, our Board of Directors increased the authority under our current share and debt repurchase plan by \$50.0 million and extended the date to execute the program to December 31, 2012 from December 31, 2011.

The following graph shows the percentage change in cumulative total shareholder return on our common stock over the five years ending December 31, 2011. The return is measured by dividing the sum of (A) the cumulative amount of dividends, assuming dividend reinvestment during the periods presented and (B) the difference between our share price at the end and the beginning of the periods presented by the share price at the beginning of the periods presented. The graph demonstrates cumulative total returns for Infinity, the Center for Research in Security Prices ("CRSP") Total Return Index for NASDAQ U.S. Index, and the CRSP Total Return Index for the NASDAQ Insurance Stocks (SIC 6330-6339 U.S. Fire, Marine and Casualty Insurance Company) from December 31, 2006 through December 31, 2011.

#### Cumulative Total Return as of December 31, 2011



#### (Assumes a \$100 investment at the close of trading on December 31, 2006)

	12/31/2006	12/31/2007	12/31/2008	12/31/2009	12/31/2010	12/31/2011
IPCC	100.00	75.28	98.35	86.61	133.20	123.87
NASDAQ U.S. Index	100.00	108.47	66.35	95.38	113.19	113.81
NASDAQ Insurance Stocks	100.00	100.21	92.82	96.94	109.16	113.68

#### ITEM 6 Selected Financial Data

(in thousands, except per share data)	2011		2010		2009		2008		2007	
Gross written premium	\$1	,082,466	\$	952,426	\$	848,816	\$ 896,902	\$	1,019,011	
Net written premium	1	,075,976		946,869		843,869	892,090		1,014,262	
Net written premium growth		13.6%		12.2%		(5.4)%	(12.0)%		3.3%	
Net premium earned	1	,019,060		905,919		848,391	922,451		1,031,564	
Total revenues	1	,072,616		961,276		883,424	930,918		1,098,226	
Loss & LAE ratio		75.3%		67.0%		66.5 %	70.3 %		70.5%	
Underwriting ratio		22.7%		22.6%		22.0 %	22.2 %		23.0%	
Combined ratio		98.0%		89.6%		88.5 %	92.5 %		93.5%	
Net earnings	\$	42,063	\$	91,523	\$	70,594	\$ 19,257	\$	71,944	
Net earnings per diluted share	\$	3.39	\$	6.95	\$	5.09	\$ 1.23	\$	3.87	
Return on average common shareholders' equity		6.3%		14.3%		12.3 %	3.4 %		11.4%	
Cash and investments	\$1	,308,684	\$1	,283,624	\$ 1	1,285,831	\$ 1,190,962	\$	1,359,002	
Total assets	1	,936,758	1	,852,357	1	,806,327	1,739,958		1,952,300	
Unpaid losses and LAE		495,403		477,833		509,114	544,756		618,409	
Debt outstanding		194,810		194,729		194,651	199,567		199,496	
Total liabilities	1	,268,582	1	,191,173	1	1,188,167	1,214,627		1,351,075	
Shareholders' equity		668,176		661,184		618,160	525,331		601,224	
Cash dividend per common share	\$	0.72	\$	0.56	\$	0.48	\$ 0.44	\$	0.36	
Common shares outstanding		11,807		12,469		13,497	14,146		16,200	
Book value per common share	\$	56.59	\$	53.03	\$	45.80	\$ 37.14	\$	37.11	
Ratios:										
Debt to total capital		22.6%		22.8%		23.9 %	27.5 %		24.9%	
Debt to tangible capital		24.7%		24.9%		26.4 %	30.7 %		27.5%	
Interest coverage		6.0		12.9		11.1	5.9		10.8	

#### Management's Discussion and Analysis of Financial Condition and Results of Operations

#### **ITEM 7**

#### Management's Discussion and Analysis ("MD&A") of Financial Condition and Results of Operations

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See "Cautionary Statement Regarding Forward-Looking Statements" on page 1.

#### Management's Discussion and Analysis of Financial Condition and Results of Operations

#### Overview

We continued to generate strong premium growth in 2011. The fourth quarter of 2011 marks the ninth consecutive quarter that we have experienced growth in written premium. This increase is a result of multiple factors, including agency incentives, a shift in business mix towards polices offering broader coverage, rate decreases in certain states and competitors' rate increases in certain states. See Results of Operations – Underwriting – Premium for a more detailed discussion of our gross written premium growth.

Net earnings and diluted earnings per share for the year ended December 31, 2011 were \$42.1 million and \$3.39, respectively, compared to \$91.5 million and \$6.95, respectively, for 2010. The decrease in diluted earnings per share for the year ended December 31, 2011 is primarily due to unfavorable development in 2011 versus favorable development in 2010.

We had a net realized gain on investments of \$8.6 million for the year ended December 31, 2011 and a net realized gain of \$10.4 million for 2010. Included in the net realized gain for the year ended December 31, 2011 is \$1.4 million of other-than-temporary impairments on fixed income securities compared with \$2.9 million of impairments on fixed income and equity securities during 2010.

Included in net earnings for the year ended December 31, 2011 was \$2.9 million (\$4.5 million pre-tax) of unfavorable development on prior accident year loss and LAE reserves. This compares to \$48.0 million (\$73.9 million pre-tax) of favorable development for 2010. The following table displays combined ratio results by accident year developed through December 31, 2011.

			ear Combine loped Throug		Prior Ac Year Fav (Unfavo Develop	orable rable)	Prior Accident Year Favorable (Unfavorable) Development (in millions)					
	Dec.	Mar.	June	Sep.	Dec.	Q4	YTD	Q4		,	YTD	
Accident Year	2010	2011	2011	2011	2011	2011	2011		2011	2011		
Prior								\$	(0.4)	\$	(1.1)	
2004	85.0%	85.0%	85.0%	84.9%	85.0%	0.0 %	0.1 %		0.0		0.8	
2005	88.1%	88.0%	88.0%	88.0%	87.9%	(0.1)%	0.2 %		0.5		1.9	
2006	90.6%	90.5%	90.5%	90.4%	90.3%	(0.1)%	0.3 %		0.5		2.7	
2007	92.8%	92.7%	92.6%	92.5%	92.5%	0.0 %	0.3 %		(0.1)		2.8	
2008	92.1%	92.0%	91.8%	91.8%	91.8%	0.0 %	0.3 %		0.0		2.8	
2009	93.0%	93.0%	93.0%	93.0%	93.0%	0.0 %	0.0 %		0.1		(0.1)	
2010	97.7%	98.0%	98.6%	99.3%	99.3%	0.0 %	(1.6)%		(0.2)		(14.3)	
2011 YTD		99.4%	98.7%	98.2%	97.6%							
								\$	0.3	\$	(4.5)	

Recent accident years are less developed than prior years and must be interpreted with caution. However, the upward trend in the 2010 and 2011 accident year combined ratios reflects an increase in new business during 2010 and 2011. Our new business combined ratios typically run 20 to 30 points higher than renewal business combined ratios due to higher commission and acquisition expenses as well as typically higher loss ratios.

An increase in severity in Florida personal injury protection coverage related to accident year 2010 was the primary source of the unfavorable development during the twelve months ended December 31, 2011. See Results of Operations – Underwriting – Profitability for a more detailed discussion of our underwriting results.

Our book value per share increased 6.7% from \$53.03 at December 31, 2010 to \$56.59 at December 31, 2011. This increase was primarily due to earnings, net of shareholder dividends, during 2011.

#### Management's Discussion and Analysis of Financial Condition and Results of Operations

#### **Critical Accounting Policies**

(See Note 1- Significant Reporting and Accounting Policies of the Notes to Consolidated Financial Statements)

The preparation of financial statements requires management to make estimates and assumptions that can have a significant effect on amounts reported in the financial statements. As more information becomes known, these estimates and assumptions could change and thus impact amounts reported in the future. We believe that the establishment of insurance reserves, the determination of "other-than-temporary" impairment on investments and accruals for litigation are the areas where the degree of judgment required to determine amounts recorded in the financial statements makes the accounting policies critical.

#### Insurance Reserves

Insurance reserves, or unpaid losses and LAE, are our best estimate of the ultimate amounts that will be paid for (i) all claims that have been reported up to the date of the current accounting period but have not yet been paid, (ii) all claims that have occurred but have not yet been reported to us ("incurred but not reported" or "IBNR"), and (iii) unpaid claim settlement expenses.

We establish IBNR reserves for the quarter and year-end based on a quarterly reserve analysis by our actuarial staff. We apply various standard actuarial tests to subsets of the business at a state, product and coverage level. Included in the analyses are the following:

- Paid and incurred extrapolation methods utilizing paid and incurred loss development to predict ultimate losses;
- Paid and incurred frequency and severity methods utilizing paid and incurred claims count development and paid and
  incurred loss development to predict ultimate average frequency (i.e. claims count per auto insured) or ultimate average
  severity (cost of claim per claim) and
- Paid and incurred Bornhuetter-Ferguson methods adding expected development to actual paid or incurred experience to project ultimate losses.

For each subset of the business evaluated, each test generates a point estimate based on development factors applied to known paid and incurred losses and claim counts to estimate ultimate paid losses and claim counts. We base our selection of factors on historical loss development patterns with adjustment based on professional actuarial judgment where anticipated development patterns vary from those seen historically. This estimation of IBNR requires selection of hundreds of such factors. We then select a single point estimate for the subset evaluated from the results of various tests, based on a combination of simple averages of the point estimates of the various tests and selections based on professional actuarial judgment. During recent years, paid methods have been less reliable because of changes in settlement practices, so we have more heavily relied on incurred methods.

Estimating the liability for unpaid losses and LAE is inherently judgmental and is influenced by factors that are subject to significant variation. We estimate liabilities for the costs of losses and LAE for both reported and unreported (IBNR) claims based on historical trends in the following areas adjusted for deviations in such trends:

- Claims settlement and payment practices;
- Business mix;
- Coverage limits and deductibles;
- · Inflation trends in auto repair and medical costs and
- Legal and regulatory trends affecting claims settlements.

When possible, we make quantitative and qualitative modifications to, or selections of, such factors where deviations from historical trends in these key areas exist. We analyze the adequacy of reserves using actuarial data and analytical reserve development techniques, including projections of ultimate paid losses, to determine the ultimate amount of reserves. The list of historical trends provided above are non-exhaustive examples of major factors that we take into account in developing these estimates.

We review loss reserve adequacy quarterly by accident year at a state and coverage level, while we review reserves quarterly for the Assumed Agency Business only at the coverage level. We adjust reserves as additional information becomes known. We reflect such adjustments in current year operations.

During each quarterly review by the internal actuarial staff, using the additional information obtained with the passage of time, factor selections are updated, which in turn adjust the ultimate loss estimates and held IBNR reserves for the subset of the business and accident periods affected by such updates. The actuarial staff also performs various tests to estimate ultimate average severity and frequency of claims. Severity represents the average cost per claim and frequency represents the number of claims per policy. As an overall review, the staff then evaluates for reasonableness loss and LAE ratios by accident year by state and by coverage.

Factors that can significantly affect actual frequency include, among others, changes in weather, driving patterns or trends and class of driver. Changes in claims settlement and reserving practices can affect estimates of average frequency. Auto repair and medical cost inflation, jury awards and changes in policy limit profiles can affect loss severity. Estimation of LAE reserves is subject to variation from factors such as the use of outside adjusters, frequency of lawsuits, claims staffing and experience levels.

We believe that our relatively low average policy limit and concentration on the nonstandard auto driver classification help stabilize fluctuations in frequency and severity. For example, approximately 81% of our policies include only the state-mandated minimum policy limits for bodily injury, which somewhat mitigates the challenge of estimating average severity. These low limits tend to reduce the exposure of the loss reserves on this coverage to medical cost inflation on severe injuries since the minimum policy limits will limit the total payout.

Ultimate loss estimates, excluding extra-contractual obligation ("ECO") losses, usually experience the greatest adjustment within the first twelve months after the accident year. Accordingly, the highest degree of uncertainty is associated with reserves for the current accident year because the current accident year contains the greatest proportion of losses that have not been reported or settled, and we must estimate these elements as of the current reporting date. The proportion of losses with these characteristics typically diminishes in subsequent years.

As compared with loss and LAE reserves held at December 31, 2011, the indicated results from utilized estimates of loss and LAE could range from an adequate reserve position to a redundancy of 13% or \$62.5 million. These ranges do not present a forecast of future redundancy since actual development of future losses on current loss reserves may vary materially from those estimated in the year-end 2011 reserve tests. Reserves recorded are our best estimate of the ultimate amounts that will be paid.

ECO losses represent estimates of losses incurred from actual or threatened litigation by claimants alleging improper handling of claims by us, which are commonly known as "bad faith" claims. Oftentimes, the onset of such litigation, subsequent discovery, settlement discussions, trial and appeal may occur several years after the date of the original claim. Because of the infrequent nature of such claims, we accrue a liability for each case based on the facts and circumstances in accordance with the Loss Contingency topic of the FASB Accounting Standards Codification, which requires that such loss be probable and estimable. As such, no reserve is permissible for IBNR for threatened litigation yet to occur on accidents with dates prior to the balance sheet date. Consequently, the effect of setting accruals for such items likely will result in unfavorable reserve development in the following reserve table.

Calendar year losses incurred for ECO losses, net of reinsurance, over the past five calendar years have ranged from \$0.3 million to \$18.6 million, averaging \$7.1 million per year. Gross of reinsurance, ECO losses have ranged from \$0.3 million to \$21.1 million, averaging \$7.9 million over the past five calendar years. Losses for 2011, 2010 and 2009 have been \$0.8 million, \$0.3 million and \$0.3 million, respectively.

The following tables present the development of our loss reserves, net of reinsurance, on a GAAP basis for the calendar years 2001 through 2011. The Infinity table includes the loss reserves of the NSA Group through December 31, 2002, the addition of the Assumed Agency Business on January 1, 2003, and those of Infinity combined for 2003 and all subsequent years. The top line of each table shows the estimated liability for unpaid losses and LAE recorded at the balance sheet date for the indicated years. The next line, captioned Liability for unpaid losses and LAE - as re-estimated at December 31, 2011, shows the re-estimated liability as of December 31, 2011. The remainder of the table presents intervening development as percentages of the initially estimated liability. Additional information and experience in subsequent years results in development. The middle line shows a cumulative deficiency (redundancy) which represents the aggregate percentage increase (decrease) in the liability initially estimated. The lower portion of the table indicates the cumulative amounts paid as of successive periods as a percentage of the original loss reserve liability.

These tables do not present accident or policy year development data. Furthermore, in evaluating the re-estimated liability and cumulative deficiency (redundancy), note that each percentage includes the effects of changes in amounts for prior periods. Conditions and trends that have affected development of the liability in the past may not necessarily exist in the future. Accordingly, it is not appropriate to extrapolate future redundancies or deficiencies based on these tables.

(in millions)	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011		
<u>Liability for unpaid</u> losses & LAE:													
As originally estimated*	\$ 610	\$ 719	\$ 708	\$ 669	\$ 610	\$ 568	\$ 590	\$ 524	\$ 491	\$ 461	\$	481	
As re-estimated at December 31, 2011	715	800	711	610	511	464	475	403	408	466		N/A	
<u>Liability re-estimated:</u>													
One year later	101.5%	103.2%	99.2 %	97.5 %	94.9 %	97.6 %	95.0 %	87.5 %	85.0 %	101.0%			
Two years later	108.7%	107.1%	100.3 %	94.2 %	91.6 %	91.3 %	86.5 %	78.7 %	83.0 %				
Three years later	112.1%	108.5%	99.6 %	93.7 %	89.1 %	85.2 %	81.7 %	76.8 %					
Four years later	112.8%	108.4%	100.2 %	93.7 %	85.6 %	82.4 %	80.5 %						
Five years later	112.9%	109.6%	101.5 %	91.9 %	84.0 %	81.7 %							
Six years later	114.8%	111.6%	100.6 %	91.2 %	83.8 %								
Seven years later	117.6%	111.1%	100.3 %	91.2 %									
Eight years later	117.5%	111.0%	100.5 %										
Nine years later	117.5%	111.2%											
Ten years later	117.1%												
Cumulative deficiency (redundancy)	17.1%	11.2%	0.5 %	(8.8)%	(16.2)%	(18.3)%	(19.5)%	(23.2)%	(17.0)%	1.0%		N/A	
Cumulative deficiency (redundancy) excluding ECO losses	8.3%	3.2%	(8.1)%	(17.0)%	(22.9)%	(24.1)%	(23.2)%	(23.4)%	(17.3)%	0.8%		N/A	
Cumulative paid as of:			(0.17).1		(==15)77								
One year later**	51.3%	50.3%	48.4 %	52.6 %	50.3 %	48.4 %	54.6 %	46.8 %	48.2 %	62.5%			
Two years later	80.3%	77.1%	75.8 %	72.6 %	66.5 %	69.1 %	67.4 %	61.0 %	65.9 %				
Three years later	96.3%	94.3%	87.7 %	80.1 %	77.4 %	74.8 %	72.9 %	67.9 %					
Four years later	105.7%	101.5%	91.6 %	87.3 %	79.9 %	77.4 %	75.8 %						
Five years later	109.2%	103.7%	97.4 %	88.5 %	81.1 %	78.8 %							
Six years later	110.4%	108.8%	98.2 %	89.3 %	81.7 %								
Seven years later	115.8%	109.3%	98.7 %	89.7 %									
Eight years later	116.1%	109.7%	99.0 %										
Nine years later	116.3%	110.0%											
Ten years later	116.5%												

<sup>\* 2002</sup> includes \$126 resulting from the addition of the Assumed Agency Business.

<sup>\*\*</sup> We made a concerted effort to increase claims staff in 2011 in anticipation of an increase in premium volume in order to maintain or improve closing ratios (defined as closed claims as a percentage of opened claims). As a result, for year-end 2010 loss reserves, we saw an increase in the cumulative paid as of one year later to 62.5%.

The following is a reconciliation of our net liability to the gross liability for unpaid losses and LAE (in millions):

	2	2001	:	2002		2003		2004		2005		2006 2007		2007	2008		2009		2010		2011	
As originally estimated																						
Net liability shown above *	\$	610	\$	719	\$	708	\$	669	\$	610	\$	568	\$	590	\$	524	\$	491	\$	461	\$	481
Add reinsurance recoverables		37		33		32		27		15		28		28		21		18		17		15
Gross liability	\$	648	\$	752	\$	740	\$	696	\$	625	\$	595	\$	618	\$	545	\$	509	\$	478	\$	495
As re-estimated at	_		_		_		_		_		_		_		_		_		_			
December 31, 2011																						
Net liability shown above	\$	715	\$	800	\$	711	\$	610	\$	511	\$	464	\$	475	\$	403	\$	408	\$	466		N/A
Add reinsurance recoverables		81		77		58		49		39		33		32		26		23		18		N/A
Gross liability	\$	796	\$	877	\$	769	\$	659	\$	550	\$	497	\$	507	\$	429	\$	430	\$	484		N/A
Gross cumulative deficiency (redundancy)		22.9%		16.6%		4.0 %		(5.3)%	_	(12.1)%		(16.6)%		(18.0)%	(	21.3)%	_	(15.4)%		1.2%		N/A
Gross cumulative deficiency (redundancy) excluding ECO losses		11.7%	_	6.5%	_	(6.7)%	(	(15.5)%	_	(19.6)%	_	(22.8)%	_(	(22.1)%	(	21.5)%	_	(15.7)%		1.1%		N/A

<sup>\* 2002</sup> includes \$126 resulting from the addition of the Assumed Agency Business.

The following table presents (in millions) the loss reserves for the Assumed Agency Business through December 31, 2002. Development for 2002 for the Assumed Agency Business is included in the Infinity table above. Under the reinsurance agreement entered into with GAI, our insurance subsidiaries assumed the net reserves from GAI. Accordingly, gross reserves and net reserves are the same.

#### ASSUMED AGENCY BUSINESS

	2001	2002
<u>Liability for unpaid losses &amp; LAE:</u>		
As originally estimated	\$ 116	\$ 126
As re-estimated at December 31, 2011	117	N/A
<u>Liability re-estimated:</u>		
One year later	106.8%	)
Two years later	101.6%	)
Three years later	103.4%	)
Four years later	103.7%	) )
Five years later	101.5%	)
Six years later	101.3%	)
Seven years later	100.6%	) )
Eight years later	99.5%	<b>)</b>
Nine years later	99.9%	<b>)</b>
Ten years later	101.1%	)
Cumulative deficiency (redundancy):	1.1%	
Cumulative paid as of:		= <del></del>
One year later	43.6%	D
Two years later	60.2%	D
Three years later	79.7%	<b>)</b>
Four years later	90.4%	D
Five years later	94.6%	D
Six years later	97.1%	<b>)</b>
Seven years later	98.4%	<b>)</b>
Eight years later	98.9%	<b>)</b>
Nine years later	99.7%	
Ten years later	100.1%	)

We find it useful to evaluate accident year loss and LAE ratios by calendar year to monitor reserve development. The following table presents, by accident year, loss and LAE ratios (including IBNR):

	Accident Year Loss and LAE Ratios Through Calendar Year End													
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011				
Accident Year														
2002	81.1%	79.1%	79.8%	80.5%	80.6%	80.3%	80.0%	79.8%	79.7%	79.7%				
2003		78.1%	73.2%	72.9%	72.3%	71.7%	70.9%	70.5%	70.4%	70.3%				
2004			71.0%	68.2%	66.3%	65.4%	64.3%	63.7%	63.4%	63.3%				
2005				70.5%	69.6%	67.8%	66.2%	65.2%	64.8%	64.6%				
2006					70.3%	71.0%	68.9%	67.4%	66.8%	66.5%				
2007						71.9%	72.5%	71.0%	69.8%	69.5%				
2008							73.5%	71.9%	69.9%	69.6%				
2009								74.2%	71.0%	71.0%				
2010									75.1%	76.7%				
2011										74.9%				

The following table summarizes the effect on each calendar year of reserve re-estimates, net of reinsurance, for each of the accident years presented. The total of each column details the amount of reserve re-estimates made in the indicated calendar year and shows the accident years to which the re-estimates are applicable. The table includes the loss reserves of the NSA Group, the Assumed Agency Business and those of Infinity combined. Favorable reserve re-estimates are in parentheses.

(in millions)	2	2004	2	2005	2	2006	2	007	2	2008	2	009	2	010	20	)11
Accident year																
Prior	\$	23	\$	4	\$	(2)	\$	12	\$	16	\$	(2)	\$	0	\$	2
2002		6		5		1		(3)		(2)		(2)		(1)		(0)
2003		(34)		(2)		(4)		(4)		(5)		(3)		(1)		(0)
2004				(24)		(17)		(8)		(9)		(6)		(3)		(1)
2005						(9)		(17)		(15)		(10)		(4)		(2)
2006								7		(21)		(14)		(6)		(3)
2007										6		(16)		(12)		(3)
2008												(15)		(19)		(3)
2009														(28)		0
2010																14
Total	\$	(5)	\$	(17)	\$	(31)	\$	(13)	\$	(29)	\$	(65)	\$	(74)	\$	5

During calendar year 2011, we experienced \$4.5 million of unfavorable development, primarily due to an increase in severity in Florida personal injury protection coverage related to accident year 2010.

During calendar year 2010, we experienced \$73.9 million of favorable reserve development primarily from loss and LAE reserves relating to bodily injury coverage in the California, Connecticut, Florida and Pennsylvania nonstandard programs as well as in the Commercial Vehicle program.

During calendar year 2009 we experienced \$65.4 million of favorable development, primarily from loss and LAE reserves relating to bodily injury and property damage coverages in the California, Florida and Pennsylvania nonstandard programs.

#### Other-than-Temporary Losses on Investments

The determination of whether unrealized losses on investments are "other-than-temporary" requires judgment based on subjective as well as objective factors. We consider the following factors and resources:

- whether the unrealized loss is credit-driven or a result of changes in market interest rates;
- the length of time the security's market value has been below its cost;
- the extent to which fair value is less than cost basis;
- the intent to sell the security;
- whether it is more likely than not that there will be a requirement to sell the security before its anticipated recovery;
- historical operating, balance sheet and cash flow data contained in issuer SEC filings;
- issuer news releases;
- near-term prospects for improvement in the issuer and/or its industry;
- industry research and communications with industry specialists; and
- third-party research and credit rating reports.

We regularly evaluate our investment portfolio for potential impairment by evaluating each security position that has any of the following: a fair value of less than 95% of our book value, an unrealized loss that equals or exceeds \$100,000 or one or more impairment charges recorded in the past. In addition, we review positions held related to an issuer of a previously impaired security. The process of evaluation includes assessments of each item listed above. Since accurately predicting if or when a specific security will become other-than-temporarily impaired is not possible, total impairment charges could be material to the results of operations in a future period.

For fixed maturity securities that are other-than-temporarily impaired, we assess our intent to sell and the likelihood that we will be required to sell the security before recovery of our amortized cost. If a fixed maturity security is considered other-than-temporarily impaired but we do not intend to and will not more than likely be required to sell the security before our recovery to amortized cost, the amount of the impairment is separated into a credit loss component and the amount due to all other factors. The excess of the amortized cost over the present value of the expected cash flows determines the credit loss component of an impairment charge on a fixed maturity security. The present value is determined using the best estimate of cash flows discounted at (1) the effective interest rate implicit at the date of acquisition for non-structured securities or (2) the book yield for structured securities. The techniques and assumptions for determining the best estimate of cash flows vary depending on the type of security. We recognize the credit loss component of an impairment charge in net earnings and the non-credit component in accumulated other comprehensive income. If we intend to sell or will, more likely than not, be required to sell a security, the entire amount of the impairment is treated as a credit loss.

#### Accruals for Litigation

We continually evaluate potential liabilities and reserves for litigation using the criteria established by the Loss Contingency topic of the FASB Accounting Standards Codification. Under this guidance, we may only record reserves for loss if the likelihood of occurrence is probable and the amount is reasonably estimable. We consider each legal action and record reserves for losses in accordance with this guidance. We believe the current assumptions and other considerations used to estimate potential liability for litigation are appropriate. Certain claims and legal actions have been brought against us for which, under the rules described above, no loss has been accrued. While it is not possible to know with certainty the ultimate outcome of these claims or lawsuits, we do not expect them to have a material effect on our financial condition or liquidity. See Note 13 - Legal and Regulatory Proceedings of the Notes to Consolidated Financial Statements for a discussion of our material Legal Proceedings.

#### Goodwill

In accordance with the Goodwill topic of the FASB Accounting Standards Codification, we perform impairment test procedures for goodwill on an annual basis. These procedures require us to calculate the fair value of goodwill, compare the result to our carrying value and record the amount of any shortfall as an impairment charge.

We performed this test as of September 30, 2011 using a variety of methods, including estimates of future discounted cash flows and comparisons of our market value to that of our major competitors. Our cash flow projections rely on assumptions that are subject to uncertainty, including premium growth, loss and LAE ratios, interest rates and capital requirements.

The September 30, 2011 test results indicated that the fair value of our goodwill exceeded our carrying value and therefore no

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impairment charge was required at that date. Additionally, there was no indication of impairment at December 31, 2011.

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#### **Liquidity and Capital Resources**

#### Ratios

The National Association of Insurance Commissioners' ("NAIC") model law for risk-based capital ("RBC") provides formulas to determine the amount of capital that an insurance company needs to ensure that it has an acceptable expectation of not becoming financially impaired. At December 31, 2011, the capital ratios of all our insurance subsidiaries exceeded the RBC requirements.

#### Sources of Funds

We are a holding company and our insurance subsidiaries conduct our operations. Accordingly, we will have continuing cash needs for administrative expenses, the payment of interest on borrowings, shareholder dividends, share repurchases and taxes.

Funds to meet expenditures at the holding company come primarily from dividends from the insurance subsidiaries as well as cash and investments held by the holding company. The ordinary dividend capacity and payment activity of our insurance companies for the two most recent years as well as the dividend capacity for the upcoming year are shown in the following table (in thousands):

	2012	2011	2010
Maximum ordinary dividends available to Infinity	\$ 53,121	\$ 96,000	\$ 107,000
Dividends paid from subsidiaries to parent	N/A	14,250	100,000

As of December 31, 2011, the holding company had \$158.3 million of cash and investments. In 2011, in order to support the premium growth in our insurance subsidiaries, we contributed net capital in the form of cash of \$5.8 million. In 2012, our insurance subsidiaries may pay us up to \$53.1 million in ordinary dividends without prior regulatory approval.

Our insurance subsidiaries generate liquidity to satisfy their obligations, primarily by collecting and investing premium in advance of paying claims. Our insurance subsidiaries had positive cash flow from operations of approximately \$72.4 million in 2011, \$73.3 million in 2010 and \$85.0 million in 2009. In addition, to satisfy their obligations, our insurance subsidiaries generate cash from maturing securities from their combined \$1.1 billion fixed maturity portfolio.

At December 31, 2011, we had \$195 million principal of senior notes due 2014, bearing a fixed 5.5% interest rate (the "Senior Notes") outstanding. Interest payments on the Senior Notes of \$5.4 million are due each February and August through maturity in February 2014. During 2009, we repurchased \$5.0 million of the Senior Notes. (See Note 4 - Long-Term Debt of the Notes to Consolidated Financial Statements for more information on the Senior Notes).

In August 2011, we renewed our agreement for a \$50 million three-year revolving credit facility (the "Credit Agreement") that requires us to meet certain financial and other covenants. We are currently in compliance with all covenants under the Credit Agreement. At December 31, 2011, there were no borrowings outstanding under the Credit Agreement.

In August 2010, we filed a "shelf" registration statement with the Securities and Exchange Commission, which will allow us to sell any combination of senior or subordinated debt securities, common stock, preferred stock, warrants, depositary shares and units in one or more offerings should we choose to do so in the future.

#### Uses of Funds

In February 2012, we increased our quarterly dividend to \$0.225 per share from \$0.18 per share. At this current amount, our 2012 annualized dividend payments will be approximately \$10.6 million.

In October 2006, the Board of Directors approved a share repurchase program whereby we may repurchase up to an aggregate amount of \$100 million of our outstanding common shares. On August 6, 2009, the Board of Directors increased the authority by \$28.8 million to \$50.0 million as of that date and modified the authority to include the repurchase of our debt. During the third quarter of 2010, we exhausted the remaining repurchase authority under this program. On August 3, 2010, our Board of Directors approved a new \$50.0 million share and debt repurchase program expiring on December 31, 2011. On August 2, 2011, our Board of Directors increased the authority under this program by \$50.0 million and extended the date to execute the program to December 31, 2012. During 2011, we repurchased 780,511 shares at an average cost, excluding commissions, of \$52.53. As of December 31, 2011, we had \$47.0 million of authority remaining under this program.

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In June 2011, we used current funds to complete the \$16.1 million purchase of the 116,433 square foot Liberty Park facility that we formerly leased in Birmingham.

We believe that cash balances, cash flows generated from operations or borrowings, and maturities and sales of investments are adequate to meet our future liquidity needs and those of our insurance subsidiaries.

#### **Contractual Obligations**

Our contractual obligations and those of our insurance subsidiaries as of December 31, 2011, were (in thousands):

Due in:	ong-Term t & Interest	Oper	ating Leases	ss and LAE eserves (a)	st-retirement lefit Payments (b)	Total
2012	\$ 10,725	\$	11,835	\$ 295,994	\$ 241	\$ 318,795
2013-2014	211,088		15,927	139,619	508	\$ 367,141
2015-2016	0		10,138	33,046	522	\$ 43,707
2017 and after	0		645	26,744	1,318	\$ 28,707
Total	\$ 221,813	\$	38,545	\$ 495,403	\$ 2,590	\$ 758,350

<sup>(</sup>a) We base the payout pattern for reserves for losses and LAE upon historical payment patterns and they do not represent actual contractual obligations. The timing and amounts ultimately paid will vary from these estimates, as discussed above under "Critical Accounting Policies" and in Note 1- Significant Reporting and Accounting Policies of the Notes to Consolidated Financial Statements.

<sup>(</sup>b) The payments for post-retirement benefits do not represent actual contractual obligations. The payments presented represent the best estimate of future contributions.

#### Management's Discussion and Analysis of Financial Condition and Results of Operations

#### **Investments**

#### General

Our Investment Committee, which is composed exclusively of independent directors, has approved our investment guidelines. The guidelines specifically address overall investment objectives, permissible assets, prohibited assets, permitted exceptions to the guidelines and credit quality.

We engage two unaffiliated money managers for our fixed income portfolio and internally manage a Vanguard exchange-traded fund designed to track the MSCIU.S. Broad Market Index for our equity portfolio. The investment managers conduct, in accordance with our investment guidelines, all of our investment purchases and sales. Our Chief Financial Officer and the Investment Committee, at least quarterly, review the performance of the money managers and compliance with our investment guidelines. National banks unaffiliated with the money managers maintain physical custody of securities.

Our consolidated investment portfolio at December 31, 2011 contained \$1.2 billion in fixed maturity securities and \$36.9 million in equity securities, all carried at fair value with unrealized gains and losses reported in accumulated other comprehensive income, a separate component of shareholders' equity on an after-tax basis. At December 31, 2011, we had pre-tax net unrealized gains of \$43.3 million on fixed maturities and pre-tax net unrealized gains of \$10.5 million on equity securities. Combined, the pre-tax net unrealized gain increased by \$16.9 million for the twelve months ended December 31, 2011.

Approximately 94.3% of our fixed maturity portfolio at December 31, 2011 was rated "investment grade" (credit rating of AAA to BBB) by nationally recognized rating agencies. The average credit rating of our fixed maturity portfolio was AA-at December 31, 2011. Investment grade securities generally bear lower yields and lower degrees of risk than those that are unrated or non-investment grade. We believe that a high quality investment portfolio is more likely to generate stable and predictable investment returns.

Since we carry all of these securities at fair value in the Consolidated Balance Sheets, there is virtually no effect on liquidity or financial condition upon the sale and ultimate realization of unrealized gains and losses. The average duration of our fixed maturity portfolio was 3.0 years at December 31, 2011.

Fair values of instruments are based on (i) quoted prices in active markets for identical assets (Level 1), (ii) quoted prices for similar instruments in active markets, quoted prices for identical or similar instruments in markets that are not active and model-derived valuations in which all significant inputs are observable in active markets (Level 2) or (iii) valuations derived from valuation techniques in which one or more significant inputs are unobservable in the marketplace (Level 3).

Level 1 securities are U.S. Treasury securities, an exchange-traded fund and equity securities held in a rabbi trust. Level 2 securities are comprised of securities whose fair value was determined using observable market inputs. Level 3 securities are comprised of (i) securities for which there is no active or inactive market for similar instruments, (ii) securities whose fair value is determined based on unobservable inputs and (iii) securities that nationally recognized statistical rating organizations do not rate.

A third party nationally recognized pricing service provides the fair value of securities in Level 2. We periodically review the third party pricing methodologies and test for significant differences between the market price used to value the security and recent sales activity.

#### Management's Discussion and Analysis of Financial Condition and Results of Operations

Summarized information for our investment portfolio at December 31, 2011 follows (in thousands):

	A	amortized Cost	Fair Value	% of Total Fair Value
U.S. government and agencies:				
U.S. government	\$	124,378	\$ 127,798	10.4%
Government-sponsored enterprises		55,220	56,170	4.6%
Total U.S. government and agencies		179,598	183,968	15.0%
State and municipal		391,436	409,388	33.4%
Mortgage-backed, CMOs and asset-backed:				
Residential mortgage-backed securities		225,506	236,370	19.3%
Commercial mortgage-backed securities		19,751	20,369	1.7%
Collateralized mortgage obligations:				
PAC		13,287	13,650	1.1%
Sequentials		12,021	12,351	1.0%
Junior		602	509	0.0%
Whole loan		1,537	1,592	0.1%
Total CMO		27,447	28,103	2.3%
Asset-backed securities:				
Auto loans		19,074	19,293	1.6%
Home equity		505	508	0.0%
Credit card receivables		28,713	28,715	2.3%
Miscellaneous		110	112	0.0%
Total ABS		48,403	48,628	4.0%
Total mortgage-backed, CMOs and asset-backed		321,107	333,469	27.2%
Corporates				
Investment grade		188,348	193,390	15.8%
Non-investment grade		64,198	67,772	5.5%
Total corporates		252,546	261,162	21.3%
Total fixed maturities		1,144,687	1,187,987	97.0%
Equity securities		26,413	36,930	3.0%
Total investment portfolio	\$	1,171,100	\$ 1,224,917	100.0%

The following table presents the returns of our investment portfolios based on quarterly investment balances as reflected in the financial statements.

	Twelve months ended December 31,						
	2011	2010	2009				
Return on fixed income securities:							
Excluding realized gains and losses	3.5%	3.8%	4.2%				
Including realized gains and losses	4.0%	4.6%	3.0%				
Return on equity securities:							
Excluding realized gains and losses	2.7%	2.8%	2.5%				
Including realized gains and losses	13.3%	5.7%	2.8%				
Return on all investments:							
Excluding realized gains and losses	3.5%	3.7%	4.2%				
Including realized gains and losses	4.2%	4.6%	3.0%				

#### Exposure to Market Risk

Market risk represents the potential economic loss arising from adverse changes in the fair value of financial instruments. Our

#### Management's Discussion and Analysis of Financial Condition and Results of Operations

exposures to market risk relate primarily to our investment portfolio, which is exposed primarily to interest rate risk and credit risk and, to a lesser extent, equity price risk.

Changes in market interest rates directly affect the fair value of our fixed maturity portfolio. Generally, the fair value of fixed-income investments moves inversely with movements in market interest rates. Our fixed maturity portfolio is comprised of substantially all fixed rate investments with primarily short-term and intermediate-term maturities. This portfolio composition allows flexibility in reacting to fluctuations of interest rates. In addition, higher market rates available for new funds available for investment partially mitigate the risk of loss in fair value. We manage the portfolios of our insurance companies to achieve an adequate risk-adjusted return while maintaining sufficient liquidity to meet policyholder obligations.

#### **Interest Rate Risk**

The fair values of our fixed maturity investments fluctuate in response to changes in market interest rates. Increases and decreases in prevailing interest rates generally translate into decreases and increases, respectively, in fair values of those instruments. Additionally, the creditworthiness of the issuer, prepayment options, relative values of alternative investments, the liquidity of the instrument and other general market conditions may affect fair values of interest rate sensitive instruments.

The following table summarizes the estimated effects of hypothetical increases and decreases in interest rates resulting from parallel shifts in market yield curves on our fixed maturity portfolio and long-term debt. We assume that we will realize the effects immediately upon the change in interest rates. The hypothetical changes in market interest rates do not reflect best or worst case scenarios. Variations in market interest rates could produce significant changes in the timing of repayments due to prepayment options available. For these reasons, actual results might differ from those reflected in the table.

	Sensitivity to Instantaneous Interest Rate Changes (basis points)											
(in thousands)	(200)	(100)	(50)	_	50	100	200					
Fair value of fixed maturity portfolio	\$ 1,261,761	\$ 1,224,102	\$ 1,205,926	\$ 1,187,987	\$ 1,169,336	\$ 1,149,497	\$ 1,109,224					
Fair value of long-term debt	215,826	211,481	209,350	207,246	205,169	203,118	199,094					

The following table provides information about our fixed maturity investments at December 31, 2011, which are sensitive to interest rate risk. The table shows expected principal cash flows by expected maturity date for each of the five subsequent years and collectively for all years thereafter. Callable bonds and notes are included based on call date or maturity date depending upon which date produces the most conservative yield. MBS and sinking fund issues are included based on maturity year adjusted for expected payment patterns.

(in thousands)	<b>Expected Principal Cash Flows</b>									
	MBS, CMO and ABS only			uding MBS, O and ABS	Total					
For the twelve months ending December 31,										
2012	\$	72,759	\$	95,705	\$	168,464				
2013		63,377		86,905		150,282				
2014		56,463		102,643		159,106				
2015		32,614		140,140		172,754				
2016		22,878		171,394		194,273				
Thereafter		69,565		191,540		261,105				
Total	\$	317,657	\$	788,327	\$	1,105,984				

The cash flows presented take into consideration historical relationships of market yields and prepayment rates. However, the actual prepayment rate may differ from historical trends resulting in actual principal cash flows that differ from those presented above.

#### **Credit Risk**

We manage credit risk by diversifying our portfolio to avoid concentrations in any single industry group or issuer and by

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limiting investments in securities with lower credit ratings. The largest investment in any one fixed income security, excluding U.S. government and agencies securities, is \$7.3 million or 0.6% of the fixed income investment portfolio. The top five investments in fixed income securities, excluding those issued by the U.S. government and its agencies, make up 2.5% of the fixed income portfolio. The fair value of non-performing fixed maturities, securities that have not produced their stated rate of investment income during the previous twelve months, was \$0.2 million or less than 0.1% of the \$1.2 billion portfolio as of December 31, 2011.

The following table presents the credit rating and fair value (in thousands) of our fixed maturity portfolio by major security type:

	AAA	AA	A	A BBB		Total Fair Value	% of Total Exposure
U.S. government and agencies	\$ 0	\$183,968	\$ 0	\$ 0	\$ 0	\$ 183,968	15.5%
State and municipal	30,936	259,696	110,897	7,859	0	409,388	34.5%
Mortgage-backed, asset-backed and CMO	70,023	263,446	0	0	0	333,469	28.1%
Corporates	0	16,335	130,367	46,688	67,772	261,162	22.0%
Total fair value	\$100,959	\$723,445	\$241,265	\$ 54,547	\$ 67,772	\$1,187,987	100.0%
% of total fair value	8.5%	60.9%	20.3%	4.6%	5.7%	100.0%	

Since 2007, the mortgage industry has experienced a rise in mortgage delinquencies and foreclosures, particularly among lower quality exposures ("sub-prime" and "Alt-A"). As a result, many securities with underlying sub-prime and Alt-A mortgages as collateral experienced significant drops in market value. We have only modest exposure to these types of investments. At December 31, 2011, our fixed maturity portfolio included three securities having a fair value of \$1.0 million with exposure to sub-prime and Alt-A mortgages. Although these securities have sub-prime mortgages as underlying collateral, all are rated AA or better.

The following table presents the credit rating and fair value of our residential mortgage-backed securities at December 31, 2011 by deal origination year (in thousands):

Rating											
Deal Origination Year		AAA	AA		A	]	ВВВ	inve	Non- estment Frade	Total Fair Value	% of Total Exposure
2006	\$	0	\$ 1,420	\$	0	\$	0	\$	0	\$ 1,420	0.6%
2007		0	7,229		0		0		0	7,229	3.1%
2008		0	32,686		0		0		0	32,686	13.8%
2009		0	45,070		0		0		0	45,070	19.1%
2010		0	91,782		0		0		0	91,782	38.8%
2011		0	58,183		0		0		0	58,183	24.6%
Total fair value	\$	0	\$236,370	\$	0	\$	0	\$	0	\$236,370	100.0%
% of total fair value		0.0%	100.0%		0.0%		0.0%		0.0%	100.0%	

All of the \$236.4 million of residential mortgage-backed securities were issued by government-sponsored enterprises ("GSE")

The following table presents the credit rating and fair value of our commercial mortgage-backed securities at December 31, 2011 by deal origination year (in thousands):

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		Rating											
Deal Origination Year	AAA			AA		A		BBB		Non- estment Grade	Total Fair Value		% of Total Exposure
2002	\$	1,300	\$	0	\$	0	\$	0	\$	0	\$	1,300	6.4%
2003		282		0		0		0		0		282	1.4%
2004		4,003		0		0		0		0		4,003	19.7%
2005		6,839		0		0		0		0		6,839	33.6%
2006		7,064		0		0		0		0		7,064	34.7%
2007		881		0		0		0		0		881	4.3%
Total fair value	\$	20,369	\$	0	\$	0	\$	0	\$	0	\$	20,369	100.0%
% of total fair value		100.0%		0.0%		0.0%		0.0%		0.0%		100.0%	

None of the \$20.4 million of commercial mortgage-backed securities were issued by GSEs.

The following table presents the credit rating and fair value of our collateralized mortgage obligation portfolio at December 31, 2011 by deal origination year (in thousands):

		Rating											
Deal Origination Year	AAA AA			A BBB					Non- investment Grade		Total Fair Value	% of Total Exposure	
1999	\$	0	\$	509	\$	0	\$	0	\$	0	\$	509	1.8%
2002		1,592		1,735		0		0		0		3,327	11.8%
2003		1,397		3,861		0		0		0		5,258	18.7%
2004		647		3,154		0		0		0		3,801	13.5%
2009		0		9,013		0		0		0		9,013	32.1%
2010		0		3,839		0		0		0		3,839	13.7%
2011		0		2,354		0		0		0		2,354	8.4%
Total fair value	\$	3,637	\$	24,466	\$	0	\$	0	\$	0	\$	28,103	100.0%
% of total fair value		12.9%		87.1%		0.0%		0.0%		0.0%		100.0%	

Of the \$28.1 million of collateralized mortgage obligations, \$23.2 million were issued by GSEs.

The following table presents the credit rating and fair value of our ABS portfolio at December 31, 2011 by deal origination year (in thousands):

				F	Rating						
Deal Origination Year	AAA		AA		A	BBB	inve	Non- estment rade		tal Fair Value	% of Total Exposure
2001	\$ 75	\$	0	\$	0	\$ 0	\$	0	\$	75	0.2%
2003	5,808		0		0	0		0		5,808	11.9%
2004	4,988		0		0	0		0		4,988	10.3%
2007	3,726		0		0	0		0		3,726	7.7%
2008	5,264		0		0	0		0		5,264	10.8%
2009	10,566		521		0	0		0	1	1,087	22.8%
2010	2,305		2,089		0	0		0		4,395	9.0%
2011	13,285		0		0	0		0	1	3,285	27.3%
Total fair value	\$ 46,017	\$	2,610	\$	0	\$ 0	\$	0	\$ 4	8,628	100.0%
% of total fair value	94.6%	<u> </u>	5.4%		0.0%	0.0%		0.0%		100.0%	

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The following table shows our fixed maturity securities, by NAIC designation and comparable Standard & Poor's Corporation rating as of December 31, 2011 (in thousands).

NAIC Rating	Comparable S&P Rating	Aı	nortized Cost	To	tal Fair Value	% of Total Fair Value
1	AAA, AA, A	\$	1,035,211	\$	1,073,418	90.4%
2	BBB		52,175		54,083	4.6%
	Total investment grade		1,087,386		1,127,501	94.9%
3	BB		48,228		51,038	4.3%
4	В		8,738		9,113	0.8%
5	CCC, CC, C		0		0	0.0%
6	D		335		335	0.0%
	Total non-investment grade		57,300		60,486	5.1%
	Total	\$	1,144,687	\$	1,187,987	100.0%

Our investment portfolio consists of \$409.4 million of state and municipal bonds, of which \$175.0 million are insured. Of the insured bonds, 49.6% are insured with MBIA, 27.6% with Assured Guaranty, 21.9% with AMBAC, 0.7% with Berkshire Hathaway and 0.2% are insured with XL Group. The following table presents the underlying ratings, represented by the lower of Standard and Poor's, Moody's or Fitch's ratings, of the state and municipal bond portfolio at December 31, 2011 (in thousands):

	Municipal Bonds											
		Insu	red	Uninsured				Total				
Rating		Fair Value	% of Fair Value		Fair Value	% of Fair Value		Fair Value	% of Total Fair Value			
AAA	\$	3,169	1.8%	\$	27,767	11.8%	\$	30,936	7.6%			
AA+, AA, AA-		102,944	58.8%		156,752	66.9%		259,696	63.4%			
A+, A, A-		60,989	34.9%		49,908	21.3%		110,897	27.1%			
BBB+, BBB, BBB-		7,859	4.5%		0	0.0%		7,859	1.9%			
Total	\$	174,960	100.0%	\$	234,428	100.0%	\$	409,388	100.0%			

The following table presents the credit rating and fair value of our state and municipal bond portfolio, by state, at December 31, 2011 (in thousands):

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State			ВВВ	Non- investment Grade	Total Fair Value	% of Total Exposure	
TX	\$ 12,865	\$ 21,141	\$ 4,558	\$ 0	\$ 0	\$ 38,564	9.4%
NY	0	36,277	0	0	0	36,277	8.9%
FL	0	16,505	13,911	0	0	30,416	7.4%
GA	2,855	10,371	3,324	4,856	0	21,405	5.2%
VA	1,023	19,750	0	0	0	20,774	5.1%
IN	0	15,447	3,866	0	0	19,312	4.7%
WA	1,418	14,210	1,792	0	0	17,420	4.3%
CO	0	9,310	7,144	0	0	16,455	4.0%
IL	0	2,426	11,610	0	0	14,037	3.4%
UT	0	4,839	8,002	0	0	12,841	3.1%
All other states	12,775	109,419	56,690	3,003	0	181,888	44.4%
Total fair value	\$ 30,936	\$259,696	\$110,897	\$ 7,859	\$ 0	\$409,388	100.0%
% of total fair value	7.6%	63.4%	27.1%	1.9%	0.0%	100.0%	

The following table presents the fair value of our state and municipal bond portfolio, by state and type of bond, at December 31, 2011 (in thousands):

		Туре									
	_	General (	Oblig	gation							
<u>State</u>		State		Local		Revenue		Other		Fotal Fair Value	% of Total Exposure
TX	\$	4,156	\$	10,593	\$	23,815	\$	0	\$	38,564	9.4%
NY		0		6,414		29,864		0		36,277	8.9%
FL		3,736		0		18,576		8,104		30,416	7.4%
GA		4,008		607		16,790		0		21,405	5.2%
VA		0		6,082		14,692		0		20,774	5.1%
IN		0		0		19,312		0		19,312	4.7%
WA		2,167		3,815		11,437		0		17,420	4.3%
CO		0		0		13,410		3,045		16,455	4.0%
IL		770		951		12,315		0		14,037	3.4%
UT		0		0		12,841		0		12,841	3.1%
All other states		20,357		32,433		126,994		2,103		181,888	44.4%
Total fair value	\$	35,193	\$	60,897	\$	300,047	\$	13,252	\$	409,388	100.0%
% of total fair value	_	8.6%	_	14.9%	_	73.3%	_	3.2%	_	100.0%	
							=				

The following table presents the fair value of the revenue category of our state and municipal bond portfolio, by state and further classification, at December 31, 2011 (in thousands):

#### Management's Discussion and Analysis of Financial Condition and Results of Operations

				Rev	enue Bonds			
State	Transportation		Utilities	F	Education	Other	Total Fair Value	% of Total Exposure
TX	\$	11,856	\$ 7,494	\$	3,023	\$ 1,442	\$ 23,815	7.9%
NY		8,094	0		8,037	13,732	29,864	10.0%
FL		11,896	0		0	6,680	18,576	6.2%
GA		8,213	5,096		1,441	2,040	16,790	5.6%
VA		1,057	0		3,801	9,834	14,692	4.9%
IN		3,280	1,289		9,124	5,620	19,312	6.4%
WA		0	8,228		0	3,209	11,437	3.8%
CO		5,893	0		7,516	0	13,410	4.5%
IL		8,255	0		2,210	1,850	12,315	4.1%
UT		0	8,002		0	4,839	12,841	4.3%
All other states		46,756	25,354		18,819	36,065	126,994	42.3%
Total fair value	\$	105,301	\$ 55,462	\$	53,972	\$ 85,311	\$ 300,047	100.0%
% of total fair value		35.1%	18.5%		18.0%	28.4%	100.0%	

The following table presents the fair value of our corporate bond portfolio, by industry sector and rating of bond, at December 31, 2011 (in thousands):

			Rating				
Industry Sector	 AAA	AA	A	ВВВ	Non- investment Grade	Total Fair Value	% of Total Exposure
Financial	\$ 0	\$ 12,879	\$ 52,592	\$ 10,499	\$ 10,531	\$ 86,501	33.1%
Consumer, Non-cyclical	0	2,140	34,306	10,864	5,095	\$ 52,405	20.1%
Energy	0	0	28,740	6,493	10,697	\$ 45,930	17.6%
Communications	0	0	0	8,844	9,886	\$ 18,731	7.2%
Utilities	0	0	8,766	6,415	3,498	\$ 18,680	7.2%
Industrial	0	0	2,861	0	11,393	\$ 14,254	5.5%
Consumer, Cyclical	0	1,316	0	817	11,003	\$ 13,136	5.0%
Basic Materials	0	0	0	1,230	4,122	\$ 5,352	2.0%
Technology	0	0	1,027	1,526	1,546	\$ 4,099	1.6%
Foreign Government	0	0	2,074	0	0	\$ 2,074	0.8%
Total fair value	\$ 0	\$ 16,335	\$130,367	\$ 46,688	\$ 67,772	\$ 261,162	100.0%
% of total fair value	0.0%	6.3%	49.9%	17.9%	26.0%	100.0%	

Included in our investments in corporate fixed income securities at December 31, 2011 are \$42.7 million of dollar-denominated investments with issues or guarantors in foreign countries, as follows (in thousands):

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				Rating					
Issuer or Guarantor	 AAA	AA		A	BBB	Non- vestment Grade	5	Гotal Fair Value	% of Total Exposure
Canada	\$ 0	\$ 0	\$	8,676	\$ 1,070	\$ 2,909	\$	12,655	29.6%
Britain	0	4,537		6,101	0	0	\$	10,638	24.9%
Germany	0	0		4,101	0	0	\$	4,101	9.6%
Australia	0	0		3,732	0	0	\$	3,732	8.7%
Netherlands	0	0		3,700	0	0	\$	3,700	8.7%
Switzerland	0	0		2,969	0	0	\$	2,969	6.9%
Cayman Islands	0	0		935	0	1,139	\$	2,075	4.9%
South Korea	0	0		2,074	0	0	\$	2,074	4.9%
Aruba	0	0		801	0	0	\$	801	1.9%
Total fair value	\$ 0	\$ 4,537	\$	33,090	\$ 1,070	\$ 4,049	\$	42,745	100.0%
% of total fair value	0.0%	10.6%	_	77.4%	2.5%	9.5%		100.0%	

We own no investments that are denominated in a currency other than the U.S. dollar.

The \$2.1 million investment with a South Korean issuer or guarantor is an investment in that government's sovereign debt. All other investments in this table represent bonds issued by corporations.

#### **Equity Price Risk**

Equity price risk is the potential economic loss from adverse changes in equity security prices. Our exposure to equity price risk is limited, as our equity investments comprise only 3.0% of our total investment portfolio. At December 31, 2011, the fair value of our equity portfolio was \$36.9 million.

#### Results of Operations

#### Underwriting

#### **Premium**

Our net earned premium was as follows (\$ in thousands):

		2011		2010		Change	% Change
Net earned premium							
Gross written premium							
Personal Auto							
Focus States							
Urban Zones	\$	858,416	\$	750,519	\$	107,898	14.4 %
Non-urban Zones		124,407		109,361		15,046	13.8 %
Total Focus States		982,823		859,880		122,944	14.3 %
Maintenance States		17,026		16,670		356	2.1 %
Other States		7,399		8,650		(1,251)	(14.5)%
Total Personal Auto		1,007,249		885,200		122,049	13.8 %
Commercial Vehicle		64,444		57,206		7,237	12.7 %
Classic Collector		10,774		10,020		753	7.5 %
Total gross written premium <sup>(1)</sup>		1,082,466		952,426		130,040	13.7 %
Ceded reinsurance		(6,490)		(5,558)		(933)	16.8 %
Net written premium		1,075,976		946,869		129,107	13.6 %
Change in unearned premium		(56,916)		(40,950)		(15,966)	39.0 %
Net earned premium	\$	1,019,060	\$	905,919	\$	113,141	12.5 %
		:					
			Tw	elve months en	ded I	December 31,	
		2010		2009		Change	% Change
Net earned premium							
Gross written premium							
Personal Auto							
Focus States							
Urban Zones	\$	750,519	\$	660,334	\$	90,185	13.7 %
Non-urban Zones		109,361		89,221		20,140	22.6 %
Total Focus States		859,880		749,554		110,325	14.7 %
Maintenance States		16,670		18,938		(2,268)	(12.0)%
Other States		8,650		13,465		(4,815)	(35.8)%
Total Personal Auto		885,200		781,957		103,243	13.2 %
Commercial Vehicle		57,206		53,632		3,574	6.7 %
Commercial Vehicle Classic Collector		57,206 10,020		53,632 13,118		3,574 (3,098)	6.7 % (23.6)%
Commercial Vehicle Classic Collector Other							
Commercial Vehicle Classic Collector Other Total gross written premium <sup>(1)</sup>	_	10,020		13,118		(3,098)	(23.6)% (100.1)%
Commercial Vehicle Classic Collector Other Total gross written premium <sup>(1)</sup> Ceded reinsurance		10,020		13,118 109		(3,098) (109)	(23.6)%
Commercial Vehicle Classic Collector Other Total gross written premium <sup>(1)</sup> Ceded reinsurance Net written premium	_	10,020 0 952,426		13,118 109 848,816	_	(3,098) (109) 103,611	(23.6)% (100.1)% 12.2 %
Commercial Vehicle Classic Collector Other Total gross written premium <sup>(1)</sup> Ceded reinsurance	_	10,020 0 952,426 (5,558)		13,118 109 848,816 (4,947)		(3,098) (109) 103,611 (611)	(100.1)% 12.2 % 12.3 %

 $<sup>^{(1)}</sup>$  2009 excludes less than \$(0.1) million of premium written on behalf of other companies. NM = Not meaningful

The following table shows our policies in force:

	Twelve months ended December 31,						
	2011	2010	Change	% Change			
Policies in Force				_			
Personal Auto							
Focus States							
Urban Zones	713,697	659,714	53,983	8.2 %			
Non-urban Zones	94,539	83,327	11,212	13.5 %			
Total Focus States	808,236	743,041	65,195	8.8 %			
Maintenance States	15,278	14,720	558	3.8 %			
Other States	3,903	5,027	(1,124)	(22.4)%			
Total Personal Auto	827,417	762,788	64,629	8.5 %			
Commercial Vehicle	35,108	32,191	2,917	9.1 %			
Classic Collector	35,527	34,087	1,440	4.2 %			
Total policies in force	898,052	829,066	68,986	8.3 %			
	7	welve months ende	ed December 31,				
	2010	Twelve months ende	ed December 31, Change	% Change			
Policies in Force				% Change			
Policies in Force Personal Auto				% Change			
				% Change			
Personal Auto				% Change			
Personal Auto Focus States	2010	2009	Change				
Personal Auto Focus States Urban Zones	659,714	586,963	Change 72,751	12.4 %			
Personal Auto Focus States Urban Zones Non-urban Zones	659,714 83,327	586,963 69,441	72,751 13,886	12.4 % 20.0 %			
Personal Auto Focus States Urban Zones Non-urban Zones Total Focus States	659,714 83,327 743,041	586,963 69,441 656,404	72,751 13,886 86,637	12.4 % 20.0 % 13.2 %			
Personal Auto Focus States Urban Zones Non-urban Zones Total Focus States Maintenance States	659,714 83,327 743,041 14,720	586,963 69,441 656,404 15,600	72,751 13,886 86,637 (880)	12.4 % 20.0 % 13.2 % (5.6)%			
Personal Auto Focus States Urban Zones Non-urban Zones Total Focus States Maintenance States Other States	659,714 83,327 743,041 14,720 5,027	586,963 69,441 656,404 15,600 7,626	72,751 13,886 86,637 (880) (2,599)	12.4 % 20.0 % 13.2 % (5.6)% (34.1)%			
Personal Auto Focus States Urban Zones Non-urban Zones Total Focus States Maintenance States Other States Total Personal Auto	2010 659,714 83,327 743,041 14,720 5,027 762,788	586,963 69,441 656,404 15,600 7,626 679,630	72,751 13,886 86,637 (880) (2,599) 83,158	12.4 % 20.0 % 13.2 % (5.6)% (34.1)% 12.2 %			

#### **2011** compared to **2010**

Gross written premium grew 13.7% during the twelve months ended December 31, 2011 compared with the twelve months ended December 31, 2010. During 2011, we implemented rate revisions in various states with an overall rate increase of 2.2%. Policies in force at December 31, 2011 increased 8.3% compared with 2010. Gross written premium grew more than policies in force due to a shift in business mix toward policies offering broader coverage. These policies typically generate a higher premium per policy than those with coverage that is more restricted.

During 2011, personal auto insurance gross written premium in our Focus States grew 14.3% when compared with 2010. The increase in gross written premium is primarily due to growth in Arizona, California, Florida, Georgia and Texas.

- Arizona gross written premium grew 20.9% during the twelve months ended December 31, 2011. This growth is primarily a result of modest rate decreases.
- California gross written premium grew 12.0% during the twelve months ended December 31, 2011. Rate actions taken by competitors and a shift in business mix to policies offering broader coverage have stimulated premium growth in the state.
- Florida gross written premium grew 25.2% during the twelve months ended December 31, 2011. This growth is primarily a result of higher business retention and rate increases in the state. Our rate increases were not as significant as those made by our competitors and therefore did not negatively impact our ability to grow.
- Georgia gross written premium grew 24.4% during the twelve months ended December 31, 2011. This growth is

- primarily a result of modest rate decreases coupled with a shift in business mix to policies offering broader coverage.
- Texas gross written premium grew 15.0% during the twelve months ended December 31, 2011. This growth primarily occurred in the first half of 2011 and related to rate decreases taken in 2010. We raised rates in this state during the second half of 2011 to improve profitability.

Gross written premium in the Maintenance States grew 2.1% during the twelve months ended December 31, 2011 primarily due to growth in Tennessee.

Our Commercial Vehicle gross written premium grew 12.7% during the twelve months ended December 31, 2011. This growth is primarily due to growth in California resulting from the appointment of new agents.

#### **2010** compared to **2009**

Gross written premium grew 12.2% during the twelve months ended December 31, 2010 compared with the twelve months ended December 31, 2009. During 2010, we implemented 22 rate revisions in various states with an overall rate increase of 1.3%. Policies in force at December 31, 2010 increased 10.7% compared with the same period in 2009. Gross written premium grew more than policies in force due to a shift in business mix toward policies offering broader coverage. These policies typically generate a higher premium per policy than those with coverage that is more restricted.

During 2010, personal auto insurance gross written premium in our Focus States grew 14.7% when compared with 2009, with growth in all states excluding Nevada. The increase in gross written premium is primarily a result of growth in California, Florida and Texas.

- California gross written premium grew 3.2% during 2010 compared to 2009. We believe that two program revisions that became effective in California during the second quarter of 2010 have allowed us to segment our rates more effectively. These revisions, coupled with increases in commissions and other agency incentives, have stimulated growth in the state.
- Florida gross written premium grew 50.6% during 2010 compared to 2009. The overall increase in Non-urban Zone premium is a result of growth in Florida. Florida's gross written premium growth is attributable to increased marketing efforts coupled with underwriting restrictions and rate increases recently implemented by competitors. We took aggressive actions in 2008 and 2009 in advance of competitors to improve profit margins in Florida. We have increased rates 14.9% in the twelve months ended December 31, 2010 and modified certain underwriting rules in the state.
- Texas gross written premium grew by 31.0% during 2010 compared to 2009. The growth in premiums in Texas primarily relates to the standard program, which we introduced in late 2009.

Gross written premium in the Maintenance States declined 12.0% during 2010 compared to 2009, primarily due to declines in South Carolina and Colorado. We increased rates in several of the Maintenance States during 2009 in an effort to improve profitability.

Our Commercial Vehicle gross written premium grew 6.7% during 2010 compared to 2009. This growth is primarily due to growth in California resulting from the appointment of new agents.

#### **Profitability**

A key operating performance measure of insurance companies is underwriting profitability, as opposed to overall profitability or net earnings. We measure underwriting profitability by the combined ratio. When the combined ratio is under 100%, we consider underwriting results profitable; when the ratio is over 100%, we consider underwriting results unprofitable. The combined ratio does not reflect investment income, other income, interest expense, corporate general and administrative expenses, other expenses or federal income taxes.

While we report financial results in accordance with GAAP for shareholder and other users' purposes, we report it on a statutory basis for insurance regulatory purposes. We evaluate underwriting profitability based on a combined ratio calculated using statutory accounting principles. The statutory combined ratio represents the sum of the following ratios: (i) losses and

LAE incurred as a percentage of net earned premium and (ii) underwriting expenses incurred, net of fees, as a percentage of net written premium. Certain expenses are treated differently under statutory and GAAP accounting principles. Under GAAP, commissions, premium taxes and other variable costs incurred in connection with writing new and renewal business are capitalized as deferred policy acquisition costs and amortized on a pro rata basis over the period in which the related premium is earned. On a statutory basis, these items are expensed as incurred. We capitalize costs for computer software developed or obtained for internal use under GAAP and amortize the costs over the software's useful life, rather than expense them as incurred, as required for statutory purposes. Additionally, bad debt charge-offs on agent balances and premium receivables are included only in the GAAP combined ratios.

The following table presents the statutory and GAAP combined ratios:

Twelve months ended December 31,

		2011		2010			% Point Change				
	Loss & LAE Ratio	Underwriting Ratio	Combined Ratio	Loss & LAE Ratio	Underwriting Ratio	Combined Ratio	Loss & LAE Ratio	Underwriting Ratio	Combined Ratio		
Personal Auto:											
Focus States:											
Urban Zones	75.0%	20.5%	95.5%	67.9%	21.6%	89.5%	7.0 %	(1.1)%	6.0 %		
Non-urban Zones	79.5%	20.2%	99.7%	71.2%	21.9%	93.1%	8.3 %	(1.7)%	6.6 %		
Total Focus States	75.5%	20.5%	96.0%	68.3%	21.6%	89.9%	7.2 %	(1.1)%	6.1 %		
Maintenance States	83.8%	26.7%	110.5%	58.9%	27.8%	86.7%	24.9 %	(1.1)%	23.8 %		
Other States	NM	NM	NM	NM	NM	NM	NM	NM	NM		
Subtotal	75.8%	20.5%	96.3%	67.7%	21.7%	89.4%	8.1 %	(1.2)%	6.8 %		
Commercial Vehicle	70.6%	17.9%	88.5%	68.7%	20.5%	89.2%	1.9 %	(2.6)%	(0.7)%		
Classic Collector	63.5%	38.7%	102.2%	37.1%	42.0%	79.1%	26.3 %	(3.3)%	23.1 %		
Total statutory ratios	75.4%	20.4%	95.8%	67.0%	21.4%	88.4%	8.4 %	(1.0)%	7.4 %		
Total statutory ratios excluding development	75.0%	20.4%	95.4%	75.1%	21.4%	96.6%	(0.2)%	(1.0)%	(1.2)%		
GAAP ratios	75.3%	22.7%	98.0%	67.0%	22.6%	89.6%	8.4 %	0.1 %	8.4 %		
GAAP ratios excluding development	74.9%	22.7%	97.6%	75.1%	22.6%	97.7%	(0.2)%	0.1 %	(0.2)%		

NM: Not meaningful due to the low premium for these lines.

Twelve months ended December 31,

		2010		2009			% Point Change				
	Loss & LAE Ratio	Underwriting Ratio	Combined Ratio	Loss & LAE Ratio	Underwriting Ratio	Combined Ratio	Loss & LAE Ratio	Underwriting Ratio	Combined Ratio		
Personal Auto:											
Focus States:											
Urban Zones	67.9%	21.6%	89.5%	68.5%	20.2%	88.7%	(0.6)%	1.4 %	0.8 %		
Non-urban Zones	71.2%	21.9%	93.1%	67.5%	21.2%	88.6%	3.7 %	0.7 %	4.5 %		
Total Focus States	68.3%	21.6%	89.9%	68.4%	20.3%	88.7%	0.0 %	1.3 %	1.3 %		
Maintenance States	58.9%	27.8%	86.7%	57.9%	25.4%	83.3%	1.0 %	2.4 %	3.4 %		
Other States	NM	NM	NM	NM	NM	NM	NM	NM	NM		
Subtotal	67.7%	21.7%	89.4%	68.2%	20.5%	88.7%	(0.5)%	1.2 %	0.7 %		
Commercial Vehicle	68.7%	20.5%	89.2%	72.3%	21.6%	93.8%	(3.6)%	(1.1)%	(4.7)%		
Classic Collector	37.1%	42.0%	79.1%	37.3%	42.4%	79.7%	(0.1)%	(0.4)%	(0.6)%		
Total statutory ratios	67.0%	21.4%	88.4%	66.5%	20.7%	87.2%	0.4 %	0.8 %	1.2 %		
Total statutory ratios excluding development	75.1%	21.4%	96.6%	74.2%	20.7%	94.9%	0.9 %	0.8 %	1.7 %		
GAAP ratios	67.0%	22.6%	89.6%	66.5%	22.0%	88.5%	0.5 %	0.6 %	1.1 %		
GAAP ratios excluding development	75.1%	22.6%	97.7%	74.2%	22.0%	96.2%	0.9 %	0.6 %	1.6 %		

NM: Not meaningful due to the low premium for these lines.

In evaluating the profit performance of our business, we review underwriting profitability using statutory combined ratios. Accordingly, the discussion of underwriting results that follows will focus on these ratios and the components thereof, unless otherwise indicated

#### **2011** compared to **2010**

The statutory combined ratio for the twelve months ended December 31, 2011 increased by 7.4 points when compared to the twelve months ended December 31, 2010. The twelve months ended December 31, 2011 included \$4.5 million of unfavorable development on prior year loss and LAE reserves. The twelve months ended December 31, 2010 included \$73.9 million of favorable development on prior year loss and LAE reserves. An increase in severity in Florida personal injury protection coverage related to accident year 2010 was the primary source of the unfavorable development during the twelve months ended December 31, 2011. Excluding the effect of development from all periods, the statutory combined ratio decreased by 1.2 points for the twelve months ended December 31, 2011 when compared to the twelve months ended December 31, 2010. The GAAP combined ratio for the twelve months ended December 31, 2011 increased by 8.4 points when compared to the twelve months ended December 31, 2010. Excluding the effect of development, the GAAP combined ratio decreased by 0.2 points during the twelve months ended December 31, 2011 when compared to the twelve months ended December 31, 2010. We expect the GAAP combined ratio to be between 97.5% and 98.5% for the year ending December 31, 2012.

Losses from catastrophes were \$4.4 million for the twelve months ended December 31, 2011 compared to \$3.7 million for the twelve months ended December 31, 2010.

The combined ratio in the Focus States increased by 6.1 points for the twelve months ended December 31, 2011, primarily due to increases in the loss and LAE ratio in California. This increase was a result of unfavorable development on prior year loss and LAE reserves in the state versus favorable development in 2010.

The combined ratio in the Maintenance States increased 23.8 points during the twelve months ended December 31, 2011 when compared to 2010, primarily due to increases in the loss and LAE ratios in Alabama and Tennessee. We experienced \$0.7 million in catastrophe losses during the year in these states.

The loss and LAE ratio for the Commercial Vehicle product increased by 1.9 points during the twelve months ended December 31, 2011 when compared to 2010. This increase was primarily due to an increase in the loss ratio in California. This increase was more than offset by a decline in the underwriting ratio of 2.6 points. As Commercial Vehicle premium has grown, the ratio of fixed underwriting costs to premium has declined.

The loss and LAE ratio for the Classic Collector product increased by 26.3 points during the twelve months ended December 31, 2011 due to several large losses during the year.

#### **2010** compared to **2009**

Overall, the statutory combined ratio for the year ended December 31, 2010 of 88.4% deteriorated by 1.2 points from 87.2% for 2009. The twelve months ended December 31, 2010 benefited from \$73.9 million of favorable development on loss and LAE reserves compared to \$65.4 million for 2009. Bodily injury coverage in California, Connecticut, Florida and Pennsylvania as well as the Commercial Vehicle product related to accident years 2009, 2008 and 2007 drove favorable development during 2010. (See Critical Accounting Policies – Insurance Reserves for a more detailed discussion of loss reserving and development.) Excluding the favorable development from both years, the combined ratio increased from 94.9% in 2009 to 96.6% in 2010. The GAAP combined ratio for 2010 increased by 1.1 points from 88.5% at December 31, 2009 to 89.6% in 2010. Excluding the effect of favorable development, the GAAP combined ratio for 2010 was 97.7%, compared to 96.2% for 2009.

Catastrophe related losses were \$3.7 million and \$1.0 million during 2010 and 2009, respectively.

The 1.3 point increase in the Focus States' combined ratio for the year ended December 31, 2010 was primarily driven by an increase in the underwriting ratio. The underwriting ratio was up due to growth in new business, on which the Company pays higher commission rates. The Urban Zone loss and LAE ratio declined slightly because of improvement in the California Urban Zones. An increase in the Non-urban Zone loss and LAE ratio, driven by Florida Non-urban Zones, offset this decline. Florida's Non-urban zone loss ratio rose because of growth in new business in late 2009 and into 2010. Infinity has taken actions, including raising rates and modifying certain underwriting standards, to improve the underperforming segments of the Florida business.

The combined ratio in the Maintenance States increased 3.4 points for the year ended December 31, 2010, primarily due to an increase in the underwriting ratio in Tennessee.

The loss and LAE ratio for the Commercial Vehicle business declined by 3.6 points during the year ended December 31, 2010 when compared with 2009, primarily because of favorable development on loss reserves. Additionally, we experienced several large losses in its Commercial Vehicle business during 2009.

#### Net Investment Income

Investment income primarily includes gross investment revenue and investment management fees as shown in the following table (in thousands):

	Twelve months ended December 31,						
		2011		2010		2009	
Investment income:						_	
Interest income on fixed maturities, cash and cash equivalents	\$	41,900	\$	45,813	\$	50,567	
Dividends on equity securities		693		853		782	
Gross investment income	\$	42,593	\$	46,666	\$	51,349	
Investment expenses		(2,036)		(2,033)		(1,930)	
Net investment income	\$	40,557	\$	44,633	\$	49,418	
Average investment balance, at cost	\$	1,225,233	\$	1,244,763	\$	1,222,816	
Returns excluding realized gains and losses		3.5%		3.7%		4.2%	

#### **2011** compared to **2010**

Changes in investment income reflect fluctuations in market rates and changes in average invested assets. Net investment income for the year ended December 31, 2011 declined compared to 2010 primarily due to a decline in book yields because of a general decline in market interest rates for high quality bonds.

#### **2010** compared to **2009**

Net investment income for the year ended December 31, 2010 declined compared to 2009 primarily due to a decline in book yields because of a general decline in market interest rates for high quality bonds.

#### Realized Gains (Losses) on Investments

We recorded realized gains (losses) on sales and disposals and impairments for unrealized losses deemed other-than-temporary as follows (before tax, in thousands):

### Twelve months ended

		Decer	nber 31, 2011	
	Net Realized Gains (Losses) on Sales	Rec	pairments ognized in Earnings	Total Realized Gains (Losses)
Fixed maturities	\$ 7,295	\$	(1,447)	\$ 5,848
Equities	2,750		0	2,750
Total	\$ 10,045	\$	(1,447)	\$ 8,598
			months ended mber 31, 2010	
	Net Realized Gains (Losses) on Sales	Rec	pairments cognized in Earnings	Total Realized Gains (Losses)
Fixed maturities	\$ 12,423	\$	(2,902)	\$ 9,521
Equities	921		(4)	917
Total	\$ 13,344	\$	(2,906)	\$ 10,438
		Twelve	months ended	
			nber 31, 2009	
	Net Realized Gains (Losses) on Sales	Rec	pairments eognized in Earnings	Total Realized Gains (Losses)
Fixed maturities	\$ 4,914	\$	(19,850)	\$ (14,936)
Equities	112		0	112
Total	\$ 5,026	\$	(19,850)	\$ (14,824)

#### **2011** compared to **2010**

The total realized gain in 2011 was primarily a result of securities sold to utilize the remainder of our capital loss carryforward.

#### **2010** compared to **2009**

The total realized gain in 2010 was primarily a result of securities sold to utilize a portion of our capital loss carryforward.

#### Gain on Sale of Subsidiaries

On December 31, 2011, we completed the sale of two inactive, shell subsidiary companies to an unaffiliated third party for \$16.2 million. The total gain recorded on a GAAP basis was \$4.1 million. In the future we intend to sell or dissolve other inactive shell companies. The primary reason for the sale of the companies is to reduce the administrative costs associated with maintaining licenses that are no longer needed to support our insurance operations.

#### Other Income

Other income of \$0.3 million, \$0.3 million and \$0.4 million for the twelve months ended December 31, 2011, 2010 and 2009, respectively, is made up of items of a non-recurring nature.

#### Interest Expense

(in thousands)	 Twelve months ended December 31,							
	 2011		2010		2009			
Senior Notes	\$ 10,807	\$	10,802	\$	11,055			

The Senior Notes carry a coupon rate of 5.50%, effective yield of 5.55%, and require no principal payment until maturity in February 2014. (See Note 4 - Long-Term Debt of the Notes to Consolidated Financial Statements for additional information on the Senior Notes).

#### Corporate General and Administrative Expenses

(in thousands)	 Twelve months ended December 31,						
	2011		2010		2009		
Corporate general and administrative expenses	\$ 7,664	\$	7,814	\$	6,713		

#### **2011** compared to **2010**

Corporate general and administrative expenses declined just \$0.2 million dollars in 2011 when compared to 2010.

#### **2010** compared to **2009**

Corporate general and administrative expenses increased by \$1.1 million in 2010 compared to 2009. The increase is primarily due to an increase in the accrual for Performance Share Plan expense. Due to premium growth, we accrued expense for a larger share award than was previously anticipated. (See Note 7 – Share-Based Compensation of the Notes to the Consolidated Financial Statements for additional information on the Performance Share Plan.)

#### Other Expenses

(in thousands)	Twelve months ended December 31,						
		2011		2010		2009	
Corporate litigation expense	\$	630	\$	(205)	\$	771	
Loss on subleases		(824)		1,911		1,447	
Loss on disposal of EDP software and equipment		635		71		111	
Other		893		548		1,439	
Total other expenses	\$	1,334	\$	2,324	\$	3,768	

#### **2011 compared to 2010**

Other expenses for the twelve months ended December 31, 2011 declined \$1.0 million, primarily due a \$2.7 million decline in sublease losses. In 2011, we reversed \$1.0 million in sublease losses previously recognized for space that we no longer intend to sublet.

#### **2010** compared to **2009**

Other expenses for the twelve months ended December 31, 2010 declined \$1.4 million, primarily due a \$1.0 million decline in corporate litigation expense, which includes the release of approximately \$0.4 million in reserves related to class action lawsuits during 2010. This decline was offset partially by a \$0.5 million increase in sublease losses.

#### Income Taxes

The following table reconciles our U.S. statutory rate and effective tax rate for the periods ended December 31, 2011, 2010 and 2009.

	Twelve months ended December 31,						
	2011	2010	2009				
U.S. Statutory tax rate	35.0 %	35.0 %	35.0 %				
Adjustments:							
Dividends received deduction	(0.3)%	(0.1)%	(0.2)%				
Tax exempt interest	(6.5)%	(2.8)%	(2.3)%				
Adjustment to valuation allowance	(6.5)%	(3.2)%	3.9 %				
Other	0.3 %	0.0 %	0.1 %				
Effective tax rate	22.1 %	28.8 %	36.5 %				

We previously recorded a valuation allowance equal to 100% of the available capital loss carryforward. As capital gains are generated, we take credit for the deferred tax asset and reduce the valuation allowance. In 2011, the capital loss carryforward was fully utilized. In addition, we include the tax on losses recorded on other-than-temporarily impaired securities in the valuation allowance.

#### **Recently Issued Accounting Standards**

Accounting for Costs Associated with Acquiring or Renewing Insurance Contracts

During 2010, the Financial Accounting Standards Board ("FASB") issued an accounting standards update related to the accounting for the deferral of costs associated with successful acquisition or renewal of insurance contracts. This standard is intended to reduce diversity in practice and is effective for fiscal years beginning after December 15, 2011. We currently estimate that we will have approximately \$10.0 million to \$12.0 million of deferred acquisition cost that will no longer meet the criteria for deferral as of January 1, 2012. The resulting decrease in book value per share will be approximately \$0.55 to \$0.66. Pursuant to the guidance, we will elect to adopt this standard on a retrospective basis and, therefore, will recognize the majority of the effect of this accounting change as an adjustment to beginning retained earnings, with the change in the new deferral amount being recognized in income in each year presented.

#### Presentation of Comprehensive Income

During 2011, the FASB issued an accounting standards update related to the presentation of comprehensive income. Under the new guidance, an entity can present comprehensive income in a single continuous statement or in two separate but consecutive statements. This standard is effective for reporting periods beginning after December 15, 2011 and is to be applied retrospectively. The new guidance affects presentation only and will have no impact on our results of operations or financial position.

## ITEM 7A Quantitative and Qualitative Disclosures about Market Risk

The information required by Item 7A is included in Management's Discussion and Analysis of Financial Condition and Results of Operations under the caption, Exposure to Market Risk.

## ITEM 8 Financial Statements and Supplementary Data

### **Infinity Property and Casualty Corporation and Subsidiaries:**

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#### ITEM 9

#### Changes in and Disagreements with Accountants on Accounting and Financial Disclosure

None.

#### ITEM 9A Controls and Procedures

#### Evaluation of Disclosure Controls and Procedures

We carried out an evaluation, under the supervision and with the participation of our management, including our Chief Executive Officer and Chief Financial Officer, of the effectiveness of our disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) as of December 31, 2011. Based on that evaluation, our Chief Executive Officer and Chief Financial Officer concluded that the controls and procedures are effective in providing reasonable assurance that material information required to be disclosed in our reports filed with or submitted to the Securities and Exchange Commission ("SEC") under the Securities Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC rules and forms and that such information is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate.

#### Management's Report on Internal Control over Financial Reporting

Our management is responsible for establishing and maintaining adequate internal control over financial reporting, as such term is defined in Exchange Act Rules 13a-15(f) and 15d-15(f). Under the supervision and with the participation of management, including the principal executive officer and principal financial officer, we conducted an evaluation of the effectiveness of our internal control over financial reporting as of December 31, 2011 based on the framework in *Internal Control - Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission. Based on our evaluation, management concluded that our internal control over financial reporting was effective as of December 31, 2011.

Ernst & Young LLP, the independent registered public accounting firm that audited our consolidated financial statements contained in this Annual Report on Form 10-K, has issued an attestation report on the effectiveness of our internal control over financial reporting as of December 31, 2011 which is included herein.

Because of our inherent limitations, a system of internal control over financial reporting can provide only reasonable assurance and may not prevent or detect misstatements. Further, because of changes in conditions, effectiveness of internal controls over financial reporting may vary over time. Our system contains self-monitoring mechanisms, and we take actions to correct deficiencies as we identify them.

#### Changes in Internal Control over Financial Reporting

During the fiscal quarter ended December 31, 2011, there have been no changes to our internal control over financial reporting that have materially affected, or are reasonably likely to affect materially, our internal control over financial reporting.

#### Report of Independent Registered Public Accounting Firm on Internal Control over Financial Reporting

#### The Board of Directors and Shareholders Infinity Property and Casualty Corporation and Subsidiaries

We have audited Infinity Property and Casualty Corporation and subsidiaries' internal control over financial reporting as of December 31, 2011, based on criteria established in Internal Control-Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (the COSO criteria). Infinity Property and Casualty Corporation and subsidiaries' management is responsible for maintaining effective internal control over financial reporting, and for its assessment of the effectiveness of internal control over financial reporting included in the accompanying Management's Report on Internal Control over Financial Reporting. Our responsibility is to express an opinion on the company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, testing and evaluating the design and operating effectiveness of internal control based on the assessed risk, and performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, Infinity Property and Casualty Corporation and subsidiaries maintained, in all material respects, effective internal control over financial reporting as of December 31, 2011, based on the COSO criteria.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheets as of December 31, 2011 and 2010, and the related consolidated statements of earnings, changes in shareholders' equity, and cash flows for each of the three years in the period ended December 31, 2011, of Infinity Property and Casualty Corporation and subsidiaries and our report dated February 28, 2012 expressed an unqualified opinion thereon.

/S/ ERNST & YOUNG LLP

Birmingham, Alabama February 28, 2012

## ITEM 9B Other Information

None.

#### **PART III**

#### **ITEM 10**

#### **Directors, Executive Officers and Corporate Governance**

We make available free of charge within the Investor Relations section of our website at <a href="www.infinityauto.com">www.infinityauto.com</a>, our Corporate Governance Guidelines, the Charter of each standing committee of the Board of Directors, and the Code of Ethics adopted by the Board and applicable to all of our directors, officers and employees. Requests for copies may be directed to our Corporate Secretary at Infinity Property and Casualty Corporation, 3700 Colonnade Parkway, Suite 600, Birmingham, Alabama 35243. We intend to disclose any amendments to the Code of Ethics, and any waiver from a provision of the Code of Ethics granted to our Chief Executive Officer or Chief Financial Officer, on our website following such amendment or waiver. We may disclose any such amendment or waiver in a report on Form 8-K filed with the SEC either in addition to or in lieu of the website disclosure. The information contained on or connected to our website is not incorporated by reference into this Form 10-K and should not be considered part of this or any other report that we file with or furnish to the SEC.

The information required by this Item 10 regarding Directors, Executive Officers, Promoters and Control Persons; Compliance with Section 16(a) of the Exchange Act of 1934; and Corporate Governance is incorporated by reference from our Proxy Statement for the 2012 Annual Meeting of Shareholders to be held on May 23, 2012.

## ITEM 11 Executive Compensation

Incorporated by reference from our Proxy Statement for the 2012 Annual Meeting of Shareholders to be held on May 23, 2012.

#### **ITEM 12**

#### Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters

Incorporated by reference from our Proxy Statement for the 2012 Annual Meeting of Shareholders to be held on May 23, 2012.

#### **ITEM 13**

#### Certain Relationships and Related Transactions, and Director Independence

Incorporated by reference from our Proxy Statement for the 2012 Annual Meeting of Shareholders to be held on May 23, 2012.

## ITEM 14 Principal Accountant Fees and Services

Incorporated by reference from our Proxy Statement for the 2012 Annual Meeting of Shareholders to be held on May 23, 2012.

#### REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

#### The Board of Directors and Shareholders Infinity Property and Casualty Corporation and Subsidiaries

We have audited Infinity Property and Casualty Corporation and subsidiaries' internal control over financial reporting as of December 31, 2011, based on criteria established in Internal Control-Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (the COSO criteria). Infinity Property and Casualty Corporation and subsidiaries' management is responsible for maintaining effective internal control over financial reporting, and for its assessment of the effectiveness of internal control over financial reporting included in the accompanying Management's Report on Internal Control over Financial Reporting. Our responsibility is to express an opinion on the company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, testing and evaluating the design and operating effectiveness of internal control based on the assessed risk, and performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, Infinity Property and Casualty Corporation and subsidiaries maintained, in all material respects, effective internal control over financial reporting as of December 31, 2011, based on the COSO criteria.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheets as of December 31, 2011 and 2010, and the related consolidated statements of earnings, changes in shareholders' equity, and cash flows for each of the three years in the period ended December 31, 2011, of Infinity Property and Casualty Corporation and subsidiaries and our report dated February 28, 2012 expressed an unqualified opinion thereon.

/S/ ERNST & YOUNG LLP

Birmingham, Alabama February 28, 2012

## INFINITY PROPERTY AND CASUALTY CORPORATION AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF EARNINGS

(in thousands, except per share data)

Twelve months ended December 31,	

	2011 2010		2010	% Change	2009	% Change	
Revenues:							
Earned premium	\$	1,019,060	\$	905,919	12.5 %	\$ 848,391	6.8 %
Net investment income		40,557		44,633	(9.1)%	49,418	(9.7)%
Net realized gains (losses) on investments*		8,598		10,438	(17.6)%	(14,824)	NM
Gain on sale of subsidiaries		4,139		0	0.0 %	0	0.0 %
Other income		261		286	(8.8)%	439	(34.8)%
Total revenues	\$	1,072,616	\$	961,276	11.6 %	\$ 883,424	8.8 %
Costs and Expenses:				, ,			
Losses and loss adjustment expenses	\$	767,629	\$	606,709	26.5 %	\$ 564,160	7.5 %
Commissions and other underwriting expenses		231,206		205,035	12.8 %	186,570	9.9 %
Interest expense		10,807		10,802	0.0 %	11,055	(2.3)%
Corporate general and administrative expenses		7,664		7,814	(1.9)%	6,713	16.4 %
Loss on repurchase of debt		0		0	0.0 %	11	(100.0)%
Other expenses		1,334		2,324	(42.6)%	3,768	(38.3)%
Total costs and expenses	\$	1,018,639	\$	832,684	22.3 %	\$ 772,276	7.8 %
Earnings before income taxes		53,977		128,591	(58.0)%	111,147	15.7 %
Provision for income taxes		11,915		37,069	(67.9)%	40,553	(8.6)%
Net Earnings	\$	42,063	\$	91,523	(54.0)%	\$ 70,594	29.6 %
Earnings per Common Share:							
Basic	\$	3.47	\$	7.13	(51.3)%	\$ 5.17	37.9 %
Diluted		3.39		6.95	(51.2)%	5.09	36.5 %
<b>Average Number of Common Shares:</b>							
Basic		12,111		12,843	(5.7)%	13,658	(6.0)%
Diluted		12,414		13,170	(5.7)%	13,870	(5.0)%
Cash Dividends per Common Share	\$	0.72	\$	0.56	28.6 %	\$ 0.48	16.7 %
* Net realized gains before impairment losses	\$	10,045	\$	13,344	(24.7)%	\$ 5,026	165.5 %
Total other-than-temporary impairment (OTTI) losses		(2,302)		(1,774)	29.8 %	(11,861)	(85.0)%
Non-credit portion in other comprehensive income		1,040		703	47.9 %	3,783	(81.4)%
OTTI losses reclassified from other comprehensive income		(185)		(1,836)	(89.9)%	(11,772)	(84.4)%
Net impairment losses recognized in earnings	\$	(1,447)	\$	(2,906)	(50.2)%	\$ (19,850)	(85.4)%
Total net realized gains (losses) on investments	\$	8,598	\$	10,438	(17.6)%	\$ (14,824)	NM

NM = Not meaningful

## INFINITY PROPERTY AND CASUALTY CORPORATION AND SUBSIDIARIES CONSOLIDATED BALANCE SHEETS

(in thousands, except number of shares authorized and outstanding in line description)

	December 31,			
		2011		2010
Assets				
Investments:				
Fixed maturities – at fair value (amortized cost \$1,144,687 and \$1,153,802)	\$	1,187,987	\$	1,177,718
Equity securities – at fair value (cost \$26,413 and \$29,333)		36,930	_	42,301
Total investments	\$	1,224,917	\$	1,220,019
Cash and cash equivalents		83,767		63,605
Accrued investment income		10,761		12,033
Agents' balances and premium receivable, net of allowances for doubtful accounts of \$13,497 and \$12,323		382,621		336,676
Property and equipment, net of accumulated depreciation of \$37,551 and \$43,731		38,694		25,132
Prepaid reinsurance premium		2,131		1,890
Recoverables from reinsurers (includes \$79 and \$289 on paid losses and LAE)		14,719		16,809
Deferred policy acquisition costs		89,897		79,398
Current and deferred income taxes		7,289		14,867
Receivable for securities sold		1,152		0
Other assets		5,535		6,653
Goodwill		75,275		75,275
Total assets	\$	1,936,758	\$	1,852,357
Liabilities and Shareholders' Equity				
Liabilities:				
Unpaid losses and loss adjustment expenses	\$	495,403	\$	477,833
Unearned premium		474,528		417,371
Payable to reinsurers		45		42
Long-term debt (fair value \$207,246 and \$199,132)		194,810		194,729
Commissions payable		30,605		18,960
Payable for securities purchased		10,818		419
Other liabilities		62,373		81,819
Total liabilities	\$	1,268,582	\$	1,191,173
Commitments and contingencies (See Note 14)				
Shareholders' equity:				
Common stock, no par value (50,000,000 shares authorized; 21,331,006 and 21,167,947 shares issued)	\$	21,358	\$	21,228
Additional paid-in capital		355,911		349,742
Retained earnings		658,810		625,492
Accumulated other comprehensive income, net of tax		35,319		24,488
Treasury stock, at cost (9,524,369 and 8,698,962 shares)		(403,221)		(359,766)
Total shareholders' equity	\$	668,176	\$	661,184
Total liabilities and shareholders' equity	\$	1,936,758	\$	1,852,357

# INFINITY PROPERTY AND CASUALTY CORPORATION AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CHANGES IN SHAREHOLDERS' EQUITY (in thousands)

	Common Stock	Additional Paid-in Capital	Retained Earnings	Accumulated Other Comprehensive Income (Loss), Net of Tax	Treasury Stock	Total
Balance at January 1, 2009	20,999	341,889	439,051	5,987	(282,594)	525,331
Net earnings	_	_	70,594	_	_	70,594
Net change in postretirement benefit liability	_	_	_	(77)	_	(77)
Change in unrealized gain on investments	_	_	_	21,525	_	21,525
Change in non-credit component of impairment losses on fixed maturities	_	_	_	16,834	_	16,834
Comprehensive income						108,877
Reclassification of non-credit component of previously recognized impairment losses on fixed maturities	_	_	38,107	(38,107)	_	_
Tax benefit on reclassification	_	_	_	13,338	_	13,338
Dividends paid to common shareholders	_	_	(6,585)	_	_	(6,585)
Shares issued and share-based compensation expense, including tax benefit	65	2,142	_	_	_	2,207
Acquisition of treasury stock	_		_	_	(25,008)	(25,008)
Balance at December 31, 2009	21,064	344,031	541,167	19,500	(307,602)	618,160
Net earnings			91,523		_	91,523
Net change in postretirement benefit liability	_	_	_	(120)	_	(120)
Change in unrealized gain on investments	_	_	_	871	_	871
Change in non-credit component of impairment losses on fixed maturities	_	_	_	4,237	_	4,237
Comprehensive income						96,511
Dividends paid to common shareholders	_	_	(7,198)	_	_	(7,198)
Shares issued and share-based compensation expense, including tax benefit	164	5,711	_	_	_	5,875
Acquisition of treasury stock					(52,164)	(52,164)
Balance at December 31, 2010	21,228	349,742	625,492	24,488	(359,766)	661,184
Net earnings	_	_	42,063	_	_	42,063
Net change in postretirement benefit liability	_	_	_	(177)	_	(177)
Change in unrealized gain on investments	_	_	_	9,721	_	9,721
Change in non-credit component of impairment losses on fixed maturities	_	_	_	1,286		1,286
Comprehensive income						52,893
Dividends paid to common shareholders	_	_	(8,745)	_	_	(8,745)
Shares issued and share-based compensation expense, including tax benefit	130	6,168	_	_	_	6,298
Acquisition of treasury stock					(43,454)	(43,454)
Balance at December 31, 2011	21,358	355,911	658,810	35,319	(403,221)	668,176

# INFINITY PROPERTY AND CASUALTY CORPORATION AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CASH FLOWS (in thousands)

		Twelve	mont	ths ended Decen	nber	31,
		2011		2010		2009
Operating Activities:	_				_	
Net earnings	\$	42,063	\$	91,523	\$	70,594
Adjustments:						
Depreciation		8,775		11,114		9,909
Amortization		8,346		6,886		1,127
Net realized (gains) losses on investments		(8,598)		(10,438)		14,824
Loss on repurchase of debt		0		0		11
Loss on disposal of property and equipment		726		153		144
Gain on sale of subsidiaries		(4,139)		0		0
Share-based compensation expense		4,182		3,476		1,321
Excess tax benefits from share-based payment arrangements		(169)		0		0
Non-cash activity related to rabbi trust		(15)		1		0
Decrease (increase) in accrued investment income		1,272		(796)		(208)
Increase in agents' balances and premium receivable		(45,945)		(35,001)		(924)
Decrease in reinsurance receivables		1,850		868		5,507
(Increase) decrease in deferred policy acquisition costs		(10,499)		(10,560)		1,262
Decrease (increase) in other assets		2,769		(8,283)		10,094
Increase (decrease) in unpaid losses and loss adjustment expenses		17,571		(31,282)		(35,642)
Increase (decrease) in unearned premium		57,157		41,304		(4,358)
Increase (decrease) in payable to reinsurers		4		(17)		(896)
(Decrease) increase in other liabilities		(7,988)		9,544		2,068
Net cash provided by operating activities	\$	67,360	\$	68,492	\$	74,832
Investing Activities:						
Purchases of and additional investments in:						
Fixed maturities	\$	(391,354)	\$	(486,230)	\$	(690,486)
Equity securities		(2,000)		0		(2,087)
Property and equipment		(23,064)		(8,482)		(4,627)
Maturities and redemptions of fixed maturities		141,416		145,879		159,668
Proceeds from sale of subsidiary companies		15,900		0		0
Proceeds from sale of fixed maturities		254,295		297,618		468,506
Proceeds from sale of equity securities		7,871		3,449		2,026
Net cash provided by (used in) investing activities	\$	3,065	\$	(47,767)	\$	(67,001)
Financing Activities:						
Proceeds from stock options exercised and employee stock purchases, including tax benefit	\$	2,116	\$	2,399	\$	887
Excess tax benefits from share-based payment arrangements		169		0		0
Repurchase of debt		0		0		(4,975)
Acquisition of treasury stock		(43,803)		(52,021)		(25,026)
Dividends paid to shareholders		(8,745)		(7,198)		(6,585)
Net cash used in financing activities	\$	(50,262)	•	(56,820)	\$	(35,699)
Net increase (decrease) in cash and cash equivalents	\$ \$	20,163	\$ \$	(36,096)		(27,868)
Cash and cash equivalents at beginning of period	Ψ	63,605	Ψ	99,700	Ψ	127,568
Cash and cash equivalents at obeginning of period  Cash and cash equivalents at end of period	\$	83,767	\$	63,605	\$	99,700
Cash and cash equivalents at end of period	Φ	65,707	Φ	03,003	Φ	77,700

## INFINITY PROPERTY AND CASUALTY CORPORATION AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

#### **December 31, 2011**

#### INDEX TO NOTES

- 1 Significant Reporting and Accounting Policies
- 2 Fair Value
- 3 Investments
- 4 Long-Term Debt
- 5 Income Taxes
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#### Note 1 Significant Reporting and Accounting Policies

#### **Nature of Operations**

We were formed in September 2002 as an indirect wholly owned subsidiary of American Financial Group, Inc. ("AFG") to acquire and conduct, as a separate public company, AFG's personal insurance business written through independent agents. At December 31, 2002, AFG transferred to us all of the issued and outstanding capital stock of the following personal auto insurance subsidiaries: Infinity Casualty Insurance Company, Infinity Insurance Company, Infinity Auto Insurance Company and Infinity Standard Insurance Company (collectively the "NSA Group"). Although we were formed in 2002, the NSA Group has been writing auto insurance since 1955. We currently write personal automobile insurance with a concentration on nonstandard automobile insurance, mono-line commercial vehicle insurance and classic collector automobile insurance. Personal auto insurance accounts for 93% of our total gross written premium and we primarily write it in eight states. We wrote approximately 53% of our personal auto gross written premium in the state of California during 2011.

Through a reinsurance transaction effective January 1, 2003, we assumed the personal lines business (the "Assumed Agency Business") written through agents by Great American Insurance Company ("GAI"). We assumed \$5.8 million of total unpaid losses and LAE for GAI at December 31, 2011.

#### **Basis of Consolidation and Reporting**

The accompanying consolidated financial statements include our accounts and those of our subsidiaries. These financial statements reflect certain adjustments necessary for a fair presentation of our results of operations and financial position. Such adjustments consist of normal, recurring accruals recorded to accurately match expenses with their related revenue streams and the elimination of all significant inter-company transactions and balances.

We have evaluated events that occurred after December 31, 2011 for recognition or disclosure in our financial statements and the notes to the financial statements.

Schedules may not foot due to rounding.

#### **Estimates**

The preparation of the financial statements in conformity with generally accepted accounting principles of the United States requires us to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Changes in circumstances could cause actual results to differ materially from those estimates.

#### Reclassifications

We have reclassified certain 2010 and 2009 amounts from the prior year financial statements to conform to the 2011 presentation. These reclassifications had no effect on total shareholders' equity, net cash flow or net earnings as previously reported.

#### **Notes to Consolidated Financial Statements**

#### Investments

We consider all fixed maturity securities "available for sale" and report them at fair value with unrealized gains or losses reported after-tax in accumulated other comprehensive income within shareholders' equity. We base the fair values of investments on prices quoted in the most active market for each security. If quoted prices are not available, we estimate fair value based on the fair value of comparable securities, discounted cash flow models or similar methods. We treat premium and discounts on mortgage-backed securities ("MBS"), collateralized mortgage obligations ("CMO"), collateralized loan obligations ("CLO") and asset-backed securities ("ABS") as a yield adjustment over the estimated life of the securities, adjusted for anticipated prepayments, using the interest method. We base prepayment assumptions on data from widely accepted third party data sources or internal estimates. We review the amortized cost and effective yield of the security periodically and adjust it to reflect actual prepayments and changes in expectations. For high credit quality MBS and ABS (those rated AA or above at the time of purchase), the adjustments to amortized cost are recorded as a charge or credit to net investment income in accordance with the retrospective method. For MBS and ABS rated below AA, we adjust the yield prospectively for any changes in estimated cash flows.

Gains or losses on securities are determined on the specific identification basis. When we consider impairment in the value of a specific investment other-than-temporary ("OTTI"), the cost basis of that investment is reduced. For fixed maturity securities that are other-than-temporarily impaired, we assess our intent to sell and the likelihood that we will be required to sell the security before recovery of our amortized cost. If a fixed maturity security is considered OTTI but we do not intend to and are not more than likely to be required to sell the security prior to its recovery to amortized cost, the amount of the impairment is separated into a credit loss component and the amount due to all other factors. The excess of the amortized cost over the present value of the expected cash flows determines the credit loss component of an impairment charge on a fixed maturity security. The present value is determined using the best estimate of cash flows discounted at (1) the effective interest rate implicit at the date of acquisition for non-structured securities or (2) the book yield for structured securities. The techniques and assumptions for determining the best estimate of cash flows varies depending on the type of security. We recognize the credit loss component of an impairment charge in net earnings and the non-credit component in accumulated other comprehensive income.

Securities having a fair value of approximately \$31.3 million at December 31, 2011 were on deposit as required by regulatory authorities.

#### Cash and Cash Equivalents

We consider liquid investments having original maturities of three months or less when purchased to be cash equivalents for purposes of the financial statements.

#### Reinsurance

Our insurance subsidiaries cede reinsurance to other companies. To the extent that any reinsuring companies are unable to meet obligations under agreements covering reinsurance ceded, our insurance subsidiaries would remain liable. We estimate amounts recoverable from reinsurers in a manner consistent with the claim liability associated with the reinsured policies. Our insurance subsidiaries report as assets (a) the estimated reinsurance recoverable on unpaid losses, including an estimate for losses incurred but not reported, and (b) amounts paid to reinsurers applicable to the unexpired terms of policies in force. Our insurance subsidiaries also assume reinsurance, primarily from AFG subsidiaries. We recognize income on reinsurance assumed based on reports received from ceding companies.

#### **Deferred Policy Acquisition Costs ("DPAC")**

We defer and charge against income ratably over the terms of the related policies policy acquisition costs (principally commissions, premium taxes and other marketing and underwriting expenses) related to the production of premium writings. The method followed in computing DPAC limits the amount of such costs to their estimated realizable value without any consideration for anticipated investment income. Each quarter, we evaluate the recoverability of these costs. The DPAC amortization expense recognized in the Consolidated Statements of Earnings during 2011, 2010 and 2009 was \$79.4 million, \$68.8 million and \$70.1 million, respectively.

#### Goodwill

In accordance with the Goodwill topic of the FASB Accounting Standards Codification ("FASC"), we perform impairment test procedures for goodwill on an annual basis. These procedures require us to calculate the fair value of goodwill, compare the result to our carrying value and record the amount of any shortfall as an impairment charge.

#### **Notes to Consolidated Financial Statements**

We performed this test as of September 30, 2011 using a variety of methods, including estimates of future discounted cash flows and comparisons of our market value to that of our major competitors. Our cash flow projections rely on assumptions that are subject to uncertainty, including premium growth, loss and loss adjustment expense ratios, interest rates and capital requirements.

The September 30, 2011 test results indicated that the fair value of our goodwill exceeded our carrying value and therefore no impairment charge was required at that date. Additionally, there was no indication of impairment at December 31, 2011

#### **Unpaid Losses and Loss Adjustment Expenses ("LAE")**

The net liabilities stated for unpaid claims and for expenses of investigation and adjustment of unpaid claims are based upon (a) the accumulation of case estimates for losses reported prior to the close of the accounting period on direct business written; (b) estimates received from ceding reinsurers and insurance pools and associations; (c) estimates of unreported losses based on past experience; (d) estimates based on experience of expenses for investigating and adjusting claims and (e) the current state of the law and coverage litigation. These liabilities are subject to the impact of changes in claim amounts and frequency and other factors. We have not reduced liabilities for unpaid losses and LAE for reinsurance recoverables; such recoverables are recorded separately as assets. Changes in estimates of the liabilities for losses and LAE are reflected in the Consolidated Statements of Earnings in the period in which determined. In spite of the variability inherent in such estimates, we believe that the liabilities for unpaid losses and LAE are adequate.

#### **Premium and Receivables**

We earn insurance premium written over the terms of the policies on a pro rata basis. Unearned premium represents that portion of premium written which is applicable to the unexpired terms of policies in force. On reinsurance assumed from other insurance companies or written through various underwriting organizations, we base unearned premium on reports received from such companies and organizations. We provide insurance and related services to individuals and small commercial accounts throughout the United States and offer a variety of payment plans. We establish an allowance for doubtful accounts based on the relationship, on a policy basis, between receivables and unearned premium, or an aging analysis of past due balances. We charge off premium due from insureds if not collected within 90 days of the policies' expiration or cancellation dates. However, even after we charge off premium, attempts to collect the premium continue.

#### **Income Taxes**

We file a consolidated federal income tax return, which includes all 80% and greater owned U.S. subsidiaries. We and our 80% and greater owned subsidiaries are parties to a tax allocation agreement, which designates how members of the tax group share tax payments. In general, each subsidiary agrees to pay us taxes computed on a separate company taxable income basis. We agree to pay each subsidiary for the tax benefit, if any, of net losses used by other members of the consolidated group.

We calculate deferred income taxes using the "asset and liability method." Under this method, deferred income tax assets and liabilities are determined based on differences between financial reporting and tax basis and are measured using enacted tax rates. We recognize deferred tax assets if it is more likely than not that a benefit will be realized. We aggregate current and deferred tax assets and liabilities on the Consolidated Balance Sheets.

#### **Property and Equipment**

We report property and equipment balances at cost less accumulated depreciation. Property and equipment, which consists of land, buildings, leasehold improvements, computer equipment, capitalized software and furniture and fixtures, was \$38.7 million at December 31, 2011, net of accumulated depreciation of \$37.6 million. We compute depreciation over the estimated useful lives of the assets using the straight-line method. Property and equipment is a separate line item on the Consolidated Balance Sheets and we allocate the related expenses to one or more of the following line items on the Consolidated Statements of Earnings depending on the asset: losses and LAE, commissions and other underwriting expenses, corporate general and administrative expenses or other expenses.

#### **Benefit Plans**

We provide retirement benefits to qualified employees and healthcare and life insurance benefits to eligible retirees. We also provide post-employment benefits to former or inactive employees (primarily those on disability) who were not deemed retired under other company plans. The projected future cost of providing these benefits is expensed over the period the employees earn such benefits.

#### **Notes to Consolidated Financial Statements**

#### **Recently Issued Accounting Standards**

Accounting for Costs Associated with Acquiring or Renewing Insurance Contracts

During 2010, the Financial Accounting Standards Board ("FASB") issued an accounting standards update related to the accounting for the deferral of costs associated with successful acquisition or renewal of insurance contracts. This standard is intended to reduce diversity in practice and is effective for fiscal years beginning after December 15, 2011. We currently estimate that we will have approximately \$10.0 million to \$12.0 million of deferred acquisition cost that will no longer meet the criteria for deferral as of January 1, 2012. The resulting decrease in book value per share will be approximately \$0.55 to \$0.66. Pursuant to the guidance, we will elect to adopt this standard on a retrospective basis and, therefore, will recognize the majority of the effect of this accounting change as an adjustment to beginning retained earnings, with the change in the new deferral amount being recognized in income in each year presented.

#### Presentation of Comprehensive Income

During 2011, the FASB issued an accounting standards update related to the presentation of comprehensive income. Under the new guidance, an entity can present comprehensive income in a single continuous statement or in two separate but consecutive statements. This standard is effective for reporting periods beginning after December 15, 2011 and is to be applied retrospectively. The new guidance affects presentation only and will have no impact on our results of operations or financial position.

#### Note 2 Fair Value

Fair values of instruments are based on (i) quoted prices in active markets for identical assets (Level 1), (ii) quoted prices for similar instruments in active markets, quoted prices for identical or similar instruments in markets that are not active and model-derived valuations in which all significant inputs are observable in active markets (Level 2) or (iii) valuations derived from valuation techniques in which one or more significant inputs are unobservable in the marketplace (Level 3).

The following table presents for each of the fair value hierarchy levels our assets and liabilities that are measured at fair value on a recurring basis at December 31, 2011 (in thousands):

		Fair	Value	;	
	Level 1	Level 2		Level 3	Total
Cash and cash equivalents	\$ 83,767	\$ 0	\$	0	\$ 83,767
Fixed maturity securities:					
U.S. government	122,901	458		4,438	127,798
Government-sponsored entities	0	56,170		0	56,170
State and municipal	0	409,388		0	409,388
Mortgage-backed securities:					0
Residential	0	236,370		0	236,370
Commercial	0	20,369		0	20,369
Total mortgage-backed securities	\$ 0	\$ 256,739	\$	0	\$ 256,739
Collateralized mortgage obligations	0	27,594		509	28,103
Asset-backed securities	0	48,628		0	48,628
Corporates	0	250,736		10,426	261,162
Total fixed maturities	\$ 122,901	\$ 1,049,712	\$	15,374	\$ 1,187,987
Equity securities	36,929	0		0	36,930
Total	\$ 243,598	\$ 1,049,713	\$	15,374	\$ 1,308,684
Percentage of total	 18.6%	80.2%		1.2%	100.0%

Level 1 includes cash and cash equivalents, U.S. Treasury securities, an exchange-traded fund and equities invested in a rabbi trust. Level 2 securities are comprised of securities whose fair value was determined using observable market inputs. Level 3 securities are comprised of (i) securities for which there is no active or inactive market for similar instruments, (ii) securities

#### **Notes to Consolidated Financial Statements**

whose fair value is determined based on unobservable inputs and (iii) securities, other than those backed by the U.S. Government, that are not rated by a nationally recognized statistical rating organization. Transfers between levels are recognized at the beginning of the reporting period.

A third party nationally recognized pricing service provides the fair value of securities in Level 2. We review the third party pricing methodologies quarterly and test for significant differences between the market price used to value the security and recent sales activity.

The following table presents the changes in the Level 3 fair value category for the twelve months ended December 31, 2011 (in thousands):

For the twelve months ended
<b>December 31, 2011</b>

		2000000101,2011											
	Sp	ernment- onsored ntities	sored State and			Mortgage- Backed Securities	M	ateralized ortgage ligations	C	orporates	Total		
Balance at beginning of period	\$	4,950	\$	0	\$	0	\$	1,043	\$	21,482	\$	27,476	
Total gains or (losses), unrealized or realized													
Included in net earnings		0		0		0		(2)		(322)		(324)	
Included in other comprehensive		41		2.4		20		20		1.027		1 151	
income		41		24		39		20		1,027		1,151	
Purchases		0		2,162		0		0		1,065		3,227	
Sales		0		0		0		0		(206)		(206)	
Settlements		(552)		0		(19)		(552)		(1,943)		(3,066)	
Transfers in		0		0		1,747		0		0		1,747	
Transfers out		0		(2,186)		(1,767)		0		(10,677)		(14,631)	
Balance at end of period	\$	4,438	\$	0	\$	0	\$	509	\$	10,426	\$	15,374	

Of the \$15.4 million fair value of securities in Level 3, which consists of 14 securities, we priced 12 based on non-binding broker quotes. We manually calculated the price of the remaining securities, which have a combined fair value of \$1.1 million, based on expected principal repayments from Bloomberg, the zero spot Treasury curve at December 31, 2011 and the average spreads to Treasury for the type and rating of the security being priced.

We transferred approximately \$14.6 million of securities in Level 3 at December 31, 2010 to Level 2 during 2011 because we obtained a price for those securities from a third party nationally recognized pricing service. We transferred approximately \$1.7 million of securities into Level 3 from Level 2 during 2011 because we could not obtain a price from a third party nationally recognized pricing service. There were no transfers between Levels 1 and 2 during 2011.

The gains or losses included in net earnings are included in the line item net realized gains (losses) on investments in the Consolidated Statements of Earnings. We recognize the net gains or losses included in other comprehensive income in the line item change in unrealized gain on investments or the line item change in non-credit component of impairment losses on fixed maturities in the Consolidated Statements of Changes in Shareholders' Equity.

#### **Notes to Consolidated Financial Statements**

The following table presents the carrying value and estimated fair value of our financial instruments (in thousands):

		Decembe	r 31,	<b>December 31, 2010</b>					
	Carrying Value			Fair Value		Carrying Value		Fair Value	
Assets:								-	
Cash and cash equivalents	\$	83,767	\$	83,767	\$	63,605	\$	63,605	
Available-for-sale securities									
Fixed maturities		1,187,987		1,187,987		1,177,718		1,177,718	
Equity securities		36,930		36,930		42,301		42,301	
Total cash and investments	\$	1,308,684	\$	1,308,684	\$	1,283,624	\$	1,283,624	
Liabilities:									
Long-term debt	\$	194,810	\$	207,246	\$	194,729	\$	199,132	

See Note 3 to the Consolidated Financial Statements for additional information on investments and Note 4 for additional information on long-term debt.

#### Note 3 Investments

We consider all fixed maturity and equity securities to be available-for-sale and report them at fair value with the net unrealized gains or losses reported after-tax (net of any valuation allowance) as a component of other comprehensive income. The proceeds from sales of securities for the twelve months ended December 31, 2011 were \$262.2 million. These proceeds are net of \$1.2 million of receivable for securities sold during 2011 that had not settled at December 31, 2011. The proceeds from sales of securities for the twelve months ended December 31, 2010 were \$301.1 million. Gains or losses on securities are determined on a specific identification basis.

#### **Notes to Consolidated Financial Statements**

Summarized information for the major categories of our investment portfolio follows (in thousands):

	December 31, 2011										
Fixed maturities:		Amortized Cost or Cost		Gross Unrealized Gains		Gross Unrealized Losses		OTTI Recognized in Accumulated OCI		Fair Value	
U.S. government	\$	124,378	\$	3,428	\$	(8)	\$	0	\$	127,798	
Government-sponsored enterprises		55,220		958		(9)		0		56,170	
State and municipal		391,436		18,016		(63)		0		409,388	
Mortgage-backed securities:											
Residential		225,506		10,878		(14)		0		236,370	
Commercial		19,751		760		(142)		0		20,369	
Total mortgage-backed securities	\$	245,257	\$	11,638	\$	(156)	\$	0	\$	256,739	
Collateralized mortgage obligations		27,447		757		(9)		(93)		28,103	
Asset-backed securities		48,403		368		(143)		0		48,628	
Corporates		252,546		9,688		(1,004)		(68)		261,162	
Total fixed maturities											
	\$	1,144,687	\$	44,853	\$	(1,391)	\$	(161)	\$	1,187,987	
Equity securities		26,413	_	10,554		(38)		0		36,930	
Total	\$	1,171,100	\$	55,408	\$	(1,429)	\$	(161)	\$	1,224,917	

	December 31, 2010									
	Amortized Cost or Cost		Gross Unrealized Gains		Gross Unrealized Losses		OTTI Recognized in Accumulated OCI		Fair Value	
Fixed maturities:										
U.S. government		167,729	\$	2,897	\$	(340)	\$	0	\$	170,286
Government-sponsored enterprises		40,025		1,231		(104)		0		41,152
State and municipal		392,057		8,395		(3,170)		(287)		396,995
Mortgage-backed securities:										
Residential		195,003		4,561		(1,533)		(416)		197,615
Commercial		34,095		1,083		(107)		0		35,070
Total mortgage-backed securities	\$	229,098	\$	5,644	\$	(1,640)	\$	(416)	\$	232,685
Collateralized mortgage obligations		41,530		1,011		(30)		(112)		42,398
Asset-backed securities		27,286		266		(64)		(1)		27,486
Corporates		256,079		11,080		(442)		0		266,717
Total fixed maturities										
	\$	1,153,802	\$	30,523	\$	(5,790)	\$	(817)	\$	1,177,718
Equity securities		29,333		12,987		(20)		0		42,301
Total		1,183,135	\$	43,510	\$	(5,810)	\$	(817)	\$	1,220,019

The following table sets forth the amount of unrealized loss by investment category and length of time that individual securities have been in a continuous unrealized loss position (in thousands). These tables exclude unrealized losses of \$37.7 thousand and \$20.0 thousand at December 31, 2011 and December 31, 2010, respectively, on equities invested in a rabbi trust.

#### **Notes to Consolidated Financial Statements**

		Less than	12 N	<b>Aonths</b>		12 Months or More					
December 31, 2011	Number of Securities with Unrealized Losses	Fair Value		Gross nrealized Losses	Unrealized Losses as % of Cost	Number of Securities with Unrealized Losses		Fair Value	Gross Unrealized Losses		Unrealized Losses as % of Cost
Fixed maturities:											
U.S. government	1	\$ 557	\$	(8)	1.4%	0	\$	0	\$	0	0.0%
Government- sponsored enterprises	1	5,032		(9)	0.2%	0		0		0	0.0%
State and municipal	5	7,841		(36)	0.5%	2		2,885		(28)	0.9%
Mortgage-backed securities:											
Residential	1	10,481		(14)	0.1%	0		0		0	0.0%
Commercial	2	1,926		(7)	0.4%	5		4,505		(135)	2.9%
Total mortgage- backed securities	3	\$ 12,407	\$	(21)	0.2%	5	\$	4,505	\$	(135)	2.9%
Collateralized mortgage obligations	4	2,714		(9)	0.3%	1		509		(93)	15.5%
Asset-backed securities	6	13,653		(143)	1.0%	1		433		0	0.1%
Corporate	43	44,695		(1,057)	2.3%	1		721		(15)	2.0%
Total fixed maturities	63	\$ 86,899	\$	(1,282)	1.5%	10	\$	9,053	\$	(271)	2.9%
Equity securities	0	0		0	0.0%	0		0		0	0.0%
Total	63	\$ 86,899	\$	(1,282)	1.5%	10	\$	9,053	\$	(271)	2.9%

		Less than	12 M	onths		12 Months or More							
December 31, 2010	Number of Securities with Unrealized Losses	curities with Gross realized Fair Unrealize		realized	Unrealized Losses as % of Cost	Number of Securities with Unrealized Losses		Fair Value	Ur	Gross irealized Losses	Unrealized Losses as % of Cost		
Fixed maturities:													
U.S. government	5	\$ 13,700	\$	(340)	2.4%	0	\$	0	\$	0	0.0%		
Government- sponsored enterprises	3	4,442		(104)	2.3%	0		0		0	0.0%		
State and municipal	65	125,781		(3,457)	2.7%	0		0		0	0.0%		
Mortgage-backed securities:													
Residential	15	73,059		(1,949)	2.6%	0		0		0	0.0%		
Commercial	6	9,846		(99)	1.0%	3		343		(8)	2.3%		
Total mortgage- backed securities Collateralized mortgage obligations	21	\$ 82,904 4,433	\$	(2,048)	2.4%	3 2	\$	343 1,043	\$	(8)	2.3% 9.7%		
Asset-backed securities	2	1,487		(15)	1.0%	2		455		(50)	9.9%		
Corporate	22	29,475		(442)	1.5%	0		0		0	0.0%		
Total fixed maturities	121	\$262,222	\$	(6,436)	2.4%	7	\$	1,841	\$	(170)	8.5%		
Equity securities	0	0		0	0.0%	0		0		0	0.0%		
Total	121	\$262,222	\$	(6,436)	2.4%	7	\$	1,841	\$	(170)	8.5%		

#### **Notes to Consolidated Financial Statements**

Gross unrealized losses at December 31, 2011 are primarily attributable to unrealized losses on investment grade corporate bonds, which have declined in value due to widening credit spreads to Treasury securities.

The determination of whether unrealized losses are "other-than-temporary" requires judgment based on subjective as well as objective factors. Factors we considered and resources we used in our determination include:

- the intent to sell the security;
- whether it is more likely than not that there will be a requirement to sell the security before its anticipated recovery;
- whether the unrealized loss is credit-driven or a result of changes in market interest rates;
- the length of time the security's market value has been below its cost;
- the extent to which fair value is less than cost basis;
- historical operating, balance sheet and cash flow data contained in issuer SEC filings;
- issuer news releases;
- near-term prospects for improvement in the issuer and/or its industry;
- industry research and communications with industry specialists; and
- third-party research and credit rating reports.

We regularly evaluate for potential impairment each security position that has any of the following: a fair value of less than 95% of its book value, an unrealized loss that equals or exceeds \$100,000 or one or more impairment charges recorded in the past. In addition, we review positions held related to an issuer of a previously impaired security.

The following table summarizes those securities, excluding the rabbi trust, with unrealized gains or losses:

	December 31, 2011	December 31, 2010
Number of positions held with unrealized:		
Gains	583	466
Losses	73	128
Number of positions held that individually exceed unrealized:		
Gains of \$500,000	5	4
Losses of \$500,000	0	0
Percentage of positions held with unrealized:		
Gains that were investment grade	83%	75%
Losses that were investment grade	73%	91%
Percentage of fair value held with unrealized:		
Gains that were investment grade	95%	93%
Losses that were investment grade	91%	98%

The following table sets forth the amount of unrealized losses, excluding the rabbi trust, by age and severity at December 31, 2011 (in thousands):

#### **Notes to Consolidated Financial Statements**

Fair Value of Securities with Unrealized Losses		Total Gross Unrealized Losses		Less Than 5%*		5% - 10%*		l Gross eater 1 10%*
48,746	\$	(363)	\$	(363)	\$	0	\$	0
28,808		(678)		(529)		(149)		0
4,951		(116)		(88)		(29)		0
4,394		(125)		(67)		(58)		0
9,053		(271)		(107)		(70)		(93)
95,952	\$	(1,553)	\$	(1,154)	\$	(306)	\$	(93)
	48,746 28,808 4,951 4,394 9,053	48,746 \$ 28,808 4,951 4,394 9,053	Total Gross Unrealized Losses	les with alized sses         Total Gross Unrealized Losses         Th           48,746         \$ (363)         \$ (263)           28,808         (678)         4,951         (116)           4,394         (125)         9,053         (271)	lies with alized sses         Total Gross Unrealized Losses         Less Than 5%*           48,746         \$ (363)         \$ (363)           28,808         (678)         (529)           4,951         (116)         (88)           4,394         (125)         (67)           9,053         (271)         (107)	les with alized sses         Total Gross Unrealized Losses         Less Than 5%*         5%           48,746         \$ (363)         \$ (363)         \$           28,808         (678)         (529)           4,951         (116)         (88)           4,394         (125)         (67)           9,053         (271)         (107)	lies with alized sses         Total Gross Unrealized Losses         Less Than 5%*         5% - 10%*           48,746         \$ (363)         \$ (363)         \$ 0           28,808         (678)         (529)         (149)           4,951         (116)         (88)         (29)           4,394         (125)         (67)         (58)           9,053         (271)         (107)         (70)	les with alized sses         Total Gross Unrealized Losses         Less Than 5%*         5% - 10%*         Total Gross Grade Than 5%*           48,746         \$ (363)         \$ (363)         \$ 0         \$           28,808         (678)         (529)         (149)           4,951         (116)         (88)         (29)           4,394         (125)         (67)         (58)           9,053         (271)         (107)         (70)

<sup>\*</sup> As a percentage of amortized cost or cost.

The change in unrealized gains (losses) on securities included the following (in thousands):

		Pre	tax						
	M	Fixed aturities 1	<b>Equity Securities</b>		Tax Effects			Net	
<u>December 31, 2011</u>	-								
Unrealized holding gains (losses) on securities arising during the period	\$	25,233	\$	299	\$	(8,936)	\$	16,596	
Realized (gains) losses included in net earnings		(7,295)		(2,750)		3,516		(6,529)	
Impairment losses recognized in net earnings		1,447		0		(506)		940	
Change in unrealized gain (loss) on securities, net	\$	19,384	\$	(2,451)	\$	(5,927)	\$	11,007	
<u>December 31, 2010</u>									
Unrealized holding gains (losses) on securities arising during the period	\$	12,521	\$	5,776	\$	(6,404)	\$	11,893	
Realized (gains) losses included in net earnings		(12,423)		(921)		4,670		(8,674)	
Impairment losses recognized in net earnings		2,902		4		(1,017)		1,889	
Change in unrealized gain (loss) on securities, net	\$	3,000	\$	4,859	\$	(2,751)	\$	5,108	
December 31, 2009									
Unrealized holding gains (losses) on securities arising during the period	\$	35,971	\$	8,220	\$	(15,467)	\$	28,724	
Realized (gains) losses included in net earnings		(4,914)		(112)		1,759		(3,267)	
Impairment losses recognized in net earnings		19,850		0		(6,948)		12,903	
Change in unrealized gain (loss) on securities, net	\$	50,907	\$	8,108	\$	(20,655)	\$	38,360	
December 31, 2010  Unrealized holding gains (losses) on securities arising during the period  Realized (gains) losses included in net earnings  Impairment losses recognized in net earnings  Change in unrealized gain (loss) on securities, net  December 31, 2009  Unrealized holding gains (losses) on securities arising during the period  Realized (gains) losses included in net earnings  Impairment losses recognized in net earnings	\$	12,521 (12,423) 2,902 3,000 35,971 (4,914) 19,850	\$ \$ \$	5,776 (921) 4 4,859 8,220 (112) 0	\$ \$ \$	(6,404) 4,670 (1,017) (2,751) (15,467) 1,759 (6,948)	\$ \$	11,89: (8,67- 1,88: 5,10: 28,72- (3,26: 12,90:	

The change in unrealized gains (losses) for the year ended December 31, 2009 excludes a \$38.1 million reclassification of the non-credit component of previously recognized impairments from retained earnings to accumulated other comprehensive income.

For fixed maturity securities that are other-than-temporarily impaired, we assess our intent to sell and the likelihood that we will be required to sell the security before recovery of our amortized cost. If a fixed maturity security is considered other-than temporarily impaired but we do not intend to and are not more than likely to be required to sell the security before our recovery to amortized cost, we separate the amount of the impairment into a credit loss component and the amount due to all other factors. The excess of the amortized cost over the present value of the expected cash flows determines the credit loss component of an impairment charge on a fixed maturity security. The present value is determined using the best estimate of cash flows discounted at (1) the effective interest rate implicit at the date of acquisition for non-structured securities or (2) the book yield for structured securities. The techniques and assumptions for determining the best estimate of cash flows vary depending on the type of security. We recognize the credit loss component of an impairment charge in net earnings and the

#### **Notes to Consolidated Financial Statements**

noncredit component in accumulated other comprehensive income. If we intend to sell or will, more likely than not, be required to sell a security, we treat the entire amount of the impairment as a credit loss.

The following table is a progression of credit losses on fixed maturity securities that were bifurcated between a credit and noncredit component (in thousands):

	2011	2010
Balance at beginning of year	\$ 1,828	\$ 3,136
Additions for:		
Previously impaired securities	37	1,851
Newly impaired securities	705	162
Reductions for securities sold and paydowns	(842)	(3,025)
Securities that no longer have a non-credit component	0	(296)
Balance at end of year	\$ 1,728	\$ 1,828

The table below sets forth the scheduled maturities of fixed maturity securities at December 31, 2011, based on their fair values (in thousands). We report securities that do not have a single maturity date at average maturity. Actual maturities may differ from contractual maturities because certain securities may be called or prepaid by the issuers.

									Amortized
				 Cost					
<u>Maturity</u>	Securities with Unrealized Gains		Securities with Unrealized Losses		Securities with No Unrealized Gains or Losses		All Fixed Maturity Securities		All Fixed Maturity Securities
One year or less	\$	78,700	\$	0	\$	0	\$	78,700	\$ 77,707
After one year through five years		413,987		39,278		1,109		454,374	439,834
After five years through ten years		251,260		18,900		0		270,160	256,682
After ten years		47,731		3,553		0		51,284	49,357
Mortgage-backed, asset-backed and collateralized mortgage obligations		299,248		34,221		0		333,469	321,107
	\$ 1	,090,926	\$	95,952	\$	1,109	\$	1,187,987	\$ 1,144,687

#### **Net Investment Income**

The following table shows investment income earned and investment expenses incurred (in thousands):

	Twelve months ended December 31,							
		2011		2010		2009		
Investment income:								
Interest income on fixed maturities, cash and cash equivalents	\$	41,900	\$	45,813	\$	50,567		
Dividends on equity securities		693		853		782		
Gross investment income	\$	42,593	\$	46,666	\$	51,349		
Investment expenses		(2,036)		(2,033)		(1,930)		
Net investment income	\$	40,557	\$	44,633	\$	49,418		

#### **Notes to Consolidated Financial Statements**

#### Note 4 Long-Term Debt

In February 2004, we issued \$200 million principal of senior notes due February 2014 (the "Senior Notes"). The Senior Notes accrue interest at an effective yield of 5.55% and bear a coupon of 5.5%, payable semiannually. At the time we issued the Senior Notes, we capitalized \$2.1 million of debt issuance costs, which we are amortizing over the term of the Senior Notes. During 2009, we repurchased \$5.0 million of our debt, bringing the outstanding principal to \$195.0 million. We calculated the December 31, 2011 fair value of \$207.2 million using a 210 basis point spread to the three-year U.S. Treasury Note of 0.355%.

We paid interest on long-term debt of \$10.7 million, \$10.7 million and \$11.0 million for the twelve months ended December 31, 2011, 2010 and 2009, respectively.

In August 2011, we renewed our agreement for a \$50 million three-year revolving credit facility (the "Credit Agreement") that requires us to meet certain financial and other covenants. We are currently in compliance with all covenants under the Credit Agreement. At December 31, 2011, there were no borrowings outstanding under the Credit Agreement.

#### Note 5 Income Taxes

In the years 2011, 2010 and 2009, we paid \$9.2 million, \$44.0 million and \$37.0 million, respectively, in taxes. The following is a reconciliation of income taxes at the statutory rate of 35.0% to the effective provision for income taxes as shown in the Consolidated Statements of Earnings (in thousands):

	Year ended December 31,								
	2011			2010		2009			
Earnings before income taxes	\$	53,977	\$	128,591	\$	111,147			
Income taxes at statutory rate		18,892		45,007		38,902			
Effect of:									
Dividends-received deduction		(145)		(167)		(163)			
Tax-exempt interest		(3,510)		(3,559)		(2,566)			
Adjustment to valuation allowance		(3,507)		(4,173)		4,347			
Other		184		(39)		33			
Provision for income taxes as shown on the Consolidated Statements of Earnings	\$	11,915	\$	37,069	\$	40,553			
GAAP effective tax rate		22.1%		28.8%		36.5%			

The total income tax provision (benefit) consists of (in thousands):

	2011	2010	2009		
Current	\$ 12,416	\$ 36,836	\$	41,801	
Deferred	(502)	233		(1,248)	
Provision for income taxes	\$ 11,915	\$ 37,069	\$	40,553	

We generated capital losses in 2009 and, as of December 31, 2011, we fully utilized the capital loss carryforward. This resulted in the release, through current tax expense, of the valuation allowance that we previously maintained on the capital loss carryforward.

As of December 31, 2011, deferred taxes relating to the OTTI reserve have been fully offset by a valuation allowance. Therefore, in the future, the tax benefit from any change in the OTTI reserve will be reflected in current tax expense and will affect the effective tax rate calculation for that period.

Deferred income tax assets and liabilities reflect temporary differences between the carrying amounts of assets and liabilities recognized for financial purposes and the amounts recognized for tax purposes. The significant components of deferred tax assets and liabilities included in the Consolidated Balance Sheets were as follows (in thousands):

#### **Notes to Consolidated Financial Statements**

	As of December 31,						
		2011		2010			
Deferred tax assets:							
Discount on loss reserves	\$	8,908	\$	9,206			
Unearned premium reserve		33,068		29,084			
Net capital loss carryforward		0		2,383			
Investment securities – basis differences OTTI		6,402		7,537			
Bad debts		4,762		4,340			
Accrued bonuses		2,908		1,752			
Deferred compensation		3,879		3,207			
Other		5,826		6,936			
Gross deferred tax assets	\$	65,753	\$	64,445			
Valuation allowance for capital loss carryforward		0		(2,383)			
Valuation allowance for OTTI		(6,402)		(7,537)			
Valuation allowance for deferred tax assets		(213)		(213)			
	\$	59,138	\$	54,312			
Deferred tax liabilities:							
Deferred policy acquisition costs	\$	(31,464)	\$	(27,789)			
Investment securities – unrealized gains		(18,836)		(12,909)			
Other		(1,818)		(1,265)			
Total deferred tax liabilities	\$	(52,118)	\$	(41,963)			
Net deferred tax assets	\$	7,019	\$	12,349			
Current income taxes payable	<del></del>	270		2,518			
Current and deferred income taxes	\$	7,289	\$	14,867			
			_				

We have reduced the gross deferred tax asset by a valuation allowance based on an analysis of the likelihood of realization of the portion of the basis difference on securities relating to the OTTI reserve. Factors considered in assessing the need for a valuation allowance for ordinary or capital loss items include: (i) the likelihood of generating larger amounts of taxable income in the future to allow for the utilization of deductible temporary differences, (ii) sufficient operating income in prior years against which operating loss carrybacks could be utilized and (iii) opportunities to generate taxable income from sales of appreciated assets to allow for the utilization of net capital loss carryforward. We review the likelihood of realizing deferred tax assets periodically and make any adjustment required to the valuation allowance in the period in which the developments on which they are based become known.

We did not have any gross unrecognized tax benefits that would exceed a materiality threshold and therefore, there was no reduction to Retained Earnings in our Consolidated Balance Sheets at January 1, 2011. The gross unrecognized tax benefit did not exceed the materiality threshold as of December 31, 2011.

#### Note 6 Computation of Earnings per Share

The following table illustrates our computations of basic and diluted earnings per common share (in thousands, except per share figures):

#### **Notes to Consolidated Financial Statements**

	Twelve months ended December 31,									
	2011			2010		2009				
Net earnings	\$	42,063	\$	91,523	\$	70,594				
Average basic shares outstanding		12,111		12,843		13,658				
Basic earnings per share	\$	3.47	\$	7.13	\$	5.17				
Average basic shares outstanding		12,111		12,843		13,658				
Restricted stock not vested		72		72		72				
Dilutive effect of assumed option exercises		117		146		136				
Dilutive effect of performance shares		114		109		3				
Average diluted shares outstanding		12,414		13,170		13,870				
Diluted earnings per share	\$	3.39	\$	6.95	\$	5.09				

#### Note 7 Share-Based Compensation

#### **Restricted Stock Plan**

We established the Restricted Stock Plan in 2002 and amended it on July 31, 2007. There are 500,000 shares of our common stock reserved for issuance under the Restricted Stock Plan, of which we have issued 278,843 shares as of December 31, 2011. We expense the fair value of shares issued under the Restricted Stock Plan over the vesting periods of the awards based on the market value of our stock on the date of grant.

The following table sets forth the restricted stock activity for the year ended December 31, 2011:

Restricted Stock	Number of Shares	Weighted- average Grant Date Fair Value
Non-vested as of January 1, 2011	72,234	\$44.04
Granted	72,234	\$49.44
Vested	(72,234)	\$44.04
Forfeited	0	
Non-vested as of December 31, 2011	72,234	\$49.44

On July 31, 2007, our Compensation Committee ("Committee") approved the grant of 72,234 shares of restricted stock to certain officers under the Restricted Stock Plan. These shares of restricted stock vested in full on July 31, 2011. On August 2, 2011, the Committee approved the grant of an additional 72,234 shares of restricted stock to certain officers under the Restricted Stock Plan. These shares will vest in full on August 2, 2014. During the vesting period, the shares of restricted stock will not have voting rights and will accrue dividends, which we will not pay until the shares have vested. We treat the restricted shares as issued and outstanding for calculation of diluted earnings per share only. Until fully vested, we will not consider the shares issued and outstanding for purposes of the basic earnings per share calculation.

#### Non-employee Directors' Stock Ownership Plan

In May 2005, our shareholders approved the Non-employee Directors' Stock Ownership Plan ("Directors' Plan"). The purpose of the Directors' Plan is to include our common stock as part of the compensation provided to our non-employee directors and to provide for stock ownership requirements for our non-employee directors. There are 200,000 shares of our common stock reserved for issuance under the Directors' Plan, of which we have issued 43,959 shares as of December 31, 2011. Under the terms of the Directors' Plan, we grant shares on or about June 1 of each year and we restrict these shares from sale or transfer by any recipient for six months from the date of grant. In June of 2011, 2010 and 2009, we issued 6,657, 7,672 and 9,583 shares of our common stock, respectively, valued pursuant to the Directors' Plan at \$350,000, \$350,000 and \$350,000, to our non-employee directors. We treat participants' shares as issued and outstanding for basic and diluted earnings per share calculations.

#### **Notes to Consolidated Financial Statements**

#### **Employee Stock Purchase Plan**

We established our Employee Stock Purchase Plan ("ESPP") in 2004 and amended and restated it on August 3, 2010. Under the ESPP, all eligible full-time employees may purchase shares of our common stock at a 15% discount to the current market price. Employees may allocate up to 25% of their base salary with a maximum annual participation amount of \$25,000. If a participant sells any shares purchased under the ESPP within one year, we preclude that employee from participating in the ESPP for one year from the date of sale. The source of shares issued to participants is treasury shares or authorized but previously unissued shares. The maximum number of shares that we may issue under the ESPP may not exceed 1,000,000, of which we have issued 47,410 as of December 31, 2011. Our ESPP is qualified under Section 423 of the Internal Revenue Code of 1986, as amended. We treat participants' shares as issued and outstanding for basic and diluted earnings per share calculations.

#### **Performance Share Plan**

Our shareholders approved the Performance Share Plan ("PSP") on May 20, 2008 and an amended and restated PSP on May 26, 2010. The purpose of the PSP is to align further the interest of management with our long-term shareholders by including performance-based compensation, payable in shares of common stock, as a component of an executive's annual compensation. The Committee administers the PSP and will (i) establish the performance goals, which may include but are not limited to, combined ratio, premium growth, growth within certain specific geographic areas and earnings per share or return on equity over the course of the upcoming three year period, (ii) determine the PSP participants, (iii) set the performance share units to be awarded to such participants, and (iv) set the rate at which performance share units will convert to shares of common stock based upon attainment of the performance goals. The number of shares of common stock that we may issue under the PSP is limited to 500,000 shares. In April 2011, we issued 32,957 shares under the PSP.

#### **Stock Option Plan**

We established our Stock Option Plan (the "SOP") with 2,000,000 shares (subject to anti-dilution provisions) of our common stock reserved for issuance under the SOP. The Committee administers the plan. Each member of the Committee is an "outside director," as defined under Section 162(m) of the Code and is a "Non-employee Director" as defined in Rule 16b-3(b) promulgated under the Securities Exchange Act of 1934.

We amended and restated the SOP on May 20, 2008 to prohibit any future grant of stock options from the plan after that date. We amended the plan again on August 2, 2011. We have not granted options under this plan since 2004. We generally granted options with an exercise price equal to the closing price of our stock at the date of grant with a 10-year contractual life. All of the options under this plan have fully vested. Subject to specific limitations contained in the SOP, our Board of Directors has the ability to amend, suspend or terminate the plan at any time without shareholder approval. The SOP will continue in effect until the exercise or expiration of all options granted under the plan.

We used the modified Black-Scholes model to estimate the value of employee stock options on the date of grant that used the assumptions noted below. We base expected volatilities on historical volatilities of our stock. We judgmentally selected the expected option life to be 7.5 years, which is also the midpoint between the last vesting date and the end of the contractual term. We based the risk-free rate for periods within the contractual life of the options on the U.S. Treasury yield curve in effect at the time of grant. We based the dividend yield on expected dividends at the time of grant.

Optionees must make payment for shares purchased upon exercise of an option in cash. Optionees are permitted to make payment by delivery of shares of common stock already owned by the optionee having a fair market value equal to the cash option price of the shares, by assigning the proceeds of a sale or loan with respect to some or all of the shares being acquired (subject to applicable law), by a combination of the foregoing or by any other method. We have a policy of issuing new stock for the exercise of stock options.

Persons who received options incurred no federal income tax liability at the time of grant. Persons exercising nonqualified options recognize taxable income, and we have a tax deduction at the time of exercise to the extent of the difference between market price on the day of exercise and the exercise price. Persons exercising incentive stock options defer the recognition of taxable income until they sell the underlying common stock. Sales within two years of the date of grant or one year of the date of exercise result in taxable income to the holder and a deduction for us, both measured by the difference between the market price at the time of sale and the exercise price. Sales after such period are treated as capital transactions to the holder, and we receive no deduction. The foregoing is only a summary of the federal income tax rules applicable to options granted under the plan and is not intended to be complete. In addition, this summary does not discuss the effect of the income or other tax laws

#### **Notes to Consolidated Financial Statements**

of any state or foreign country in which a participant may reside.

There were no options granted during 2011, 2010 or 2009. We estimated the weighted-average grant date fair value of options granted during 2004 and 2003 using the modified Black-Scholes valuation model and the following weighted-average assumptions:

	2004 Grants				
Weighted-average grant date fair value	\$	13.87	\$	5.97	
Dividend yield		0.7%		1.4%	
Expected volatility		33.0%		33.0%	
Risk-free interest rate		4.3%		4.0%	
Expected life		7.5 years		7.5 years	
Weighted-average grant exercise price	\$	33.56	\$	16.11	
Outstanding as of December 31, 2011		79,050		113,405	

The following table describes activity for our SOP for the twelve-month period ended December 31, 2011:

<b>Options</b>	Number of Options		/eighted- Average Exercise Price	Weighted- Average Remaining Term (in years)	Int Va	gregate trinsic lue (a) nillions)
Outstanding as of January 1, 2011	238,758	\$	22.52			
Granted	0					
Exercised	(46,303)		18.88			
Forfeited	0					
Outstanding as of December 31, 2011	192,455	\$	23.40	1.55	\$	6.4
Vested as of December 31, 2011	192,455	\$	23.40	1.55	\$	6.4
Exercisable as of December 31, 2011	192,455	\$	23.40	1.55	\$	6.4

(a) The intrinsic value for the stock options is calculated based on the difference between the exercise price of the underlying awards and our closing stock price as of the reporting date.

Cash received from option exercises for the years ended December 31, 2011, 2010 and 2009 were \$0.9 million, \$0.9 million and \$0.5 million, respectively. The total intrinsic value of options exercised during the years ended December 31, 2011, 2010 and 2009, was approximately \$1.8 million, \$1.9 million and \$0.6 million, respectively.

The total fair value of stock options that vested during the year ended December 31, 2009 was approximately \$0.5 million. No stock options vested during 2010 or 2011.

The amount of total compensation cost, by plan, for share-based compensation arrangements is as follows (in thousands):

#### **Notes to Consolidated Financial Statements**

Twelve	months	ended	December	. 31

		- · · · · · · · · · · · · · · · · · · ·										
	2011				2010				2009			
	Reco	xpense ognized in ncome		Tax Benefit	Re	Expense cognized Income		Tax Benefit	Reco	xpense ognized in ncome		Tax Benefit
Restricted Stock Plan	\$	960	\$	336	\$	795	\$	278	\$	795	\$	278
Non-employee Directors' Stock Ownership Plan		350		123		350		123		350		123
Employee Stock Purchase Plan		42		0		36		0		33		0
Performance Share Plan		2,872		1,005		2,330		816		218		76
Stock Option Plan		0		0		0		0		(43)		(15)
Total	\$	4,224	\$	1,464	\$	3,511	\$	1,216	\$	1,353	\$	462
			_				_					

#### Note 8 Benefit Plans

We provide retirement benefits for all eligible employees by matching contributions made on participants' discretionary basis to participants' accounts in our qualified 401(k) Retirement Plan. Eligible employees may contribute up to a maximum of the lesser of \$16,500 per year or 25% of the participant's salary in 2011. Participants age 50 or over at the end of the calendar year may make an additional elective deferral contribution of up to \$5,500 for 2011. These additional contributions (commonly referred to as catch-up contributions) are not subject to the general limits that apply to 401(k) plans. The matching percentage made by us was 100% of participants' contributions up to a ceiling of 4% and 50% of the next 2% of contributions with a maximum match of \$12,250 in 2011. The plan expense was \$4.0 million, \$3.7 million and \$3.4 million for the twelve-month periods ended December 31, 2010 and 2009, respectively.

Our Supplemental Employee Retirement Plan ("SERP") is a non-qualified deferred compensation plan that enables eligible employees to contribute and to receive employer-matching contributions that the provisions of the 401(k) Retirement Plan or laws preclude due to limits on compensation. We amended the SERP effective January 1, 2010 to permit participants to make contributions and to permit us to make matching contributions on compensation that exceeds the statutory annual compensation limit of \$245,000 for qualified defined contribution plans. We contributed \$0.1 million to the SERP for each of the years ended December 31, 2011 and 2010. We did not contribute to the SERP for 2009. We maintain a rabbi trust that includes investments to fund the SERP. As of December 31, 2011, investments in the rabbi trust totaled \$0.7 million. We reflected these investments at fair value as equity securities on the Consolidated Balance Sheets.

We maintain a non-qualified deferred compensation plan for certain highly compensated employees, which permits the participants to defer a portion of their salaries and bonuses. The deferred amounts accrue interest at our approximate long-term borrowing rate. The deferred amounts are our general obligation liability and amounted to \$11.1 million, \$9.2 million and \$7.3 million at December 31, 2011, 2010 and 2009, respectively. We credited interest of approximately \$0.5 million, \$0.5 million and \$0.4 million for these same periods.

We also provide post-retirement medical and life insurance benefits to certain eligible retirees. During 2006, we determined that the benefits provided under this plan were actuarially equivalent to those benefits provided by the Medicare Prescription Drug, Improvement and Modernization Act of 2003 ("MMA"). Our calculation of the accumulated post-retirement benefit obligation ("APBO") as of December 31, 2011, 2010 and 2009 does not reflect the government subsidy provided by the MMA, other than as reflected in the insured over 65 rates going forward.

Unrecognized actuarial gains of \$519,126 (\$337,432 net of tax) that have not yet been recognized in net periodic post-retirement benefit cost are included in accumulated other comprehensive income at December 31, 2011. The actuarial gain included in accumulated other comprehensive income expected to be recognized in net periodic post-retirement benefit income during the fiscal year ended December 31, 2012 is \$22,785 (\$14,810 net of tax).

We recognized the unfunded status of the APBO plan of \$3.5 million at December 31, 2011 in the Consolidated Balance Sheets. We expect no plan assets to be returned to us during the fiscal year ended December 31, 2012.

The following tables show data related to the APBO plan (in thousands):

#### **Notes to Consolidated Financial Statements**

	2011			2010
Net benefit obligation at beginning of year	\$	3,305	\$	3,223
Service cost		102		91
Interest cost		164		170
Participant contributions		39		39
Assumption change		357		102
Actuarial (gain) loss		(149)		(24)
Gross benefits paid		(292)		(297)
Net benefit obligation at end of year	\$	3,526	\$	3,305

	2011	2010	2009
Weighted-average assumptions used to determine benefit obligations			
Discount rate	4.00%	5.15%	5.49%
Healthcare cost trend on covered charges	9.0% decreasing to 5.0% in 2031	10.0% decreasing to 5.0% in 2031	12.0% decreasing to 5.0% in 2031

The following table discloses the components of net periodic post-retirement benefit cost (in thousands):

	2	2011	2010	2009
Service cost	\$	102 \$	91 \$	104
Interest cost		164	170	172
Amortization of prior service cost		0	(27)	(67)
Amortization of net cumulative (gain)/loss		(63)	(80)	(84)
Net periodic post-retirement benefit cost	\$	202 \$	155 \$	126

The following table discloses the effects of a hypothetical one percentage point increase and the effects of a hypothetical one percentage point decrease in the assumed healthcare trend rate (in thousands):

	2011		2010		2009
A one percentage point hypothetical change in the assumed healthcare trend rate would have the following effect on the post-retirement benefit obligations:					
1% increase	\$	311	\$	270	\$ 254
1% decrease		(276)		(242)	(229)
A one percentage point hypothetical change in the assumed healthcare trend rate would have the following effect on the aggregate of the service and interest cost components of net periodic post-retirement healthcare benefit costs:					
1% increase	\$	35	\$	31	\$ 29
1% decrease		(29)		(27)	(25)

The following table reconciles the beginning and ending balances of the fair value of plan assets for the years ended December 31, 2011, 2010 and 2009 (in thousands):

#### **Notes to Consolidated Financial Statements**

2011			2010
\$	0	\$	0
	253		258
	39		39
	(292)		(297)
\$	0	\$	0
	\$	\$ 0 253 39	\$ 0 \$ 253 39

The following table presents the funded status and the amounts recognized in the Consolidated Balance Sheets (in thousands):

	2011			2010
Fair value of plan assets	\$	0	\$	0
Benefit obligations		(3,526)		(3,305)
Funded status at end of year	\$	(3,526)	\$	(3,305)
Contributions made after the measurement date		0		0
Unrecognized actuarial net (gain) loss		0		0
Unrecognized prior service cost		0		0
Net amount recognized at end of year	\$	(3,526)	\$	(3,305)

The following table presents the ten-year forecast and best estimate of expected benefit payments (in thousands):

	2	2011		2010		2009
2012	\$	241	2011	\$ 253	2010	\$ 258
2013		250	2012	260	2011	266
2014		258	2013	268	2012	269
2015		258	2014	267	2013	276
2016		264	2015	271	2014	272
2017-2021		1,318	2016-2020	1,371	2015-2019	1,370
Ten Year Total	\$	2,590		\$ 2,690		\$ 2,710

Our best estimate of contributions expected to be paid to the plan during the fiscal year beginning January 1, 2012 is \$0.2 million.

#### Note 9 Quarterly Operating Results (Unaudited)

While we recognize insurance premium on a relatively level basis, claim losses related to adverse weather (snow, hail, hurricanes, tornadoes, etc.) may be seasonal. Quarterly results rely heavily on estimates and are not necessarily indicative of results for longer periods.

The following are quarterly results of our consolidated operations for the three years ended December 31, 2011 (in thousands, except per share amounts):

	1	1 <sup>st</sup> Quarter		2 <sup>nd</sup> Quarter		3 <sup>rd</sup> Quarter		i <sup>th</sup> Quarter	Total Year		
<u>2011</u>											
Revenues	\$	252,288	\$	264,209	\$	266,127	\$	289,992	\$	1,072,616	
Net earnings		10,981		7,611		6,132		17,338		42,063	
Earnings per share:											
Basic	\$	0.89	\$	0.62	\$	0.51	\$	1.47	\$	3.47	
Diluted		0.87		0.61		0.50		1.43		3.39	
<u>2010</u>											
Revenues	\$	222,929	\$	237,315	\$	251,669	\$	249,363	\$	961,276	
Net earnings		15,621		16,278		30,831		28,792		91,523	
Earnings per share:											
Basic	\$	1.17	\$	1.25	\$	2.45	\$	2.32	\$	7.13	
Diluted		1.15		1.22		2.39		2.25		6.95	
<u>2009</u>											
Revenues	\$	222,232	\$	226,075	\$	210,357	\$	224,759	\$	883,424	
Net earnings		10,823		16,886		8,224		34,662		70,594	
Earnings per share:											
Basic	\$	0.77	\$	1.24	\$	0.61	\$	2.57	\$	5.17	
Diluted		0.76		1.22		0.60		2.53		5.09	
Realized gains (losses) on investmen	nts amount	ted to:									
	1	<sup>st</sup> Quarter		2 <sup>nd</sup> Quarter	3 <sup>1</sup>	<sup>d</sup> Quarter	4	<sup>th</sup> Quarter		Total Year	
2011	\$	2,923	\$	1,959	\$	722	\$	2,995	\$	8,598	
2010		(455)		44		7,991		2,858		10,438	
2009		(6,127)		170		(12,113)		3,246		(14,824)	

#### Note 10 Insurance Reserves

Our insurance reserves consist of business produced directly by our wholly owned insurance subsidiaries, the Assumed Agency Business and two other unaffiliated insurance companies.

Incurred but not reported ("IBNR") reserves for the direct and Assumed Agency Business are established for the quarter and year-end based on a quarterly reserve analysis by our actuarial staff. Various standard actuarial tests are applied to subsets of the business at a state, product and coverage basis. Included in the analyses are the following:

- Paid and incurred extrapolation methods utilizing paid and incurred loss development to predict ultimate losses,
- Paid and incurred frequency and severity methods utilizing paid and incurred claims count development and paid
  and incurred claims cost development to predict ultimate average frequency (i.e. claims count per auto insured) or
  ultimate average severity (cost of claim per claim) and
- Paid and incurred Bornhuetter-Ferguson methods adding expected development to actual paid or incurred experience to project ultimate losses.

For each subset of the business evaluated, each test generates a point estimate based on development factors applied to known paid and incurred claims and claim counts to estimate ultimate paid claims and claim counts. Selections of development factors are based on historical loss development patterns with adjustment based on professional actuarial judgment where anticipated development patterns vary from those seen historically. Deviations from historical loss development patterns may occur due to changes in items such as claims settlement and payment practices, business mix, coverage limits and deductibles, inflation trends in auto repair and medical costs and legal and regulatory trends affecting claims settlements. This estimation of IBNR requires selection of hundreds of such factors. A single point estimate for the subset being evaluated is then selected from the results of various tests, based on a combination of simple averages of the point estimates of the various tests and selections based on professional actuarial judgment. During recent years, paid methods have been less reliable because of changes in settlement practices, so we have more heavily relied on incurred methods.

#### **Notes to Consolidated Financial Statements**

The following table provides an analysis of changes in the liability for losses and LAE, net of reinsurance:

(in thousands)	2011	2010	2009
Balance at Beginning of Period			
Unpaid losses on known claims	\$ 180,334	\$ 164,134	\$ 179,530
IBNR losses	164,140	193,790	196,891
LAE	133,359	151,191	168,335
Total unpaid losses and LAE	477,833	509,114	544,756
Reinsurance recoverables	(16,521)	(17,715)	(20,516)
Unpaid losses and LAE, net of reinsurance recoverables	461,312	491,399	524,241
Current Activity			
Loss and LAE incurred:			
Current accident year	763,109	680,612	629,542
Prior accident years	4,519	(73,903)	(65,382)
Total loss and LAE incurred	767,629	606,709	564,160
Loss and LAE payments:			
Current accident year	(459,798)	(400,144)	(351,914)
Prior accident years	(288,379)	(236,652)	(245,087)
Total loss and LAE payments	(748,177)	(636,796)	(597,002)
Balance at End of Period			
Unpaid losses and LAE, net of reinsurance recoverables	480,764	461,312	491,399
Add back reinsurance recoverables	14,640	16,521	17,715
Total unpaid losses and LAE	\$ 495,403	\$ 477,833	\$ 509,114
Unpaid losses on known claims	\$ 181,972	\$ 180,334	\$ 164,134
IBNR losses	177,645	164,140	193,790
LAE	135,787	133,359	151,191
Total unpaid losses and LAE	\$ 495,403	\$ 477,833	\$ 509,114

An increase in severity in Florida personal injury protection coverage related to accident year 2010 was the primary source of the \$4.5 million of unfavorable development during the twelve months ended December 31, 2011.

During calendar year 2010, we experienced \$73.9 million of favorable reserve development primarily from loss and LAE reserves relating to bodily injury coverage in the California, Connecticut, Florida and Pennsylvania nonstandard programs as well as in the Commercial Vehicle program.

During calendar year 2009 we experienced \$65.4 million of favorable development, primarily from loss and LAE reserves relating to bodily injury and property damage coverages in the California, Florida and Pennsylvania nonstandard programs.

#### Note 11 Reinsurance

The following table shows written and earned premium included in income for reinsurance assumed and amounts deducted from written and earned premium in connection with reinsurance ceded (in thousands):

#### **Notes to Consolidated Financial Statements**

<u>Year</u>	Direct Written Premium	Reinsurance Assumed	Reinsurance Ceded	Net Written Premium	% of Amount Assumed to Net
2011	\$ 1,082,458	\$ 8	\$ (6,490)	\$ 1,075,976	0.0%
2010	952,417	9	(5,558)	946,869	0.0%
2009	848,690	121	(4,943)	843,869	0.0%
Year	Direct Earned Premium	Reinsurance Assumed	Reinsurance Ceded	Net Earned Premium	% of Amount Assumed to Net
<u>Year</u> 2011	Earned				Assumed to
	Earned Premium	Assumed	Ceded	Premium	Assumed to Net

#### Assumed Reinsurance

Assumed business consists of two components:

- (i) The Assumed Agency Business and, to a lesser extent, business assumed from other unaffiliated insurance companies; and
- (ii) Business assumed from involuntary pools and associations.

For the twelve months ended December 31, 2009, we assumed \$0.1 million of written premium from GAI for the Assumed Agency Business under a reinsurance agreement effective January 1, 2003 as explained in more detail in Note 1 to the Consolidated Financial Statements. We assumed no premium from GAI in 2010 or 2011. In addition, at December 31, 2011, 2010 and 2009, we assumed \$5.8 million, \$6.8 million and \$13.9 million, respectively, of total unpaid losses and LAE, respectively, from GAI.

At December 31, 2011, 2010 and 2009, we assumed \$8.3 million, \$8.5 million and \$8.7 million, respectively, of assumed unpaid losses and LAE as part of fronting arrangements under which we utilized these companies' insurance licenses to write business while assuming substantially all of that business back from these carriers.

Although the business was issued on GAI's and these other unaffiliated companies' policies, we manage the claims adjusting and loss reserving for this business.

During the twelve months ended December 31, 2011, 2010 and 2009, we assumed, from involuntary pools and associations, premium and unpaid losses and LAE of less than \$0.1 million each.

#### Ceded Reinsurance

We use excess of loss, catastrophe and extra-contractual loss reinsurance to mitigate the financial impact of large or catastrophic losses. During 2010, the catastrophe reinsurance provided protection for losses up to \$15 million in excess of \$5 million for any single event. Effective April 1, 2011, we added an additional layer of catastrophe reinsurance that covers 75% of \$5 million of losses in excess of \$20 million for any single event. For 2012, we have increased our catastrophe reinsurance protection to cover 100% of \$25 million in excess of \$5 million. For 2012, we have increased our catastrophe reinsurance protection to 100% of \$25 million in excess of \$5 million. Our excess of loss reinsurance provides reinsurance protection for commercial auto losses up to \$700,000 for claims in excess of \$300,000 per occurrence. Our extra-contractual loss reinsurance provides protection for losses up to \$15 million in excess of \$5 million for any single extra-contractual loss. We also use reinsurance to mitigate losses on our Classic Collector business.

Ceded reinsurance for all programs reduced our incurred losses and LAE by \$1.0 million, \$2.6 million and \$2.1 million for the twelve months ended December 31, 2011, 2010 and 2009, respectively.

#### Note 12 Statutory Information

Insurance companies are required to file financial statements with state insurance regulatory authorities prepared on an accounting basis prescribed or permitted by such authorities (statutory basis). Net earnings and policyholders' surplus on a statutory basis were as follows (in thousands):

	Net Earnings		Policyholde	ers' Surplus
2011	2010	2009	2011	2010
\$37,288	\$96,870	\$105,733	\$531,214	\$481,461

For the twelve-month periods ended December 31, 2011, 2010 and 2009, statutory results differed from net earnings on a GAAP basis primarily due to the amortization of deferred acquisition costs, the basis difference in realized gains and holding company expenses, including interest. Net earnings for 2011, 2010 and 2009 include \$(1.0) million, \$0.4 million and \$0.5 million, respectively, related to the two subsidiaries sold as of December 31, 2011.

#### Note 13 Legal and Regulatory Proceedings

From time to time, we and our subsidiaries are named as defendants in various lawsuits incidental to our insurance operations. We consider legal actions relating to claims made in the ordinary course of seeking indemnification for a loss covered by the insurance policy in establishing loss and LAE reserves.

We also face in the ordinary course of business lawsuits that seek damages beyond policy limits, commonly known as extracontractual claims, as well as class action and individual lawsuits that involve issues not unlike those facing other insurance companies and employers. We continually evaluate potential liabilities and reserves for litigation of these types using the criteria established by the Contingencies topic of the FASC. Under this guidance, we may only record reserves for a loss if the likelihood of occurrence is probable and we can reasonably estimate the amount. If a material loss, while not probable, is judged to be reasonably possible, we will disclose, if it can be estimated, a possible range of loss or state that an estimate cannot be made. We consider each legal action using this guidance and record reserves for losses as warranted by establishing a reserve captured within our Consolidated Balance Sheets line-items "Unpaid losses and LAE" for extra-contractual claims and "Other liabilities" for class action and other non-claims related lawsuits. We record amounts incurred on the statements of earnings within "Losses and LAE" for extra-contractual claims and "Other expenses" for class action and other non-claims related lawsuits.

Certain claims and legal actions have been brought against us for which we have accrued no loss, and for which an estimate of a possible range of loss cannot be made under the above rules. While it is not possible to predict the ultimate outcome of these claims or lawsuits, we do not believe they are likely to have a material effect on our financial condition or liquidity. However, losses incurred because of these cases could have a material adverse impact on net earnings in a given period.

We are currently not subject to any material legal proceedings.

#### Note 14 Commitments and Contingencies

#### **Commitments**

Minimum rental commitments under non-cancelable operating leases with an initial or remaining term of more than one year as of December 31, 2011 were as follows (in thousands):

<u>Due in</u>	Oper	ating Leases
2012	\$	11,835
2013		7,921
2014		8,006
2015		7,137
2016		3,001
Thereafter		645
Total	\$	38,545

As of December 31, 2011, the total minimum rental payments to be received in the future under non-cancelable subleases were approximately \$0.4 million.

Lease expense incurred during the last three years was as follows (in thousands):

	For the twelve months ended December 31,								
	2011					2009			
Operating lease expense	\$	14,448	\$	17,907	\$	21,360			
Sublease income		(441)		(2,103)		(2,812)			
Total	\$	14,007	\$	15,804	\$	18,548			

#### **Contingencies**

Based on the criteria established by the Contingencies topic of the FASC, we have the following loss contingencies for which we accrue in our financial statements:

•	Other-than-temporary impairments on investments	Note 3
•	Insurance reserves	Note 10
•	Legal and regulatory proceedings	Note 13
•	Allowances for uncollectible accounts	Note 15

For each item listed above, please refer to the notes referenced for additional discussion.

#### Note 15 Additional Information

#### Allowances for Uncollectible Accounts

Agents' balances and premium receivable included in the Consolidated Balance Sheets are net of allowances for uncollectible accounts. The provision for such losses is included in commissions and other underwriting expenses. A progression of the aggregate allowance follows (in thousands):

	 2011	 2010	2009
Beginning balance	\$ 12,323	\$ 10,853	\$ 11,652
Provision for losses	21,259	11,884	10,610
Uncollectible amounts written off	(20,085)	(10,414)	(11,409)
Ending balance	\$ 13,497	\$ 12,323	\$ 10,853

The increase in the provision for losses and uncollectible amounts written off during 2011 was primarily due to an increase in new business.

#### Restrictions on Transfer of Funds and Assets of Subsidiaries

Payments of dividends, loans and advances by our insurance subsidiaries are subject to various state laws, federal regulations and debt covenants that limit the amount of dividends, loans and advances that can be paid. Under applicable restrictions, the maximum amount of dividends payable in 2012 from our insurance subsidiaries without seeking regulatory clearance is approximately \$53.1 million. Additional amounts of dividends, loans and advances require regulatory approval.

#### **Negative Cash Book Balances**

Negative cash book balances, included in the line item "Other liabilities" in the Consolidated Balance Sheets, were \$5.9 million, \$27.7 million and \$22.1 million, respectively, at December 31, 2011, 2010 and 2009.

# INFINITY PROPERTY AND CASUALTY CORPORATION 10-K INFINITY PROPERTY AND CASUALTY CORPORATION AND SUBSIDIARIES PART IV ITEM 15

#### **Exhibits and Financial Statement Schedules**

- (a) Documents filed as part of this Report:
  - 1. Financial Statements are included in Part II, Item 8.
  - 2. Financial Statement Schedules:
    - A. Selected Quarterly Financial Data is included in Note 10 to the Consolidated Financial Statements.
    - B. Schedules filed herewith as of December 31, 2011:

		Page
I	- Summary of Investments (See Note 3)	58
II	- Condensed Financial Information of Registrant	78
III	- Supplementary Insurance Information	Not required
IV	- Reinsurance (See Note 11)	73
V	- Valuation and Qualifying Accounts (see Note 15)	76
VI	- Supplemental Information Concerning Property-Casualty Insurance Operations	80

All other schedules for which provisions are made in the applicable regulation of the Securities and Exchange Commission have been omitted, as they are not applicable, not required, or the information required thereby is set forth in the Financial Statements or the notes thereto.

#### NFINITY PROPERTY AND CASUALTY CORPORATION 10-K

#### INFINITY PROPERTY AND CASUALTY CORPORATION - PARENT ONLY

#### SCHEDULE II - CONDENSED FINANCIAL INFORMATION OF REGISTRANT

## Condensed Balance Sheets (in thousands)

	December 31,			l,	
		2011		2010	
Assets:					
Investment in subsidiaries	\$	694,836	\$	626,848	
Fixed maturities – at fair value (amortized cost: \$122,664 and \$190,946)		126,276		193,677	
Equity securities – at fair value (cost \$759 and \$555)		721		535	
Cash and cash equivalents		31,984		27,577	
Other assets		15,739		13,952	
Total assets	\$	869,556	\$	862,590	
Liabilities and Shareholders' Equity:					
Long-term debt	\$	194,810	\$	194,729	
Other liabilities		6,146		6,364	
Payable to affiliates		424		313	
Shareholders' equity		668,176		661,184	
Total liabilities and shareholders' equity	\$	869,556	\$	862,590	

# Condensed Statements of Earnings (in thousands)

	Twelve months ended December 31,							
		2011		2010	% Change		2009	% Change
Income:								
Income in equity of subsidiaries	\$	49,485	\$	99,457	(50.2)%	\$	80,216	24.0 %
Net investment income		4,516		4,303	5.0 %		3,859	11.5 %
Realized gain (loss) on investments		1,799		992	81.3 %		(851)	(216.6)%
Total income	\$	55,799	\$	104,752	(46.7)%	\$	83,224	25.9 %
Costs and Expenses:								
Interest expense		10,807		10,802	0.0 %		11,055	(2.3)%
Corporate general and administrative expenses		7,664		7,814	(1.9)%		6,713	16.4 %
Loss on repurchase of debt		0		0	0.0 %		11	(100.0)%
Other expense		39		113	(65.7)%		0	0.0 %
Total expenses	\$	18,509	\$	18,729	(1.2)%	\$	17,779	5.3 %
Earnings before income taxes		37,291		86,023	(56.7)%		65,446	31.4 %
Provision for income taxes		(4,772)		(5,500)	(13.2)%		(5,149)	6.8 %
Net earnings	\$	42,063	\$	91,523	(54.0)%	\$	70,594	29.6 %

#### INFINITY PROPERTY AND CASUALTY CORPORATION 10-K

#### INFINITY PROPERTY AND CASUALTY CORPORATION - PARENT ONLY

## Condensed Statements of Cash Flows (in thousands)

	Twelve months ended December 31,					
	2011			2010	2009	
Operating Activities:						
Net income	\$	42,063	\$	91,523	\$	70,594
Equity in consolidated subsidiaries		(49,485)		(99,457)		(80,216)
Loss on repurchase of debt		0		0		11
Other		2,476		3,581		(485)
Net cash used in operating activities	\$	(4,947)	\$	(4,353)	\$	(10,096)
Investing Activities:						
Purchases of fixed maturity investments	\$	(44,886)	\$	(40,914)	\$	(50,090)
Maturities and redemptions of fixed maturity investments		17,727		12,252		21,343
Sales of fixed maturities		95,008		38,925		27,960
Dividends received from subsidiary <sup>(1)</sup>		14,250		49,831		30,042
Capital contributed to subsidiaries		(22,484)		(2,298)		(819)
Net cash provided by investing activities	\$	59,616	\$	57,796	\$	28,436
Financing Activities:						
Proceeds from stock option exercise and employee stock purchase plan	\$	2,285	\$	2,399	\$	887
Acquisition of treasury stock		(43,803)		(52,021)		(25,026)
Repurchase of debt		0		0		(4,975)
Dividends paid to shareholders		(8,745)		(7,198)		(6,585)
Net cash used in financing activities	\$	(50,262)	\$	(56,820)	\$	(35,699)
Net (decrease) increase in cash and cash equivalents	\$	4,407	\$	(3,377)	\$	(17,359)
Cash and cash equivalents at beginning of period		27,577		30,955		48,315
Cash and cash equivalents at end of period	\$	31,984	\$	27,577	\$	30,955

Our subsidiaries also paid \$50.2 million and \$60.0 million, respectively, of dividends in the form of securities to the holding company in 2010 and 2009. Our subsidiaries paid no dividends in the form of securities during 2011.

# INFINITY PROPERTY AND CASUALTY CORPORATION 10-K

# INFINITY PROPERTY AND CASUALTY CORPORATION SCHEDULE VI – SUPPLEMENTAL INFORMATION CONCERNING PROPERTY-CASUALTY INSURANCE OPERATIONS THREE YEARS ENDED DECEMBER 31, 2011 (in thousands)

2009	2010	2011	with Registrant	Affiliation	COLUMN A
68,839	79,398	\$ 89,897	Acquisition Costs	Deferred Policy	COLUMN B
509,114	477,833	\$ 495,403	Adjustment Expenses (a)	Reserves for Unpaid Claims and Loss	COLUMN C
0	0		in Column C	· ·	COLUMN D
376,068	417,371	\$ 474,528	Premium (b)	Unearned	COLUMN E
848,391	905,919	\$ 1,019,060	Earned Premium		COLUMN F
49,418	44,633	\$ 40,557	Investment Income	Net	COLUMN G
629,542	680,612	\$ 763,109	Current Years	Claims an Adjust Expenses Relat	COLU
(65,382)	$\overline{}$		Prior Years		JMN
70,101			•	Amortization of Deferred Policy	COLUMI
116,469	136,196	\$ 151,808	Operating Expenses	Other	MN
597,002	636,796	\$ 748,177	Adjustment Expenses	Paid Claims	COLUMN
843,869	946,869	\$ 1,075,976	Premium Written	N <sub>C</sub> t	COLUMN K

**a** 

Gross of reinsurance recoverables of \$14.6 million, \$16.5 million and \$17.7 million at December 31, 2011, 2010 and 2009, respectively. Gross of prepaid reinsurance premium of \$2.1 million, \$1.9 million and \$1.5 million at December 31, 2011, 2010 and 2009, respectively.

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, Infinity Property and Casualty Corporation has duly caused this Report to be signed on its behalf by the undersigned, thereunto duly authorized.

Signed: February 28, 2012

Infinit	ty Property and Casualty Corporation
By:	/s/ James R. Gober
_	James R. Gober
	Chief Executive Officer

Pursuant to the requirements of the Securities Exchange Act of 1934, this Report has been signed below by the following persons on behalf of the Registrant and in the capacities and on the dates indicated:

<u>Signature</u>	<u>Capacity</u>	<u>Date</u>
/s/ James R. Gober	Chairman of the Board of Directors,	February 28, 2012
James R. Gober	Chief Executive Officer, and President (principal executive officer)	
/s/ Samuel J. Simon	Executive Vice President, General Counsel,	February 28, 2012
Samuel J. Simon	Assistant Secretary, and Director	
/s/ Roger Smith	Executive Vice President, Chief Financial	February 28, 2012
Roger Smith	Officer, Treasurer and Director (principal financial and accounting officer )	
/s/ William S. Starnes	Director*	February 28, 2012
William S. Starnes	•	
/s/ Jorge G. Castro	Director	February 28, 2012
Jorge G. Castro		
/s/ Harold E. Layman	Director	February 28, 2012
Harold E. Layman		
/s/ Drayton Nabers, Jr.	Director	February 28, 2012
Drayton Nabers, Jr.		
/s/ Gregory C. Thomas	Director*	February 28, 2012
Gregory C. Thomas		
/s/ Samuel J. Weinhoff	Director*	February 28, 2012
Samuel J. Weinhoff		
/s/ Maria Teresa Alvarez Canida	Director*	February 28, 2012
Maria Teresa Alvarez Canida		

<sup>\*</sup> Member of the Audit Committee

# INFINITY PROPERTY AND CASUALTY CORPORATION INDEX TO EXHIBITS

<u>Number</u>	Exhibit Description	
3.1	Amended and Restated Articles of Incorporation (incorporated by reference to Exhibit 3.1 to Infinity's Form 10-Q filed on August 8, 2007)	
3.2	Regulations (incorporated by reference to Exhibit 3.2 to Infinity's Form S-1 filed on October 9, 2002)	
4.1	Indenture dated February 17, 2004, between Infinity, as Issuer, and American Stock Transfer and Trust Company, as Trustee (incorporated by reference to Exhibit 4.1 to Infinity's Form 10-K/A filed on April 2, 2004)	
4.2	Form of Senior Indenture between Infinity and U.S. Bank National Association, as Trustee (incorporated by reference to Exhibit 4.4 to Infinity's Form S-3 filed on August 6, 2010)	
4.3	Form of Subordinated Indenture between Infinity and U.S. Bank National Association, as Trustee (incorporated by reference to Exhibit 4.5 to Infinity's Form S-3 filed on August 6, 2010)	
4.4	Form of Junior Subordinated Indenture between Infinity and U.S. Bank National Association, as Trustee (incorporated by reference to Exhibit 4.6 to Infinity's Form S-3 filed on August 6, 2010)	
Material Co	ontracts:	
10.1	Reinsurance Agreement between Infinity Standard Insurance Company [formerly known as Windsor Insurance Company], as Reinsurer, and Great American Insurance Company and Affiliates, as Reassured (incorporated by reference to Exhibit 10.4 to Infinity's Form 10-K filed on March 31, 2003)	
10.2	Side Letter Agreement to amend Reinsurance Agreement between Infinity Standard Insurance Company [formerly known as Windsor Insurance Company], as Reinsurer, and Great American Insurance Company and Affiliates, as Reassured (incorporated by reference to Exhibit 10 to Infinity's Form 8-K filed on February 1, 2007)	
10.3	Non-employee Directors' Stock Ownership Plan (incorporated by reference to Appendix A to Infinity's Definitive Proxy Statement, Schedule 14A filed on April 12, 2005)	(*)
10.4	Lease between Colonial Properties and Infinity, dated August 26, 2003 for Colonnade property in Birmingham, Alabama (incorporated by reference to Exhibit 10.23 to Infinity's Form 10-K/A filed on April 2, 2004)	
10.5	Tax Allocation Agreement, dated December 31, 2003 and effective February 13, 2003 by and among Infinity and its Subsidiaries (incorporated by reference to Exhibit 10.24 to Infinity's Form 10-K/A filed on April 2, 2004)	
10.6	Second Amended and Restated 2002 Stock Option Plan (incorporated by reference to Exhibit 10 to Infinity's Form 10-Q/A filed on November 20, 2011)	(*)

# INFINITY PROPERTY AND CASUALTY CORPORATION INDEX TO EXHIBITS – CONTINUED

Number	Exhibit Description	
10.7	First Amendment to Amended and Restated Credit Agreement, dated August 31, 2011 between Infinity and Regions Bank (incorporated by reference to Exhibit 10 to Infinity's Form 8-K filed on September 1, 2011)	
10.8	Amended and Restated Employee Stock Purchase Plan (incorporated by reference to Exhibit 10 to Infinity's Form 10-Q filed on August 6, 2010)	(*)
10.9	Deferred Compensation Plan as amended and restated effective February 9, 2010	(*)
10.10	Supplemental Retirement Plan as amended and restated effective January 1, 2010	(*)
10.11	Amended 2002 Restricted Stock Plan (incorporated by reference to Exhibit 10.1 to Infinity's Form 8-K filed on August 3, 2007)	(*)
10.12	Form of Restricted Stock Agreement (incorporated by reference to Exhibit 10.2 to Infinity's Form 8-K filed on August 3, 2007)	(*)
10.13	Employment Agreement for James R. Gober (incorporated by reference to Exhibit 10.1 to Infinity's Form 8-K filed on August 8, 2011)	(*)
10.14	Employment Agreement for Samuel J. Simon (incorporated by reference to Exhibit 10.4 to Infinity's Form 8-K filed on August 8, 2011)	(*)
10.15	Employment Agreement for Roger Smith (incorporated by reference to Exhibit 10.5 to Infinity's Form 8-K filed on August 8, 2011)	(*)
10.16	Employment Agreement for Scott C. Pitrone (incorporated by reference to Exhibit 10.3 to Infinity's Form 8-K filed on August 8, 2011)	(*)
10.17	Employment Agreement for Glen N. Godwin (incorporated by reference to Exhibit 10.2 to Infinity's Form 8-K filed on August 8, 2011)	(*)
10.18	Annual Executive Bonus Plan (incorporated by reference to Appendix A to Infinity's Definitive Proxy Statement, Schedule 14A filed on April 19, 2010)	(*)
10.19	Second Amended and Restated 2008 Performance Share Plan (incorporated by reference to Appendix B to Infinity's Definitive Proxy Statement, Schedule 14A filed on April 19, 2010)	(*)
10.20	Form of Performance Share Agreement (incorporated by reference to Exhibit A of Appendix B to Infinity's Definitive Proxy Statement, Schedule 14A filed on April 19, 2010)	(*)
10.21	Real Estate Purchase and Sale Agreement between Infinity Insurance Company, as Purchaser, and SG/SPV Property I, LLC, as Seller (incorporated by reference to Exhibit 10 to Infinity's Form 8-K filed on May 13, 2010)	
10.22	First Amendment to Real Estate Purchase and Sale Agreement between Infinity Insurance Company, as Purchaser, and SG/SPV Property I, LLC, as Seller (incorporated by reference to Exhibit 10 to Infinity's Form 8-K filed on January 21, 2011)	
21	Subsidiaries of the Registrant	
23	Consent of Independent Registered Public Accounting Firm	
31.1	Certification of the Chief Executive Officer under Exchange Act Rule 13a-14(a).	
31.2	Certification of the Chief Financial Officer under Exchange Act Rule 15d-14(a).	
32	Section 1350 Certification of Chief Executive Officer and Chief Financial Officer	
101.INS	XBRL Instance Document	
101.SCH	XBRL Taxonomy Extension Schema	
101.CAL	XBRL Taxonomy Extension Calculation Linkbase	

101.DEF	XBRL Taxonomy Extension Definition Linkbase
101.LAB	XBRL Taxonomy Extension Label Linkbase
101.PRE	XBRL Taxonomy Extension Presentation Linkbase

<sup>(\*)</sup> Management Contract or Compensatory Plan or Arrangement.

#### INFINITY PROPERTY AND CASUALTY CORPORATION

#### **EXHIBIT 21 - SUBSIDIARIES OF THE REGISTRANT**

The following is a list of subsidiaries of Infinity at December 31, 2011. All corporations are subsidiaries of Infinity and, if indented, subsidiaries of the company under which they are listed.

Name of	Company	Incorporated	Percentage of Ownership
Hillstar	Insurance Company	Indiana	100
Infinity I	Financial Centers, LLC	Delaware	100
Infinity I	nsurance Company	Indiana	100
Inf	inity Agency of Texas, Inc.	Texas	100
Inf	inity Assurance Insurance Company	Ohio	100
Inf	inity Auto Insurance Company	Ohio	100
	Budget Insurance Premium, Inc.	Ohio	100
	Leader Group, Inc.	Ohio	100
	Leader Managing General Agency, Inc.	Texas	100
Inf	inity Casualty Insurance Company	Ohio	100
	Atlanta Casualty Group, Inc.	Georgia	100
Inf	inity County Mutual Insurance Company	Texas	(a)
Inf	inity Indemnity Insurance Company	Indiana	100
Inf	inity Preferred Insurance Company	Ohio	100
Inf	inity Premier Insurance Company	Indiana	100
Inf	inity Reserve Insurance Company	Ohio	100
Inf	inity Safeguard Insurance Company	Ohio	100
	Granite Finance Company, Inc.	Texas	100
Inf	inity Security Insurance Company	Indiana	100
Inf	inity Select Insurance Company	Indiana	100
Inf	inity Standard Insurance Company	Indiana	100
	Infinity Property and Casualty Services, Inc.	Georgia	100
	Casualty Underwriters, Inc.	Georgia	51
	Windsor Group, Inc.	Georgia	100
Th	e Infinity Group, Inc.	Indiana	100

<sup>(</sup>a) Denotes company that is affiliated but not owned.

#### INFINITY PROPERTY AND CASUALTY CORPORATION

#### EXHIBIT 23 - CONSENT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

We consent to the incorporation by reference in the following Registration Statements of our reports dated February 28, 2012, with respect to the consolidated financial statements and schedules of Infinity Property and Casualty Corporation and subsidiaries and the effectiveness of internal control over financial reporting of Infinity Property and Casualty Corporation and subsidiaries, included in this Annual Report (Form 10-K) for the year ended December 31, 2011:

-	• .	. •
$\mathbf{p}$	COLOT	rotion
	22151	ration

Form	Number	Description
S-8	333-109445	2002 Stock Option Plan
S-8	333-117711	Employee Stock Purchase Plan
S-8	333-125442	Non-employee Directors' Stock Ownership Plan
S-3	333-168605	Shelf Registration Statement of Debt and Equity Securities

Birmingham, Alabama February 28, 2012

/S/ ERNST & YOUNG LLP

#### CERTIFICATIONS

I, James R. Gober, certify that:

- 1. I have reviewed this annual report on Form 10-K of Infinity Property and Casualty Corporation;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

February 28, 2012 BY: /s/ JAMES R GOBER

James R. Gober Chief Executive Officer (principal executive officer)

#### CERTIFICATIONS

- I, Roger Smith, certify that:
- 1. I have reviewed this annual report on Form 10-K of Infinity Property and Casualty Corporation;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

February 28, 2012 BY: /s/ ROGER SMITH

Roger Smith Chief Financial Officer (principal financial officer)

#### **CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350**

In connection with the filing with the Securities and Exchange Commission of the Annual Report of Infinity Property and Casualty Corporation (the "Company") on Form 10-K for the period ended December 31, 2011 (the "Report"), each of the undersigned officers of the Company, certifies, pursuant to 18 U.S.C. Section 1350, that to the best of his knowledge:

- 1. The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- 2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

February 28, 2012 BY: /s/ JAMES R. GOBER

Date James R. Gober

Chief Executive Officer

February 28, 2012 BY: /s/ ROGER SMITH

Date Roger Smith

Chief Financial Officer

#### **Corporate Information**

#### **Directors**

#### James R. Gober<sup>(4)</sup>

Chairman, Chief Executive Officer and President, IPCC Director since November 2002

#### Teresa A. Canida<sup>(2)(5)</sup>

President, Taplin, Canida & Habacht LLC Director since May 2009

#### Jorge G. Castro(1)(5)

Chief Executive Officer, Lombardia Capital Partners Director since August 2003

#### Harold E. Layman<sup>(1)(3)</sup>

Retired President and Chief Executive Officer, Blount International Inc. Director since August 2003

#### Drayton Nabers, Jr. (3)(4)(5)(7)

Shareholder, Maynard, Cooper and Gale, P.C., Former Chief Justice of Alabama Supreme Court Director since May 2007

#### Samuel J. Simon

Executive Vice President and General Counsel, IPCC Director since December 2003

#### Roger Smith

Executive Vice President, Chief Financial Officer and Treasurer, IPCC Director since December 2003

#### William Stancil Starnes(1)(2)(4)

Chairman and Chief Executive Officer, ProAssurance Corporation Director since May 2008

#### Gregory C. Thomas (1)(2)(6)

Retired Executive Vice President and Chief Financial Officer, Citicasters Inc. Director since February 2003

#### Samuel J. Weinhoff(2)(3)(4)

Insurance Industry Consultant Director since May 2004

#### **Management**

#### James R. Gober

Chairman, Chief Executive Officer and President

#### Glen N. Godwin

Senior Vice President, Business Development

#### Scott C. Pitrone

Senior Vice President, Product Management

#### Samuel J. Simon

Executive Vice President and General Counsel

#### Roger Smith

Executive Vice President, Chief Financial Officer and Treasurer

- (1) Member of Compensation Committee
- (2) Member of Audit Committee
- (3) Member of Nominating/Governance Committee
- (4) Member of Executive Committee
- (5) Member of Investment Committee
- (6) Financial Expert
- 7) Lead Director

#### **Corporate Headquarters**

3700 Colonnade Pkwy Suite 600 Birmingham, Alabama 35243 (205) 870-4000

#### **Transfer Agent & Registrar**

American Stock Transfer & Trust Company (212) 936-5100

#### **Auditors**

Ernst & Young, LLP Birmingham, Alabama

#### **Legal Counsel**

Keating Muething & Klekamp PLL Cincinnati, Ohio

#### **Annual Meeting**

The Annual Meeting of the Shareholders of Infinity Property & Casualty Corporation will be held at the Tutwiler Hotel, 2021 Park Place, Birmingham, Alabama 35203 on Wednesday, May 23, 2012 at 9:00 a.m. Central time. There were 62 shareholders of record on February 10, 2012, which the Company believes represent approximately 2,559 beneficial holders.

#### **Common Stock and Dividends**

The Company's common stock is listed on the NASDAQ Global Select Market under the symbol IPCC.

The quarterly high and low closing sales prices per share of the common stock as reported by NASDAQ follow:

	Stock	Dividends	
Quarter Ended:	High	Low	Declared
March 31, 2010	\$46.31	\$36.93	\$0.14
June 30, 2010	\$49.67	\$43.54	\$0.14
September 30, 2010	\$49.80	\$45.01	\$0.14
December 31, 2010	\$64.60	\$48.01	\$0.14
March 31, 2011	\$63.97	\$54.71	\$0.18
June 30, 2011	\$62.21	\$49.65	\$0.18
September 30, 2011	\$57.34	\$43.64	\$0.18
December 31, 2011	\$61.54	\$51.28	\$0.18

The Board of Directors declares quarterly dividends at meetings held in February, May, August and November.

#### **Shareholder Communications**

For access to all news releases and other Company information, visit the Infinity website at www.infinityauto.com. To request an investor package, please call (205) 803-8186 or write to:

Infinity Property & Casualty Corporation Attn: Investor Relations 3700 Colonnade Pkwy Suite 600 Birmingham, Alabama 35243

#### Form 10-K

A copy of the Company's Annual Report on Form 10-K, as filed with the Securities and Exchange Commission, may be obtained without charge upon written request to the Secretary of the Company at the address listed above.



INFINITY PROPERTY AND CASUALTY CORPORATION

Infinity Property and Casualty Corporation 3700 Colonnade Parkway, Suite 600 Birmingham, AL 35243

